COLLECTIVE AGREEMENT

between Saskatchewan Telecommunications and Unifor

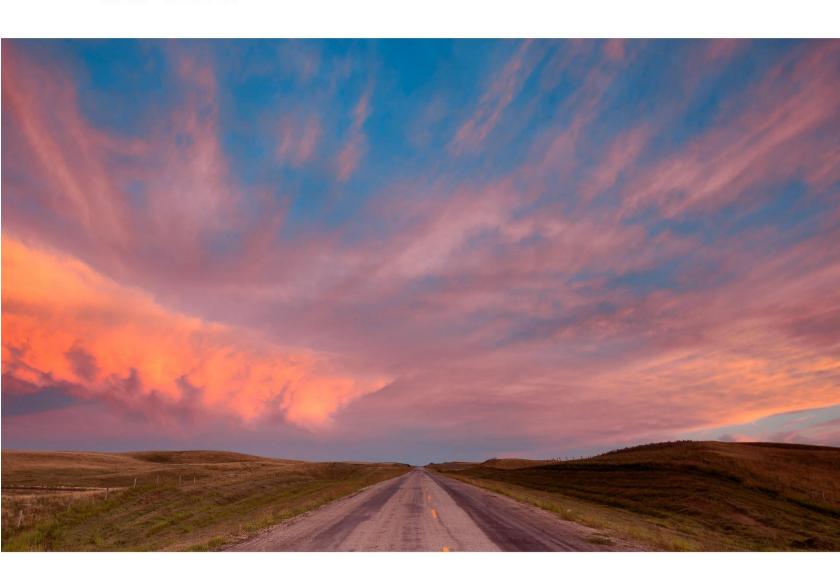






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THIS AGREEMENT made in duplicate this 20th day of June, A.D. 2024.

BETWEEN: "SASKATCHEWAN TELECOMMUNICATIONS", hereinafter

referred to as the Company

OF THE FIRST PART

AND "UNIFOR", hereinafter referred to as the Union

OF THE SECOND PART

In consideration of the maintenance of harmonious relations and settled conditions of employment, and recognizing the mutual value of joint discussions and negotiations on all matters pertaining to working conditions, hours of work and wages, the parties to this Agreement do hereby enter into, ordain, establish and agree to the following terms:

SECTION 1 – GENERAL

ARTICLE 1 - SCOPE

1. This Agreement shall apply to all employees of the Company and excluding the following:

Account Executive

Administration Manager

Administration Services Manager

Administrator

Applications Development Manager

Architect

Assistant STEPPP Director

Assistant Vice President

Associate Corporate Counsel

Audit Manager

Auditor

Buildings Manager

Business Consulting Manager

Business Development Director

Business Manager

Business Planner

Business Solutions Consulting Manager

Business Solutions Manager

Carrier Relations Manager

Carrier Services Manager

Carrier Settlements Manager

Chief Financial Officer

Chief Information Officer

Chief Marketing Officer

Chief Technology Officer

Client Technology Manager

ARTICLE 1 – SCOPE (Continued)

Communications Manager

Construction Manager

Controller

Coordination Manager

Corporate Affairs Manager

Corporate Business Continuity Planning Manager

Corporate Consultant

Corporate Services Manager

Customer Assistance Centre Manager

Customer Loyalty Manager

Customer Planning & Design Manager

Customer Services Manager

Customer Services Solutions Manager

Customer Services Support Manager

Dealer Channel Manager

Design Manager

Director – Business Development

Director – Business Transformation

Director - Carrier Services Group (CSG) & Carrier Relations

Director - Consumer Sales

Director – Corporate Affairs

Director - Corporate Program Management Office

Director - Corporate Security

Director - Corporate Services

Director - Customer Assistance Centre

Director - Customer Services

Director - Engineering

Director – Engineering & Network

Director - Finance

Director - FTTP

Director – Government Relations

Director – Human Resources

Director – Human Resources & Corporate Services

Director - Information Systems

Director - Information Technology

Director - Internal Audit

Director – Marketing

Director - Network Operations

Director – Network Planning & Standards

Director - Network Provisioning

Director - Network Technical Assistance

Director – Procurement

Director – Product Management

Director - Professional Services

Director - Regulatory Affairs

Director - Sales

ARTICLE 1 – SCOPE (Continued)

Director - Senior Program Manager

Director - STEPPP

Director – Strategic Planning

Director – Technology

Diversity Manager

Engineer

Engineering Manager

Enterprise Architect

Executive Administrator

Executive Administrator to the President & CEO

Facility Manager

Finance Manager

Human Resources Analyst

Human Resources Manager

Implementation & Support Manager

IS Infrastructure Manager

IT Manager

Land & Easements Manager

Lawyer

Management Consultant

Manager – Consumer Sales

Manager - FTTP

Manager - Strategic Planning

Manager Technical Assistance

Market Manager

Marketing Manager

Marketing Support Manager

Network Manager

Network Operations Manager

Network Performance Manager

Network Standards Technical Manager

Network Systems Designer

Network Systems Manager

Occupational Health Specialist

Office Manager

Operations Manager

Pioneer Manager

Planner

Planning Manager

President & CEO

Principal Enterprise Architect

Product Research Analyst

Professional Development Manager

Professional Services Manager

Program Manager

Project Management Office Manager

Project Manager

ARTICLE 1 – SCOPE (Continued)

Regulatory Affairs Manager

Resource Officer

Revenue Forecasting Manager

Safety & Environment Manager

Sales Manager

Sales & Service Manager

Sales Support Manager

Security Manager

Senior Architect

Senior Auditor

Senior Business Planner

Senior Director

Senior Engineer

Senior Planner

Senior Project Manager

Senior Security Manager

Senior Vice-President

Service Manager

Solution Architect

Solutions Manager

Strategic Accounts Manager

Strategic Business Development Manager

Switching Manager

Switching Support Manager

Technical Sales Consultant

Technology Solutions Manager

Technology Systems Engineering Manager

Vice-President

2. If during the term of this Agreement the Company proposes to create a new out-of-scope position, or where the Company proposes to assign a new position title to a current position, the Union shall be so advised. A meeting of the parties for the purpose of negotiating such revisions will be held.

The words "employee" or "employees" where used hereinafter shall mean any person or persons covered by this Agreement.

REVISED: 2019

ARTICLE 2 – UNION RECOGNITION AND SECURITY

- 1. The Company agrees to recognize the Union as the sole collective bargaining agency for the employees covered by this Agreement and hereby consents and agrees to negotiate with the Union or its representatives in any and all matters affecting the relationship between the Company and its employees. The Company also agrees that the Union may have the assistance of such representatives as it may designate in any negotiations or discussions between representatives of the parties hereto.
- 2. Where the business or part thereof is sold, leased, transferred or otherwise disposed of, which results in the transfer of any employee covered by this Collective Agreement to the purchaser, the Company shall, as a condition of the sale, through an agreement in writing with the person(s) acquiring the business, or part thereof, assure the said person(s) are bound by the Collective Agreement, and the Collective Agreement shall continue as if the business, or part thereof, had not been disposed of. The Collective Agreement will be deemed to apply to the person(s) acquiring the business, or part thereof, to the same extent as if the Agreement had originally applied to them or the Agreement had been signed by them.
- 3. Every employee of the Company who is now, or hereafter becomes a member of the Union, shall maintain membership in the Union as a condition of employment, and every new employee shall within thirty (30) days after the commencement of employment, apply for and thereafter maintain membership in the Union as a condition of employment.
- 4. The Company agrees to notify each Local of all new employees hired in their respective Local. The Company further agrees that a Union representative will be given the opportunity to meet with each new employee during regular working hours, without loss of pay, for thirty (30) minutes. To the extent possible, the meetings will be scheduled to accommodate groups of new employees, rather than on an individual basis. The meetings shall be subject to business requirements but shall take place within the first thirty (30) days of employment. The purpose of the meetings would be for Union orientation.

REVISED: 2007

ARTICLE 3 - DISCRIMINATION & HARASSMENT

No Discrimination

There shall be no discrimination or harassment with respect to any employee, by reason of age, race, religious beliefs, political affiliation, creed, colour, place of residence, sex, sexual orientation, marital or parental status, disability, national ancestry, membership or activity in the Union, unless otherwise approved by the Human Rights Commission.

Grievances arising from this article must be approved by the President of the Local or their designate from which the grievor is a member and filed as per Article 7, Clause 4.

ARTICLE 4 - CHECK-OFF

- 1. (i) The Company agrees, upon written request of the Union, to deduct all Union initiation fees, dues and/or assessments on behalf of all employees who are members of the Union. Such monies shall be deducted weekly, bi-weekly or monthly and shall be paid to the Secretary-Treasurer of Unifor within three (3) weeks of the date of deduction, accompanied by a list of the employees and the amount which was deducted on behalf of each of the employees, together with the total amount of fees, dues and/or assessments which was deducted for the members of each of the Locals within the Union.
 - (ii) In the event of a labour/management dispute, the Company agrees to furnish the Union with a statement identifying the total amount of monies deducted for the members of each Local and the total number of members per local.
- 2. (i) The Company further agrees to furnish the Union monthly with names and locations in respect of new engagements, transfers, resignations and other retirements from the service.
 - (ii) The Company further agrees to furnish the Union monthly with a calculation of the average wage rate for all members of the total bargaining unit.
 - (iii) Subject to any legal restrictions, the Company further agrees to furnish the Union with the following information on each member in the bargaining unit:
 - 1. Regular earnings per pay period
 - 2. Other earnings per pay period
 - 3. Year-to-Date regular earnings
 - 4. Year-to-Date other earnings
 - 5. Middle name
 - 6. Initial
 - 7. Hire date
 - 8. Termination date
 - 9. Days/Hours worked
 - 10. Home address (City, Province, Country, Postal Code)
 - 11. Personal contact phone number

On a yearly basis, SaskTel agrees to provide to Unifor, a breakdown of the bargaining unit based on gender and age.

The Union further agrees to keep the above information confidential.

REVISED: 2016

ARTICLE 5 - NOTICE BOARDS

It is agreed that the Company will provide notice boards for the use of the Union in suitable locations accessible to the employees for the purpose of posting notices of interest to the Union.

ARTICLE 6 – LEAVE OF ABSENCE

Leave of absence without pay but with maintenance of seniority and pension rights shall be granted under the following circumstances:

1. Union Leave

- (i) To any designated employee for the conducting of Union business:
 - (a) For a period of not in excess of two (2) weeks at any one time, two (2) working days' notice being required; provided, however, time spent by the negotiating committee of the Union may, where necessary, exceed such two (2) weeks. When possible, seven (7) working days' notice will be given.
 - (b) For a period not in excess of one (1) year, two (2) weeks' notice being required; provided, however, that under this provision not more than two (2) employees per manager shall be allowed leave at any one time, unless mutually agreed to between the Company and the Union.
- (ii) Any employee who leaves the Company's employ after one (1) year of continuous service, for the purpose of working in an official capacity with the Union or as an officer of the Local Union, shall have seniority rights fully protected during such employment with the Union with the right at any time, on one (1) month's notice, to return to the Company's employ to the same or similar work in which such employee was engaged at the time of leaving the Company's employ.

Such employee shall also have the right to continue participating in the Saskatchewan Telecommunications Pension Plan, in accordance with the provisions of <u>The Pension Benefits Act, 1992</u>, as amended, or the Public Employees Pension Plan.

Such employee shall also have the right to continue participating in other Company benefit plans in accordance with SaskTel's administration of the plans. For the purpose of premiums, the employee will be responsible for the employer portion of the premium.

ARTICLE 6 – LEAVE OF ABSENCE (Continued)

2. Parental Leave (Covers Adoption Leave)

- (i) An employee, upon request at least four (4) weeks before the date on which they intend to commence parental leave, shall advise the employer of its intended length of leave and be granted such leave without pay but with maintenance of seniority and pension rights. The four (4) week notice period may be waived if less than four (4) weeks' notice of the child coming into the parents' custody is received.
- (ii) Every employee is entitled to and shall be granted a parental leave of absence from employment of up to sixty-three (63) weeks to care for a newborn child, or a child who is in the care of the employee for the purpose of adoption under the laws governing adoption in the province in which the employee resides.
- (iii) Parental leave may only be taken during the seventy-eight (78) week period beginning:
 - (a) In the case of a new-born child of the employee, on the day the child is born or comes into the actual care of the employee; and
 - (b) In the case of adoption, on the day the child comes into the actual care of the employee.
- (iv) The aggregate amount of parental leave that may be taken by more than one employee under this section in respect of the same birth or adoption shall not exceed seventy-one (71) weeks, but the amount of leave that may be taken by one employee under this section in respect of the same birth or adoption shall not exceed sixty-three (63) weeks.
- (v) The aggregate amount of maternity and parental leave that may be taken by more than one employee in respect of the same birth shall not exceed eight-six (86) weeks, but the aggregate amount of leave that may be taken by one employee in respect of the same birth shall not exceed seventy-eight (78) weeks.

3. Maternity Leave

- (i) A pregnant employee will be eligible for sick leave benefits in accordance with the terms and conditions set forth in Article 24 of this Agreement.
- (ii) An employee who is pregnant and who is eligible may elect to apply for leave of absence by advising the Company in writing at least four (4) weeks before the day specified by the employee's application as the day the employee intends to commence the leave and the length of leave, along with a certificate from a qualified medical practitioner certifying that the employee is pregnant and specifying the estimated date of birth.

ARTICLE 6 – LEAVE OF ABSENCE (Continued)

- (iii) An employee who applies for leave of absence in accordance with Clause (ii) shall be granted leave of absence with maintenance of seniority and pension rights for a period not exceeding seventeen (17) weeks. Every pregnant employee is entitled to and shall be granted a leave of absence from employment up to seventeen (17) weeks, which leave may begin not earlier than thirteen (13) weeks prior to the estimated date of birth and end not later than seventeen (17) weeks following the actual date of birth.
- (iv) For employees who go on approved Maternity Leave, a Supplementary Maternity Benefits (SMB) Plan shall be available. This plan applies for the period of leave that the employee is in the seventeen (17) week Employment Insurance maternity benefits period (which includes the one (1) week waiting period).
 - (a) The employee will be entitled to an initial one (1) week pay at 95% of the employee's regular weekly wage rate.
 - (b) Top-up of weekly Employment Insurance (EI) benefits to 95% of the employee's regular weekly wage to a maximum of sixteen (16) weeks shall be provided following the waiting period.
 - (c) The employee must be entitled to Employment Insurance benefits before the Supplementary Maternity Benefits become payable.
- (v) The employee will be entitled to Extended Sick Leave benefits beyond the seventeen (17) week Employment Insurance maternity benefits period provided the employee provides medical evidence of disability stating specifically why the employee would be unfit to return to work. The Company may require periodic medical evidence from time to time as the disability continues.
 - (a) The employee must be entitled to Employment Insurance benefits before Extended Sick Leave benefits become payable.
 - (b) The amount of Extended Sick Leave benefit paid will be the difference between the weekly Employment Insurance benefit and 95% of the employee's regular weekly wage rate.
 - (c) The Extended Sick Leave benefit will be paid due to bona fide medical reasons due to pregnancy, delivery and post delivery.
 - (d) The employee must have sufficient unused Extended Sick Leave benefits, however, accumulated sick leave benefits will not be reduced. Benefits will be counted to the nearest half-day, based on the percentage of wages paid by SaskTel in determining entitlement.

ARTICLE 6 – LEAVE OF ABSENCE (Continued)

- (vi) Notwithstanding Clause (iv), the employee may elect to interrupt maternity leave after completing the one-week period provided for in Clause (vi)(a), if the child is unfit to be discharged from hospital following birth. The employee may resume the maternity leave when the child is discharged, provided that any remaining leave is used within a 52-week period starting from the expected date of birth or the actual date of birth, whichever is later.
 - (a) If the employee interrupts maternity leave and returns to work and is subsequently absent from duty on account of illness, the provisions of Article 24 – Sick Leave will apply until the child is discharged or the duration of the illness, whichever comes first.
 - (b) If the employee interrupts maternity leave and is unable to return towork due to bona fide medical reasons due to pregnancy, delivery or post-delivery, the provisions of Article 24 Sick Leave will apply until the child is discharged or the duration of the illness, whichever comes first.

4. Educational and Personal Leave

- (i) Subject to service requirements, leave of absence shall be granted to employees for good and sufficient reason. Such leave shall be granted without discrimination.
- (ii) An employee requesting Education Leave shall be dealt with in accordance with Corporate Procedure 133.25.
- (iii) An employee requesting Personal Leave of less than six (6) months shall submit the request in writing to their immediate manager.
- (iv) (a) An employee requesting leave of six (6) months or greater shall submit the request to their immediate manager at least forty-five (45) calendar days in advance of the start date of the leave.
 - (b) The immediate manager shall reply to the employee no later than ten (10) calendar days from the date of the request.
 - (c) Should the request be denied, the employee may grieve the application of Section 1, Article 6, Clause 4(i). The matter may be grieved directly to the President or their designate with a hearing date set and reply received within twenty-five (25) calendar days of the date of the grievance notification. Any denial at this stage may proceed in accordance with Section 1, Article 8 Arbitration.
 - (d) This would not preclude requests made with less than forty-five (45) calendar days' notice being considered, subject to mutual agreement between the employee and the employee's manager.

ARTICLE 6 – LEAVE OF ABSENCE (Continued)

5. Compassionate Care Leave

(i) An employee shall be granted Compassionate Care Leave, without pay, for a minimum of one (1) week to a maximum of twenty-eight (28) weeks within a fifty-two (52) week period, when the employee requires time away from work to provide care or support for a family member(s) who are gravely ill with a significant risk of dying within twenty-six (26) weeks. Where possible, employees shall provide at least four (4) weeks' written notice prior to commencing Compassionate Care Leave.

(ii) Family member is defined as:

- (a) The employee's child; spouse or common-law partner; parent; spouse or common-law partner of a parent; brother or sister and stepbrother or stepsister; grandparent and step grandparent; grandchild or their spouse or common-law partner; son-in-law or daughter-in-law, either married or common-law; father-in-law or mother-in-law, either married or common-law; brother-in-law or sister-in-law, either married or common-law; uncle and aunt or their spouse or common-law partner; nephew or niece or their spouse or common-law partner; current or former foster child or their spouse or common-law partner; current or former ward; current or former guardian or tutor or their spouse or common-law partner; close friend who considers the employee to be like a close relative.
- (b) The employee's spouse's or common-law partner's child; parent either married or common-law; brother or sister and stepbrother or stepsister; grandparent; grandchild; son-in-law or daughter-in-law, either married or common-law; uncle or aunt; nephew or niece; current or former foster parent; current or former ward.
- (iii) Employees may request an additional twenty-eight (28) weeks of leave for the same gravely ill family member, provided that the first fifty-two (52) week period has expired, and the family member is gravely ill with a significant risk of dying during a subsequent twenty-six (26) week period.
- (iv) Compassionate Care Leave may be shared by two (2) or more employees who are members of the same family, however, the total amount of leave that may be taken by those employees to care for the same gravely ill family member is a maximum of twenty-eight (28) weeks in the fifty-two (52) week period. In absence of agreement between the employees, leave shall be pro-rated equally among the employees.
- (v) Employees who have used their full twenty-eight (28) weeks of Compassionate Care Leave to care for a particular family member are eligible for leave to care for a different family member(s) in accordance with paragraphs (i), (ii) and (iii) above.

ARTICLE 6 – LEAVE OF ABSENCE (Continued)

- (vi) If requested in writing by the Company, within fifteen (15) days after return to work, the employee must provide the Company with written verification, as outlined in Corporate Policy 133.35, that the family member was gravely ill with a significant risk of dying within twenty-six (26) weeks.
- (vii) In the event of the family member's death while the employee is on Compassionate Care Leave, the employee's leave ends on the last day of the week after their family member's death (i.e. midnight on the Saturday following the family member's death).
- (viii) Should an employee require additional time away from work following conclusion of their Compassionate Care Leave, a Personal Leave of Absence may be requested.
- (ix) Employees returning to work after completing their Compassionate Care Leave shall return to their former position with their associated classification and wage band. Where possible, employees shall provide as much written notice as possible of their intention to return to work.
- (x) Access to leave will not be impacted where circumstances do not permit notice being provided by the employee.
- 6. All requests for leave of absence in excess of two (2) days shall be in writing.

REVISED: 2024

ARTICLE 7 - GRIEVANCES

- 1. The term "grievance", as used in this Agreement, shall mean: Any complaint made either by an individual employee or a group of employees contending that such employee or employees are being prejudiced as a result of misinterpretation or misapplication of any of the terms of this Agreement, or discrimination in the application of any of the terms of this Agreement or the wage bands from time to time in effect, or discrimination in the application of any of the Company's policies, practices, routines or rules. Any request for a change in the provisions of this Agreement shall be an item for collective bargaining.
- 2. A grievance arising during the term of this Agreement shall be processed initially by the steward with the immediate manager of the employee or employees involved, or the immediate manager where the grievance occurred. Grievances pertaining to bypasses of employees on postings must be filed within forty-five (45) days of the appointment date and shall include the name of the employee(s) bypassed or will not be considered. The immediate manager shall render an explanation of their decision within two (2) working days of being notified of the grievance.

ARTICLE 7 – GRIEVANCES (Continued)

- 3. If the grievance is not adjusted in the preceding first step, an appropriate Union representative shall, within twenty (20) working days, advise Industrial Relations of the intention to proceed, and may present the grievance, in writing, to the next higher level of management: e.g. "Director ________." The appropriate level of management in this step of the procedure shall meet with the appropriate union representative within twenty (20) working days following notification of the intention to proceed and shall render a written **explanation of their** decision within twenty (20) working days of the grievance presentation.
- 4. If the grievance has not been adjusted in the preceding steps, an appropriate Union representative and/or representatives (hereinafter referred to as the "grievance committee") shall notify the President of the grievance, and within sixty (60) working days the President or designate will meet with the grievance committee for the grievance hearing. Timelines may be extended by mutual agreement between the Company and the Union. Following the grievance hearing, the President or designate shall render a written explanation of their decision within fifteen (15) working days.
- 5. Where an employee has been suspended or discharged, resulting in a loss of wages, the Union may bypass the second step of the grievance process and proceed directly to the President's step (in accordance with Clause 4 above) upon receipt of the grievance decision of the immediate manager or on expiration of the immediate manager's time limit if no response is received. In requesting a hearing at this step, the Union shall indicate that the preceding step of the grievance process has been bypassed.
- 6. For the purpose of Clauses 2, 3 and 4 hereof, the persons duly authorized to act for and in the place of the Company's representatives mentioned therein, during their absence, shall similarly be authorized to act in respect to the procedure outlined herein.
- 7. Any grievance decision, in writing, rendered by the management level in Clause 3 shall be reviewed and a decision rendered as to further action by the Union within sixty (60) days.
- 8. At any stage of this grievance procedure, the employee or employees concerned may be present or be required to attend by either party.
- 9. The Union shall notify the Company of the personnel of its grievance committee and of any changes in personnel.
- 10. As far as practicable, all grievances will be dealt with on the Company's time, and no employee or member of the grievance committee will suffer loss of pay by reason of the time spent in discussing grievances with the representative of the Company.

ARTICLE 7 – GRIEVANCES (Continued)

- 11. Third step grievance presentations may be conducted utilizing video and audio conference facilities when mutually agreed. Nothing in this provision is intended to prevent the union grievance committee from meeting face to face with its members in advance of the grievance presentation.
- 12. The Company agrees to pay all necessary and reasonable travelling expenses incurred by a member of the grievance committee, including board and lodging, when a member is required to attend a meeting which has been called by the Company outside such member's headquarters. Such expenses are to be limited to three (3) members.
- 13. Any grievance involving a group or groups of employees may be commenced at the step of the grievance procedure involving the first designated representative of the Company having jurisdiction over the employees affected or subject matter concerned.
- 14. If the Company has a grievance against the Union, the grievance may be submitted in writing by the President to the Union. Representatives of the Union shall meet the President to discuss the grievance within five (5) working days of notification that there is a grievance, and the Union shall render a decision within five (5) days of such discussions.

15. Binding Grievance Mediation

- (i) Following the 3rd step of the grievance process, by agreement of both parties, grievances, or certain aspects of a grievance, may be referred to a binding mediation process to resolve the dispute. The agreement to pursue binding mediation shall be irrevocable and neither party shall pursue other dispute resolution mechanisms, including arbitration, etc. unless mutually agreed otherwise.
- (ii) A Mediator shall be selected within twenty (20) days of the agreement to refer to mediation. The Mediator will be drawn by chance from a list agreed upon by the parties. Either party shall have the ability to remove a Mediator's name from the list at any time.
- (iii) Within thirty (30) days following selection of the Mediator, the Company and the Union will contact the Mediator to determine a hearing date.
- (iv) Unless the parties agree otherwise, settlements reached at mediation will not be considered a precedent and will not be raised in support of any future proceeding.
- (v) The parties will work with the Mediator to try and agree or resolve as many of the issues as possible. If a settlement is not reached on all the issues, the parties agree that the Mediator will then have authority to make a decision on the unresolved issues between the parties.

ARTICLE 7 – GRIEVANCES (Continued)

- (vi) If the parties have unresolved issues that have to be decided by the Mediator, those issues will be dealt with through the parties being able to give brief (no more than 30 minutes each) arguments and documentation on such unresolved issue or issues, and the Mediator will have authority to provide a written decision about such issue or issues in dispute.
- (vii) The Mediator may issue a verbal decision immediately, and, within three (3) working days, a written decision shall be rendered setting out the reasons which the Mediator deems necessary to convey a decision. The decision and reasons are limited to one page.
- (viii) The decision of the Mediator will be final and binding on the parties.
- (ix) The parties to the mediation will have the authority to conclude a settlement at the mediation.
- (x) The expenses of the Mediator shall be borne equally by the parties. The expenses of attendees shall be the responsibility of the party they represent.
- (xi) This trial shall expire on March 20, 2027 unless the parties expressly agree otherwise.

If issues arise with the process Unifor and SaskTel agree to identify, discuss and attempt a timely resolution to such issues.

REVISED: 2024

ARTICLE 8 – ARBITRATION

- Any grievance which has proceeded through the grievance procedures set forth in Article 7 of this Agreement and which is not settled to the satisfaction of both parties to this Agreement, may be submitted to arbitration upon written notification of either party to the other. Such notification shall be given within sixty (60) days of the final decision having been rendered.
- 2. An Arbitrator shall be selected by mutual agreement between the Company and the Union as soon as is practicable following the notification referred to in Clause 1 above.
- 3. The hearing shall take place as promptly as possible.
- 4. The Arbitrator shall not have the power to amend, cancel or add to the terms of this Agreement, and in rendering a decision shall be bound by the terms of the Agreement.
- 5. The award of the Arbitrator shall be given within a reasonable period after the close of the proceedings and shall be final and binding upon both parties.

ARTICLE 8 – ARBITRATION (Continued)

6. The expenses of the Arbitrator shall be borne equally by the parties. The expenses of representatives or witnesses shall be the responsibility of the party they represent.

REVISED: 2019

ARTICLE 9 - SENIORITY

- The seniority of an employee shall be based upon cumulative service with the Company and shall date from the time the employee first entered the service of the Company, subject to the following:
 - No employee shall acquire seniority until said employee has been in the service of the Company for a period of three (3) months, when seniority shall be retroactive to the date of hiring;
 - (ii) An employee's service shall be considered broken by reason of:
 - (a) Dismissal for just cause;
 - (b) Voluntary resignation or termination;
 - (c) Continuous layoff due to lack of work for a period in excess of twenty-four (24) months:
 - (d) Failure to report to work within one (1) week after the termination of a leave of absence, unless the employee can give a reason satisfactory to the Company for such failure to report in the time prescribed.
 - (iii) An employee who leaves the company and is subsequently re-engaged shall, after (5) five years continuous service, be credited with all previous experience for seniority purposes.
 - (iv) An employee's seniority shall not accumulate during periods of layoff, except that this provision shall not apply for periods of less than ninety (90) days or for the first ninety (90) days in any extended period of layoff.

ARTICLE 9 – SENIORITY (Continued)

2. Part-Time and Temporary Seniority

- (i) Part-time and temporary seniority shall be accumulated as follows:
 - (a) Accumulation of seniority for time spent working part-time will be in accordance with the rules outlined in Appendices I and X;
 - (b) Seniority shall be based upon cumulative service with the Company whether full-time, part-time or temporary;
 - (c) Seniority will be continuous if an employee changes status between full-time, part-time and temporary, where there was no real break in service.
- (ii) (a) Full-time, part-time and temporary employees will have equal rights to bid on posted positions and will compete on an equal basis for appointment to such positions;
 - (b) Part-time employees will be considered for temporary positions, if they so desire, within the same job classification, wage band and location, provided they meet the qualifications for such position.
- (iii) Part-time and temporary employees will be included on the regular seniority roster as prepared by the Company.
- (iv) Part-time seniority will be used to determine release or layoff of part-time employees based upon location and classification.

3. Bridging of Seniority from Out-of-Scope

Out-of-scope employees returning to the scope of the Agreement will bridge their previous in-scope seniority after five (5) years of continuous service in-scope, or an amount of time equal to the length of time they were outside the scope of the Agreement, whichever is the shorter period.

ARTICLE 9 – SENIORITY (Continued)

4. Seniority Roster

The Company will prepare and post, by March of each year, in places accessible to all employees, rosters showing seniority as to length of service, job classification and status (i.e. full-time, part-time or temporary) of all employees as at December 31st of the preceding year.

The rosters will be open to protest for a period of sixty (60) days from the date of posting and, on presentation by an employee or Union representative of proof of error, a correction shall be made immediately. Any corrections shall be shown on a supplementary sheet. The Company will supply copies of the complete roster to each Local and to the representative of Unifor so designated by the Union.

REVISED: 2019

ARTICLE 10 - PROMOTIONS, VACANCIES AND TRANSFERS

- With respect to vacancies or new positions coming beyond the scope of the Agreement, excepting only the positions of President, Senior Vice-President, Group Vice-President, Chief Financial Officer, Chief Information Officer, Chief Marketing Officer and Chief Technology Officer, notification of intention to fill such positions shall be posted, and applications received from employees will receive every consideration. The Company shall supply the Union with a copy of all postings at the time such postings are issued. The name of the appointee to such posted position will also receive general posting and the Union will be supplied with a copy of same. Wherever possible, such positions shall be filled from the Company's staff.
 - (ii) Movement of management personnel from one management position to another shall not be considered movement to a vacancy or new position as contemplated by (i) above, provided that the movement occurs within the same level of management position.
- With respect to vacancies or new positions coming within the scope of the Agreement, employees shall be entitled to apply for such vacancy or new position by means of a written or electronic application. Employees are encouraged to include a resume.

3. Posting Procedure

(i) An entrance job notice or vacancy posting will be issued within seven (7) days of the vacancy occurring, and such postings shall be numbered consecutively for the calendar year. Where the Company is considering not filling a vacancy in a position, it shall make every reasonable effort to notify the Union when such a situation occurs.

ARTICLE 10 – PROMOTIONS, VACANCIES AND TRANSFERS (Continued)

- (ii) All positions to be filled shall be posted in places reasonably accessible to all employees. A period of at least ten (10) days from the date of issuance of the posting shall be provided to employees in which to make application for the posted position. All applications for such positions shall be directed to the addressee set forth on the vacancy posting.
- (iii) The Company will supply the Union with a copy of all postings at the time such postings are issued.
- (iv) Applications for posted positions must be received by the addressee set forth on the posting no later than the closing date stated on the posting. Immediately following the closing date, the Company shall supply the Union with the list of applicants, including their seniority, present classification and location.
- (v) If additional vacancies in the same job and same location occur prior to the closing date of a posting, or within 14 days following the closing date, such jobs may be included. In such cases, the Union shall be notified prior to the posting being increased. If beyond 14 days, any expansion must be negotiated with the Union.
- (vi) The name of the successful applicant to a posted position will receive general posting, and the Union will be supplied with a copy of such posting.
- (vii) The appointment to such position shall be made within twenty-one (21) days following the closing date stated on the entrance job notice or vacancy posting.
- (viii) If an appointee either receives another job or withdraws within a period of up to four (4) weeks following the closing date, a new posting shall not be required, providing there are suitable additional applicants. In such cases, the Union shall be notified prior to the appointment.
- 4. The following jobs are considered entrance jobs:

Craft – Shipper/Receiver/Storekeeper; Building Service Assistant; Shop Technician; Trunking & Switching Technician; Customer Services Technician; Facilities Technician.

Clerical and Administrative Staff – Clerical Support; Draughting Technician; Administrative Assistant; Technical Assistant; Community Relations Specialist; Engineering Assistant; Human Resources Assistant; Marketing Analyst; Accountant; Writer; Business Metrics Analyst, Safety Advisor, Environmental Specialist.

Systems Staff – Programmer Analyst.

ARTICLE 10 – PROMOTIONS, VACANCIES AND TRANSFERS (Continued)

5. Entrance Jobs

When filling entrance jobs, the Company will first give consideration to employees who apply and meet the requirements of the job to be filled.

If filling internally in accordance with the foregoing criteria, the employee with the most seniority shall be appointed to the position. The Company maintains the right, however, to fill such entrance jobs by hiring from outside the Company.

6. Non-Entrance Jobs

- (i) Positions shall be filled on the basis of seniority as per the most current seniority roster, merit and ability being sufficient to perform the duties required for the position to be filled.
- (ii) Where, in the opinion of the Company, no suitable applications are received in respect of a posted position, the Company shall notify the Union of same and, upon request, will advise the Union of the reasons that the applicants for said position were not considered suitable.
- 7. (i) The Company and Union agree that merit and ability shall be interpreted in the following manner. An employee to possess Merit and Ability:
 - (a) shall not be expected to give superior or unusual performance;
 - (b) shall be expected to give approximately average performance;
 - (c) shall not be expected to give just "get by" performance.
 - (ii) It is agreed that seniority shall prevail in some of the lower level positions which do not require so many skills. It may be, however, that some of these lower level positions will require consideration of factors that are difficult to measure or are not normally set forth in a job description.
 - (iii) It is agreed that some of the higher level positions do require skills, experience and knowledge that are prerequisites to promotion and constitute minimum qualifications. It is agreed that when an employee takes a new job, said employee possesses the minimum qualifications before being appointed. Such employee will, however, have a reasonable time to adjust to the new position and to some new procedures that are peculiar to the new position. That period of time will vary with the position.
- 8. An employee who has been appointed to a posted position shall not be entitled to apply for another lateral or lower rated position within a period of twelve (12) months from the appointment date. The Company and the Union agree that due to compassionate grounds, this provision may be waived following negotiation between the parties. The Company will only pay for one (1) move per calendar year.

ARTICLE 10 – PROMOTIONS, VACANCIES AND TRANSFERS (Continued)

- 9. When an employee is appointed to a posted position, or whose position is upgraded through the SaskTel/Unifor Job Evaluation Program, in a higher group or having a higher wage band:
 - (i) A wage adjustment shall be made at the effective date of the appointment equal to at least the minimum rate in such higher group or wage band.
 - (ii) If the employee has already reached or surpassed the minimum rate in the higher group or wage band, a wage adjustment shall be made at the effective date of the appointment equal to not less than the next higher rate in the higher group or wage band.
 - (iii) When a position is upgraded through the SaskTel/Unifor Job Evaluation Program, the pay adjustment shall be effective eighty-four (84) calendar days following the screening of the application, eighty-four (84) calendar days following approval to proceed to rating by the Job Evaluation Manager or the Sunday following rating, whichever is sooner.
 - (iv) Where the adjustment in accordance with paragraph (i) or (ii) above would provide an increase of less than five percent (5%) of the employee's wage rate, the employee shall advance to the applicable step in the higher group or wage band which provides such increase.
 - (v) The provisions of paragraphs (i), (ii), (iii) and (iv) above notwithstanding, the wage adjustment shall not, in any event, exceed the maximum rate for the job to which the employee has been appointed.
 - (vi) The establishment date for subsequent progression increases shall be the effective date of the appointment or the effective date of the Job Evaluation adjustment.
 - (vii) The foregoing provisions of this clause notwithstanding, when an employee is appointed to a posted position which, at the time of such appointment, the employee has been occupying in a relieving capacity pursuant to Clause 11 below, for a continuous period of not less than six (6) months, the employee's wage progression in effect while in relief of that position shall continue uninterrupted following such appointment.
 - (viii) If the employee is prevented by action of the Company from assuming the posted position within three (3) weeks after the date of the appointment posting, the appropriate wage adjustment shall be effective on the Sunday nearest the expiration of such three (3) week period, and this shall be the establishment date for subsequent progression increases.

ARTICLE 10 – PROMOTIONS, VACANCIES AND TRANSFERS (Continued)

- 10. If an employee is required temporarily, for a continuous period of two (2) working days, to perform the duties of a higher position than that of which the employee is incumbent, such employee shall be placed on the next highest rate on the new wage band or at the nearest applicable rate which provides at least a five percent (5%) increase. If an employee has been paid a differential for the higher position, the higher position rate shall only apply for the period in excess of two (2) consecutive working days, when the differential shall be discontinued.
- 11. In the selection of employees for training, first consideration will be given to seniority, however, seniority may not be the sole factor determining who receives training. Training shall include the selection of employees to relieve in temporary vacancies and on higher-rated jobs. Wherever possible, opportunity shall be afforded to employees through training to qualify for higher positions.

REVISED: 2019

ARTICLE 11 - TRANSFERS AND TRAVEL EXPENSE

1. Temporary Transfers

When it becomes necessary to temporarily transfer employees, the following conditions shall govern:

- (i) A single-day assignment outside of an employee's headquarters will not be considered a temporary transfer, provided the employee is allowed to return to their headquarters on the same day.
- (ii) Wherever possible, seven (7) days' notice shall be given to the employee being transferred.
- (iii) All transfers shall be on a voluntary basis, except for emergencies.
- (iv) All transfers shall be for a period not to exceed a continuous sixty (60) calendar day period.
- (v) The above sixty (60) day limitation shall not apply to employees temporarily transferred on a special project or seasonal basis or transfers necessary to fill individual vacancies caused by vacations, sickness or other excused absences. Such transfers may be for the period of the project or the season.
- (vi) During the period of the transfer, transferees shall receive actual living expenses for the period of the transfer or a living allowance to cover such costs.
- (vii) The above provisions shall not apply to employees transferred for training.

ARTICLE 11 – TRANSFERS AND TRAVEL EXPENSE (Continued)

(viii) During the period of the temporary transfer, there shall be no reduction in the rate of pay.

2. Permanent Involuntary Transfers or Reclassifications

Where it becomes necessary to involuntarily transfer and/or reclassify employees and no net reduction of the Company's total staff will result:

(i) The most junior employee in the location, in the surplus classification, who can meet the requirements of the vacant position with minimal training and job experience, not to exceed eight (8) weeks, will be designated for transfer and/or reclassification.

The employee so designated in paragraph (i) shall have the right to bump the most junior employee in the same or similar classification in the same location, providing the designated employee can meet the requirements of the bumped position with a reasonable amount of retraining, not to exceed eight (8) weeks, and that the bumped employee can meet the requirements of the vacant position with a reasonable amount of retraining, not to exceed eight (8) weeks. The bumped employee will then be transferred and/or reclassified to the vacant position and has no further bumping rights related to this particular involuntary transfer and/or reclassification.

- (ii) Employees so designated or bumped under the terms of this clause shall receive a minimum of fourteen (14) calendar days' notice prior to the effective date of the transfer and/or reclassification.
- (iii) The Company will notify the Union at least seven (7) calendar days prior to any notification being given to the employees concerned.
- (iv) Every employee involuntarily transferred and/or reclassified by the Company, shall be afforded the opportunity, upon request in writing, to retransfer and/or reclassify to their former classification or a similar classification for which the employee is qualified, at the original location from which such employee was transferred, when the opportunity arises. The order in which such employees may retransfer shall be in accordance with their seniority.

The Company will not fill a vacancy in the same or similar classification, in the original location, for which an employee who has been involuntarily transferred and/or reclassified could qualify, by new hires or appointments from outside the location.

(v) All employees transferred under this clause, either voluntarily or involuntarily, and/or subsequently retransferred, will have all normal moving expenses paid by the Company in accordance with the provisions of Corporate Procedure 144.01.

ARTICLE 11 – TRANSFERS AND TRAVEL EXPENSE (Continued)

- (vii) Employees reclassified in accordance with this clause will remain at the same step of their previous wage band if such is above the maximum rate of their new classification and wage band; however, such employee will be eligible to receive general Union increases. Employees whose wage rate is not above the maximum rate of their new classification and wage band at the time they are reclassified, will continue on wage progression on their previous wage band until their wage rate equals or surpasses the maximum rate of their new classification and wage band.
- (viii) Employees temporarily reclassified under the terms of this clause to a higherrated position having the same basic hours of work, shall be placed on the new wage band at the step which provides the nearest higher rate of pay than their previous wage rate and progress in the normal manner on that wage band.
 - If their new position entails an increase in the basic hours of work, they will be placed on their new wage band in accordance with the foregoing paragraph, but with an adjustment of one additional wage step on that band.
- (ix) No employee shall be permanently reclassified to a higher-rated position (i.e. no permanent upgrade) through the implementation of this clause, unless mutually agreed by the Company and the Union. An employee temporarily reclassified to a higher-rated position under the terms of this clause shall not remain in such position for longer than twelve (12) months without mutual agreement of the Company and the Union.
- (x) All requests for voluntary transfer and/or reclassification will be considered prior to implementing the initial involuntary move provisions of this clause.
 - In such cases, after canvassing each of the employees in the affected area or group, the most senior qualified volunteer will be permitted to transfer/reclassify. In the event of voluntary transfers, the retransfer provisions of paragraph (v) above are not applicable.
- (xi) The Company and the Union agree that, due to compassionate grounds, the seniority provisions of this clause may be waived following negotiation between the parties.
- (xii) If employees are transferred and/or reclassified for just cause, the Company will notify the Union immediately of the reasons for such action.
- (xiii) Employees designated for transfer and/or reclassification or bumped under this clause shall have the option to take a voluntary location layoff in accordance with the applicable provisions of Article 12.

ARTICLE 11 – TRANSFERS AND TRAVEL EXPENSE (Continued)

3. Cost of Transfers

When an employee is transferred under the following circumstances:

- (i) When appointed to a permanent full-time position, except in cases involving downgrades or temporary employees.
- (ii) At the request of the Company.
- (iii) When, in the Company's opinion, such transfer is justified.
- (iv) When transferring back to an employee's original location from an involuntary transfer, such employee shall be allowed reasonable time off to arrange the move and shall suffer no loss in regular pay therefor.

The Company will pay for:

- (i) Transportation expenses for the employee, the employee's immediate family, and household effects.
- (ii) Actual living expenses for a reasonable time, and thereafter an allowance, where necessary. An employee shall only be entitled to living expenses or allowance where every reasonable effort is being made to secure living accommodation.

4. Home Sales Assistance Plan

A Home Sales Assistance Plan will only be available when the provisions of Section 1, Articles 11, 12, 13 are invoked and the employee qualifies for payment of moving expenses.

5. Travelling Allowance

(i) Employees, when required by the Company to travel outside of their regular working hours, within the province, shall be paid at overtime rates for each such hour spent in travelling. This provision does not apply to time spent in travelling at the employee's option nor for the purpose of attending training courses or joint SaskTel/Unifor union management committees. Employees travelling outside of their regular working hours, for the purpose of attending training courses or joint SaskTel/Unifor union management committees within the province, or travelling out of the province on SaskTel business or training courses, shall be paid at the rate of time and one-half (1.5) for all such hours in excess of eighty (80) hours in a two-week pay period. Any hours associated with such travel shall be paid at straight time for all hours under eighty (80) hours in a two-week pay period.

ARTICLE 11 – TRANSFERS AND TRAVEL EXPENSE (Continued)

- (ii) Transportation and actual living expenses shall be allowed free of cost to all employees when travelling from one job to another during the course of their normal work. Where the Company does not provide transportation, the employees will be allowed bus transportation costs or the normal corporate mileage allowance when authorized to use a private vehicle, in accordance with Corporate Procedure 060.70.
- (iii) Employees detailed away from headquarters on a job or on training will be allowed actual living expenses or, by mutual agreement, a living allowance in lieu thereof, for all time spent away from headquarters.
- (iv) For single-day assignments, employees shall be allowed to travel to and from the work location during regular working hours. Normal overtime rules apply to employees working or travelling outside of regular working hours.
- (v) In the case of assignments that exceed one (1) day, the following options shall apply:
 - (a) Employees working within a radius of fifty (50) kilometres of their base location will be allowed to travel to and from that location on Company time. Such employees working outside a radius of fifty (50) kilometres, but within a radius of one hundred (100) kilometres of their base location, may return to base overnight and will be allowed a maximum of one (1) hour travel time to get there and return to the work location the next morning. The actual travel time will be mutually agreed to between the employee and the employee's manager, except for certain cases when the workload demand will necessarily establish the hours worked.
 - (b) For assignments that occur more than one hundred (100) kilometres away from the employee's base location, the employee has the option of remaining in the location overnight or travelling home. Should the employee choose to travel home, one way shall be provided on corporate time. This clause will only apply to those employees on a temporary transfer, as defined in Article 11, Clause 1, or where mutually agreed between the employee and their manager.
- (vi) Employees on construction or special projects remote from their headquarters shall be allowed to travel to the work location at the commencement of the work week and return to their headquarters at the expiration of the work week on Company time wherever possible; otherwise, in unusual circumstances, they shall be paid at overtime rates for the time spent travelling, in lieu of travelling on Company time, at the option of the Company. Where a legal holiday falls on a normal working day, the provisions for weekend travel shall apply.
- (vii) Construction employees dismissed will be furnished with or allowed transportation costs to their headquarters, except those dismissed for cause.

ARTICLE 11 – TRANSFERS AND TRAVEL EXPENSE (Continued)

(viii) Funds shall be advanced to cover employee's expenses when necessary. Employee's weekly expense accounts shall be made up and sent to headquarters on the first day of each week.

6. Home Board and Lodging

- (i) An employee who is entitled to living expenses under the terms of this Agreement may elect, with the approval of said employee's immediate manager, to claim home board and lodging in lieu of actual living expenses.
- (ii) The amount payable shall be calculated on the basis of the following:

Breakfast \$10.00 Dinner \$12.00 Supper \$14.00

Lodging \$30.00 per night

(iii) If an employee has occasion to claim actual living expenses while in receipt of home board and lodging, the home board and lodging shall be reduced accordingly.

7. <u>Living Allowance</u>

Where mutually agreed, in unusual circumstances, an employee may be paid a living allowance in lieu of actual living expenses. This allowance will be based on reasonable and actual costs and shall not exceed that of hotel, meals, laundry and miscellaneous expenses.

REVISED: 2024

ARTICLE 12 – JOB SECURITY AND LAYOFF

JOB SECURITY

No permanent employee with two (2) or more years service will be laid off as a direct result of work regularly performed by the classifications covered by this Collective Agreement being contracted out.

LAYOFF

In the event of a lack of work situation or movement of a present SaskTel work operation outside of the SaskTel bargaining unit, which would result in a net reduction of the Company's total staff complement, the most junior employee in the affected classification and wage band in the designated location would be declared surplus. The following provisions apply to such employee:

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

1. Bumping Rights

- (i) First bumping option Employee declared surplus bumps the junior employee in the location in the same or a similar classification, providing said employee can meet the requirements of the job with a familiarization period of four (4) weeks or less.
- (ii) Second bumping option Employee declared surplus bumps the junior employee in the location, providing said employee can do the basics of the job with minimal training and job experience (not to exceed eight (8) weeks).
- (iii) Third bumping option Employee declared surplus bumps the junior employee in the Company in the same or a similar classification, providing the employee declared surplus has at least one (1) year seniority and can meet the requirements of the job with a familiarization period of four (4) weeks or less. The Company will pay relocation expenses on bump and return.
- (iv) Fourth bumping option Employee declared surplus bumps the junior employee in the Company, providing the employee declared surplus has at least one (1) year seniority and providing said employee can do the basics of the job with minimal training and job experience (not to exceed eight (8) weeks).
 - All relocation and return costs will be borne solely by the employee. Return rights will exist as detailed by 5 (i).
- (v) The above options must be taken in sequence, commencing with the first bumping option. An employee who qualifies for one of the options will not be allowed to proceed to the next bumping options.
- (vi) Permanent employees declared surplus who have not been placed after having exercised the first and second bumping options shall be entitled to a Sub Plan Layoff Allowance as set forth in Clause 2 below. Employees will only have the right of recall in that location. Employees will have the opportunity to change their status on one occasion only; a date for the change of status will be mutually agreed to between the Company and the Union.
- (vii) Permanent employees who have not been placed after having exercised the first and second bumping options may receive a Termination Allowance rather than a Sub Plan Layoff Allowance, as set forth in Clause 3 below. The election for either a Sub Plan Layoff Allowance or a Termination Allowance must be made within five (5) days of exercising the said bumping options. Such election shall be made in writing and delivered to the Company. Acceptance of such allowance will be considered a voluntary resignation, and the employee shall forfeit all rights to Sub Plan Layoff Allowance as in Clause 2 below, and all recall rights as in Clause 8 below.

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

- (viii) Employees having less than three (3) months seniority have no bumping or recall rights.
- (ix) The following time limits will apply when exercising bumping options:
 - (a) Two (2) working days, if a move is not required;
 - (b) Seven (7) calendar days, where a move is required.
- (x) It is understood prior to permanent, full-time employees being affected by a layoff, temporary and part-time employees will be laid off first. Where permanent, full-time employees can qualify for their positions through bumping, and where the Company and the Union can agree to ways and means to maintain service, part-time and temporary positions may be retained and filled by permanent, full-time employees. It is further understood that temporary employees hired as short-term overload, seasonal employees and Co-op students will be laid off prior to part-time employees within the same department.
- (xi) In defining the term "same or similar" in paragraphs (i) and (iii) above, it is understood that it shall apply to all classifications in the applicable section of the Collective Agreement. For example, if an employee covered by Section 2 Craft is declared surplus, then all classifications in Section 2 Craft will be considered "same or similar" in the application of this clause.
- (xii) Under the provisions of paragraphs (i), (ii), (iii) and (iv) above, positions in a location which are vacant or filled by temporary assignments will be considered to be filled by an employee with zero seniority for the purpose of bumping.
- (xiii) When more than one employee in a location is being declared surplus at the same time, the most senior of the surplus employees will be the first to be processed through the bumping provisions.
- (xiv) An employee bumped during this procedure will be declared surplus and placed in the group still to be processed, if any, in accordance with such employee's seniority.
- (xv) Seniority for the purposes of Article 12 will be the seniority as of the effective date of the surplus condition.
- (xvi) For the purposes of defining the term "Junior Employee" in paragraphs (i) and (iii) above, it will be understood to mean: The most junior employee who is in a position that the surplus employee could meet the requirements of the job with a familiarization period of four (4) weeks or less.

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

(xvii) For the purposes of defining the term "Junior Employee" in paragraphs (ii) and (iv) above, it will be understood to mean: The most junior employee who is in a position that the surplus employee can do the basics of the job with minimal training and job experience (not to exceed eight (8) weeks).

2. (i) Sub Plan Layoff Allowance

Seniority on Date of Layoff	Sub Plan Layoff Allowance Entitlement
Less than one year	0 weeks
1 year but less than 2 years	4 weeks
2 years but less than 3 years	5 weeks
3 years but less than 4 years	6 weeks
4 years but less than 5 years	7 weeks
5 years but less than 6 years	8 weeks
6 years but less than 7 years	9 weeks
7 years but less than 8 years	10 weeks
8 years but less than 9 years	11 weeks
9 years but less than 10 years	12 weeks
10 years but less than 11 years	13 weeks
11 years but less than 12 years	14 weeks
12 years but less than 13 years	15 weeks
13 years but less than 14 years	16 weeks
14 years but less than 15 years	17 weeks

Three (3) weeks additional pay for each full year of service in excess of 15 years seniority.

- (ii) The Sub Plan Layoff Allowance becomes operative when application is made and approved for El benefits, and upon receipt of proof that such benefits are being received.
- (iii) Each week's top-up benefit shall be equivalent to 90% of the employee's regular weekly pay at time of layoff in the case of a permanent employee, and equivalent to 90% of the average earnings in the four (4) weeks preceding layoff in the case of a part-time employee, less Employment Insurance benefits entitlement.
- (iv) Layoff benefits will be fully reinstated after one (1) year of continuous service after date of return to work from layoff.

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

- (v) Sub Plan Layoff Allowance will cease as follows:
 - (a) when Sub Plan Layoff Allowance entitlement is used up;
 - (b) when the employee reports to work following recall;
 - (c) when the employee fails to report for work after recall;
 - (d) when the employee is disqualified from or is no longer eligible for E.I. benefits;
 - (e) when the employee obtains other employment;
 - (f) if the employee resigns.
- (vi) An employee who has been recalled following a period of layoff and is again laid off prior to completing one (1) year of continuous service after the date of return to work, shall be granted a Sub Plan Layoff Allowance pursuant to paragraph (i), based on such employee's overall seniority, after deducting the amount received from the employee's previous layoff.

3. <u>Termination Allowance</u>

(i) <u>SENIORITY</u>

Period	But Less	
<u>Completed</u>	<u>Than</u>	No. of Weeks Pay
	2 years	2
2 years	3 years	4
3 years	4 years	6
4 years	5 years	8
5 years	6 years	10
6 years	7 years	12
7 years	8 years	14
8 years	9 years	16
9 years	10 years	18
10 years	11 years	21
11 years	12 years	24
12 years	13 years	27
13 years	14 years	30
14 years	15 years	33
15 years	16 years	36

For each subsequent six (6) month period:

16 years through 25 years	2
from 25 years	21/2

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

- (ii) Termination Allowance will not be payable where the employee is retiring on pension and the Company has, in advance of the declaration of the surplus staff condition, been advised of the employee's intention to retire on pension.
- (iii) The Termination Allowance shall be reduced by the gross amount that the employee receives from pension benefits paid in accordance with the Pension Plans referenced in Article 22 of this Agreement, plus any supplemental pensions or allowances paid by Saskatchewan Telecommunications or the SaskTel Pension Plan Board of Directors outside the terms of the Pension Plan or this Collective Agreement for the following period of time: from the date of resignation to the date which is the same number of weeks from the resignation date as the number of weeks pay used to calculate the termination allowance.

4. Wage Maintenance

(i) Wage maintenance at step (no progression if above top rate of new classification and wage band) but general Union increases would be included. If not above top of new classification and wage band, progression continues on old band until the rate equals or surpasses the highest step of the new classification and wage band.

Wage maintenance ends when:

- (a) Employee is recalled to original classification and wage band in present or original location or refuses such recall;
- (b) Mutual agreement to a third location recall;
- (c) Upon return, the anniversary date for future progression increases remains unchanged.
- (ii) Reassign senior employee on wage maintenance or layoff who meets job requirements to vacant entry position or same or lower-rated vacant position without bidding, providing:
 - (a) Employee does not improve over their old job position;
 - (b) Procedure only comes into effect after notice of lack of work has been given to Union;
 - (c) Vacancies in bid positions which could not be filled by employees on wage maintenance or layoff would still be posted.

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

- (iii) No employee shall be permanently reclassified to a higher-rated position (i.e. no permanent upgrade) through the bumping process unless mutually agreed by the Company and the Union. An employee temporarily reclassified to a higher-rated position under the terms of this clause shall not remain in such position for longer than twelve (12) months without mutual agreement of the Company and the Union.
- (iv) Employees temporarily bumping to a higher-rated position, having the same basic hours of work, shall be placed on the new wage band at the step which provides the nearest higher rate of pay than their previous wage rate and progress in the normal manner on that wage band.

If their new position entails an increase in the basic hours of work, they will be placed on their new wage band in accordance with the foregoing paragraph, but with an adjustment of one additional wage step on that band.

5. Return Rights to Location, Classification

- (i) No right of return to a location will be exercised for one (1) year from the date of the move, except in cases where vacancies in the same or similar classification would be filled by new hires, or by transfer or reclassification from outside the location.
- (ii) The employee shall have the right to return to their old classification in the new location if an opening exists.
- (iii) Return rights will be exercised by seniority, the most senior person being the first returned
- (iv) Refusal of any Company offer to exercise return rights will terminate same.

6. Notice to the Union

- (i) The Company will provide a minimum of three (3) months' notice to the Union of expected surplus conditions, where possible.
- (ii) The Company will not give notice of surplus situation or layoff to an individual employee until the Union has been given at least two (2) weeks' notice of surplus conditions.
- (iii) Notice shall be in writing and sent to the Union office.

<u>SECTION 1 – GENERAL</u>

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

7. Notice to Employees

Notice to individual employees will be related to seniority, as follows:

0 – 1 year	2 weeks
1 – 5 years	4 weeks
5 – 10 years	6 weeks
over 10 years	10 weeks

8. Recall Rights

- (i) Recall period shall be restricted to two (2) years.
- (ii) Seniority shall continue to accumulate for ninety (90) days on layoff and then be suspended until recall.
- (iii) Employee is responsible for keeping Company advised of current address and telephone number.
- (iv) Recall shall be by seniority, with the following priorities:
 - (a) Most senior employee in the same or similar classification, providing such employee can meet the requirements of the job with familiarization period of four (4) weeks or less;
 - (b) Most senior employee providing the basics of the job can be done with minimal training and job experience (not to exceed eight (8) weeks). All relocation costs will be borne solely by the employee;
 - (c) Return to classification (except as restricted by paragraph (viii) below);
 - (d) The most senior employee who meets the entrance requirements in the location. All relocation costs will be borne solely by the employee;
 - (e) No right of return to a location will be exercised for one (1) year from the date of the move, except in cases where vacancies in the same or similar classification would be filled by new hires or by a transfer or reclassification from outside the location.
- (v) Refusal to accept a recall to another location for which an employee on recall meets the requirements will result in the employee's status reverting to voluntary location layoff.
- (vi) Recall notices to employees on layoff will be by personal telephone call and sent by registered mail. Employees must respond with their acceptance of the recall within ten (10) days of the date of receipt of the letter by the Postmaster and must be available to report to work within ten (10) days after acceptance of recall. A copy of all recall notices shall be sent to the Union.

ARTICLE 12 – JOB SECURITY AND LAYOFF (Continued)

- (vii) An employee's service will be considered broken by reason of failure to report to work following a second recall.
- (viii) Maximum of two (2) relocation expenses per employee on any bumps or recalls.

9. Benefits

Employees on layoff will receive the following benefits for a period of up to one (1) year:

- (i) Group Life Insurance provided the employee portion of the premium is paid prior to the layoff;
- (ii) Disability Income Plan no premium required;
- (iii) Public Employees Dental Plan no premium required;
- (iv) Employees will have the option of buying back up to one (1) year's pension coverage upon return to work, in accordance with Saskatchewan Telecommunications' administration of the plans.

REVISED: 2007

ARTICLE 13 – TECHNOLOGICAL CHANGE

- 1. "Technological Change" means the introduction of equipment or material, **software**, **digital tools**, **Artificial Intelligence (AI)**, or a change in the manner in which the Company carries on the work, undertaking or business that is directly related to the introduction of that equipment or material, which would result in the reassignment, relocation or transfer to another town or city, reclassification, layoff or demotion of permanent employees.
- 2. The Company agrees that it will endeavour to introduce Technological Change in a manner which, as much as is practicable, will minimize the disruptive effects on services to the public and employees.
- 3. In the event permanent employees are declared surplus as a direct result of technological change, the Company will make every reasonable effort to ensure that no permanent employee on staff as of August 11, 1988, or who obtains two (2) years or more of service, is laid off as a result of technological change.
- 4. Prior to introducing technological change, which would result in the reassignment, relocation or transfer to another town or city, reclassification, layoff or demotion of permanent employees, the Company will notify the Union of such change.

ARTICLE 13 – TECHNOLOGICAL CHANGE (Continued)

- 5. The notification shall be given as early as possible, preferably at least twelve (12) months prior to the change, but not less than one hundred and twenty (120) days. Following such notification, the Union must, within thirty (30) days, advise the Company if it wishes to negotiate the terms of reassignment, relocation or transfer to another town or city, reclassification or demotion.
- 6. The notice mentioned in Clause 5 shall be in writing and shall state:
 - (i) the nature of the Technological Change;
 - (ii) the date upon which the Company proposes to effect the Technological Change;
 - (iii) the number and type of employees likely to be affected by the Technological Change;
 - (iv) the effect the Technological Change is likely to have on the job status or working conditions of the employees affected.
- 7. If so advised by the Union, the parties will establish a Joint Technological Change Committee to discuss issues related to the technological change and negotiate the reassignment, relocation or transfer to another town or city, reclassification or demotion of employees with the Union prior to discussion of any firm plans of such changes with the employee.
- 8. (i) If the Technological Change will result in any employee being declared surplus, they will be declared surplus under the provisions of Section 1, Article 12.
 - (ii) Surplus employees who change classification due to bumping or who otherwise reclassify as a result of Technological Change will have the right to maintain their original classification for a period of two (2) years.
- 9. Where Technological Change will result in reassignment, relocation or transfer to another town or city, reclassification, layoff or demotion, such changes shall be made in the order of inverse seniority, provided that the senior employees have the merit and ability to perform the duties of the remaining positions. It may be necessary to do a reasonable amount of retraining to assist senior employees to acquire the skills necessary in some of the new technologies.
- 10. Where the Company can identify suitable alternative positions which will become available within a reasonable time period, through vacancies, new positions or growth, training will be provided to employees meeting minimum training prerequisites to allow them to qualify for these positions. In the selection of employees for such training, first consideration will be given to the employee(s) having the most seniority.

ARTICLE 13 – TECHNOLOGICAL CHANGE (Continued)

- 11. Where it can be reasonably expected that the employee could satisfactorily perform the duties of an alternative position, as referred to in Clause 10, at the completion of the training period provided by the Company, the Company may waive the employee's inability to meet the minimum training prerequisites.
- 12. Where it becomes necessary to relocate an employee due to Technological Change, all normal moving expenses will be paid by SaskTel in accordance with Corporate Procedure 144.01.
- 13. Following the commencement of negotiations under Clause 7 above, if a satisfactory agreement is not reached within ninety (90) days, the dispute shall be submitted to arbitration in accordance with the provisions set forth in ARTICLE 8 ARBITRATION.

REVISED: 2024

ARTICLE 14 - DISCIPLINARY ACTION

- 1. The Company reserves the right to discipline employees for just cause.
- 2. When it is planned to reprimand and/or discipline an employee or to obtain information in the presence of the employee's manager, which may result in the employee being reprimanded or disciplined, the employee will be informed of the right to have a Union representative present, if desired. At the request of the employee a support person, such as an Elder, may be present when dealing with issues affecting employees from equity seeking groups. The employee is responsible for contacting the support person and making any necessary arrangements, without causing unreasonable delay to the process.
- 3. When the Security Department intends to meet with an employee, the employee has the right to bring a witness or a union representative to the meeting.
- 4. Whenever disciplinary action is taken which includes correspondence from the Company to the employee in the form of a written reprimand or warning or notice of suspension or dismissal, the Company hereby agrees to provide the Union with a copy of such correspondence.
- 5. The Company does not intend to provide the Union with a copy of any employee's Performance Review. However, if specific disciplinary action is included in or results from the Performance Review, such action will be detailed by means of a letter to the employee with a copy provided to the Union. Any grievance or rebuttals filed by the employee and/or the Union regarding Performance Reviews will be maintained on the employee's personnel file along with the Performance Review.

ARTICLE 14 – DISCIPLINARY ACTION (Continued)

6. Any correspondence sent from the Company to the Union will be sent directly to the President of the respective Local.

REVISED: 2019

ARTICLE 15 - DISCHARGES, DEMOTIONS AND SUSPENSIONS

1. Probationary Period

It is understood that the first year of employment is considered a probationary period, and no employee shall be retained in the service after this period if satisfactory progress has not been made.

2. Notice

- (i) Employees covered by this Agreement shall not be demoted, discharged or suspended, except by proper action and for proper cause.
- (ii) Employees with more than three (3) months service shall be given at least fourteen (14) calendar days notice prior to the effective date of any demotion or discharge action, or pay in lieu thereof, except in cases of gross misconduct, where the employee shall be considered suspended, and if no grievance is lodged by the Union within seven (7) days after receipt of notice, the suspension shall become a dismissal.
- (iii) Employees (except casual labour) with less than three (3) months service shall be given at least seven (7) calendar days notice prior to the effective date of any discharge action, or pay in lieu thereof, except in cases of gross misconduct, where the employee shall be considered suspended, and if no grievance is lodged by the Union within seven (7) days after receipt of notice, the suspension shall become a dismissal.
- (iv) The Company shall furnish the Union and the employee, within seven (7) days, written notice giving the reasons for the action taken, or where the employee has received pay in lieu of notice, the Union shall be notified immediately.

ARTICLE 15 – DISCHARGES, DEMOTIONS AND SUSPENSIONS (Continued)

3. Reinstatement

- (i) If, as a result of grievance or arbitration procedure, it is determined that the action of the employee did not merit discharge, demotion or suspension, the employee shall be reinstated and reimbursed on the following basis:
 - (a) In a discharge case, the employee shall receive full pay for the time lost, except in cases where a lesser penalty than discharge is considered appropriate.
 - (b) In a demotion case, the employee shall be compensated for loss of wages in an amount equal to the difference between the rate of pay immediately prior to the demotion and the rate of pay during the period of demotion. If the employee would normally have received a progression schedule increase, had said employee not been demoted, the higher wage rate shall be used to determine the loss of wages for the period of demotion during which the employee would normally have received the higher rate of pay.
 - (c) In a suspension case, the employee shall be compensated in full for the time lost, except in cases where a suspension of a lesser duration is considered appropriate.
- (ii) In cases described in (a), (b) and (c) above, the employee shall be restored with full rights and benefits to which the employee would have been entitled, had the discharge, demotion or suspension not taken place.

ARTICLE 16 - SAFETY AND HEALTH

- 1. The Company shall make provision for the safety and health of the employees during working hours, and the Union may, from time to time, bring to the attention of the Company, any recommended suggestions in this regard. Such recommendations shall be subject to negotiations between the Company and the Union.
- 2. Work Place Health and Safety Committees shall be established and shall consist of no fewer than two (2) and no more than twelve (12) persons of whom at least half shall be persons representing the Union members.

At the first meeting of a committee:

- (a) an employer co-chairperson shall be designated by the employer; and
- (b) a Union co-chairperson shall be appointed by the Union members.

Copies of the minutes of each meeting shall be forwarded to the Union.

ARTICLE 16 - SAFETY AND HEALTH

Employees who exercise their rights under the Canada Labour Code, Part II, shall not
be discriminated against with respect to any terms and conditions of employment or
opportunity for promotion or any action such as: dismissal, layoff, suspension,
demotion, transfer of job or location, reduction in wages, changes in hours of work or
reprimand.

ARTICLE 17 – HOLIDAYS

1. The following days shall be observed as holidays, without deduction of pay therefor:

New Year's Day; Family Day; Good Friday; Victoria Day; Canada Day; Saskatchewan Day; Labour Day; Thanksgiving Day; Remembrance Day; Christmas Day; Boxing Day; any nationally proclaimed holiday approved by the Provincial Government.

In addition to the above, employees shall have a floating holiday to be taken on a mutually-agreed-to day between the employee and their supervisor, which must be taken in that calendar year. Employees must be on staff as of the third Monday in February or have six (6) months of continuous service in the year to be eligible for the floating holiday.

- 2. The observance of above holidays may be made on days other than calendar date, when so proclaimed by Provincial authority.
- 3. If a holiday falls on an employee's day of rest other than a Sunday, the employee will be granted another day off in lieu of the holiday. Such day will be scheduled on either the last normally scheduled working day prior to the holiday or the first normally scheduled working day following the holiday.
- 4. If a holiday falls on a Sunday, the following Monday shall be observed as the holiday.
- 5. When an employee works on any of the above holidays, either as scheduled or on an overtime basis, such employee shall be paid at double the regular rate of pay for all time worked, in addition to a day's pay at the regular rate.
- 6. In the event that an employee resigns in a week during which a holiday subsequently occurs, such employee shall be paid for the holiday on a pro rata basis, determined by the number of days actually worked in that week, prior to the date of resignation.

REVISED: 2007

ARTICLE 18 – ANNUAL VACATIONS

- 1. (i) Three (3) weeks' vacation with pay shall be granted after one (1) year of service and for each subsequent year of service.
 - (ii) Four (4) weeks' vacation with pay shall be granted to an employee after completion of eight (8) years of service and each year thereafter.
 - (iii) Five (5) weeks' vacation with pay shall be granted to an employee after completion of fifteen (15) years of service and each year thereafter.
 - (iv) Six (6) weeks' vacation with pay shall be granted to an employee after completion of twenty-five (25) years of service and each year thereafter.
 - (v) Annual vacations shall be taken within the calendar year in which the required service is completed, or not later than the last Saturday in April of the following year, except with the approval of the Vice-President concerned.
 - (vi) Employees with vacation entitlement in excess of the Canada Labour Code minimum will be allowed to bank their excess vacation days until termination of employment or retirement. The number of days within the vacation bank shall not exceed the employee's annual vacation entitlement. Banked days must be in increments of whole days.
 - (a) Employees choosing this option must advise their immediate manager in writing by December 31st of the year in which the vacation is earned.
 - (b) Employees will be paid out their banked vacation at the wage rate in effect at the time of termination or retirement or elect to use the banked vacation time immediately prior to retirement.
 - (c) Employees will be advised annually of banked vacation.
 - (vii) In the first year of full-time employment, earned vacation days may be taken subject to immediate manager approval.
- 2. (i) All employees taking a vacation period of five (5) consecutive days shall have a minimum of two (2) unscheduled days attached to the scheduled vacation.
 - (ii) All employees taking a vacation period of at least two (2) continuous weeks shall have the preceding Saturday and Sunday and the Saturday and Sunday following said vacation as non-scheduled days.
- 3. Where leave of absence without pay for a period in excess of thirty (30) days has been taken, vacation leave shall be reduced proportionately from the first day of such leave of absence. Periods of thirty (30) days or less shall not be cumulative.
- 4. An employee who leaves the Company's service shall be allowed pay in lieu of earned vacation leave.

ARTICLE 18 – ANNUAL VACATIONS (Continued)

- 5. Every effort shall be made so that annual vacation periods shall be between May 1st and October 31st. Employees with three (3) years or more cumulative service shall not be required to take their vacation outside this period.
- 6. Where a holiday falls within an employee's annual vacation, such employee shall, at the employee's option, receive one (1) extra day's pay in lieu of the holiday or an additional day of vacation at a time which is mutually agreed upon by the employee and the supervisor.
- 7. Annual vacations shall be regulated by mutually agreed rotation schemes.
- 8. (i) An employee taking ill or meeting with an accident immediately prior to the period in which such employee has been scheduled to take vacation shall be allowed to postpone said vacation to a later date.
 - (ii) An employee hospitalized during the period in which such employee is on scheduled vacation shall have the time spent in the hospital charged to sick leave and vacation time spent in hospital will be rescheduled.
- 9. Employees will be eligible for a vacation pay adjustment, in proportion to their vacation entitlement, on any vacationable extra earnings over and above their regular rate of pay. This adjustment shall occur in the same period in which the extra earnings are paid.

REVISED: 2024

ARTICLE 19 - PAYMENT OF WAGES AND WAGE INCREASES

- 1. Employees shall be paid **once every two weeks** on alternate Fridays. In case a regular payday falls on a holiday, payment of wages shall be made on the preceding working day.
- Salary increases made in accordance with the progression steps of the wage bands herein shall be effective on the Sunday of the week in which the progression increase would occur if the employee was hired on a Sunday to Wednesday inclusive, and on the Sunday of the following week if the day of engagement was a Thursday, Friday or Saturday.
- 3. No change shall be made in an employee's rate of pay when on leave of absence or during sick leave, provided the employee has been absent more than six (6) calendar weeks on the effective date of an increase. Absent time in excess of the first six (6) weeks of any continuous period of absence will be added to the interval between wage increases, adjusted to even weeks. Any week of partial absence (at the beginning or ending of such continuous period) shall not be counted.

ARTICLE 19 – PAYMENT OF WAGES AND WAGE INCREASES (Continued)

- 4. As of the effective date of this Agreement, all employees shall be given the rates of pay as specified hereinafter, corresponding to their classification and wage band.
- 5. Notwithstanding anything in this Agreement to the contrary, any employee receiving a higher gross rate of pay than the ceiling for the employee's group shall continue to receive the same remuneration as long as the employee remains in the same classification and wage band or until the employee's period of service entitles the employee to a further increase.
- 6. A new employee who has had previous related experience may be placed at a wage rate commensurate with such experience. If at any time during the first six (6) months of employment, the Company or the Union wishes to review such salary placement with the object of adjustment, the matter shall be subject to negotiation and agreement between the Company and the Union.

REVISED: 2024

ARTICLE 20 - DIFFERENTIALS

- 1. A shift differential of one dollar and fifty cents (\$1.50) per hour shall be paid for each hour worked between the hours of 6:00 p.m. and 8:00 a.m. on all shifts which terminate between these hours. For a period of more or less than a complete hour, one-half (½) hour or greater shall be regarded as one (1) hour. For a period of less than one-half (½) hour, a differential for one-half (½) hour shall be paid. Such differential shall not apply on Sundays or holidays.
- 2. An employee scheduled and works on a Sunday shall be paid at the rate of time and one-half (1.5) for each hour of the scheduled shift so worked. This provision does not apply to Service Representatives and Clerical Support in Retail Stores to whom Section 3 of this Agreement applies.
- 3. An employee scheduled and works on Christmas Eve or New Year's Eve shall be paid straight time in addition to the regular wage rate for the hours worked between 6:00 p.m. and midnight.
- 4. Unless otherwise specified in this Agreement, there shall be no compounding of differentials or premium pay. Only the highest rate applicable in a given situation shall be paid.
- 5. When an employee works on a bridge, tower, fixture or in a mine where the employee is at least 85 feet above or below the ground, travelled way or road bed, such employee shall receive in addition to the regular wage rate, straight time for each hour worked in this location. A minimum of two (2) hours shall be paid. Such payment shall also apply when an employee is being paid on an overtime basis.

ARTICLE 20 – DIFFERENTIALS (Continued)

- 6. When an employee is temporarily assigned in charge of two (2) or more employees or is in-relief of an out-of-scope position, the employee shall be paid a differential in addition to the regular wage rate calculated at the rate of five percent (5%) of the regular wage.
- 7. An employee temporarily assigned authorized training duties will be paid a differential of three percent (3%) of the regular wage rate for each day so spent. The foregoing provisions do not apply to employees whose normal duties or classification includes training activities.

REVISED: 2024

ARTICLE 21 – OVERTIME

- 1. An employee required to work overtime shall be paid at the rate of double the regular wage rate for all hours so worked.
- 2. An employee called out owing to emergency or trouble or required to work outside regular hours but not immediately following or one (1) hour preceding them, shall receive not less than two (2) hours' pay at the overtime rate. Any subsequent call in this two (2) hour period will be considered part of the first call out. An employee required to work within one (1) hour preceding said employee's regular hours, shall receive one (1) hour's pay at the overtime rate.
- 3. Employees required to commence work outside their home more than four (4) hours before their regular starting time shall be paid double their regular rate of pay for all hours worked until relieved from duty for at least eight (8) hours rest.

Any portion or all of this rest period falling within the employee's normal hours of work shall be paid at the employee's regular pay rate for all such hours.

If the eight (8) hour rest period expires within two (2) hours of the employee's regular quitting time, the employee will not be required to return to work to qualify for regular pay for the remainder of the regular shift.

ARTICLE 21 – OVERTIME (Continued)

4. Vacation Overtime (V.O. Time) Provisions

- (i) An employee working overtime for which such employee is entitled to payment at the rate of double the regular wage rate shall elect to be compensated for such overtime in accordance with the following (subject to as hereinafter provided):
 - (a) Such overtime to be paid for at the overtime rate; or
 - (b) The option of receiving double time off in lieu of payment; or
 - (c) Any combination of (a) and (b) in one-half (½) hour increments.
- (ii) Election of method of compensation (per paragraph (i) above) shall be made by the employee prior to the overtime being reported to the Controller's Department.
- (iii) Where an employee requests V.O. time off, in accordance with Clause 4, Paragraph (i) above, such request shall be made to the immediate manager at least fourteen (14) days in advance of the start date of the requested V.O. time off. A reply shall be given to the employee no later than five (5) working days before the start date of the requested V.O. time off. This would not preclude requests with less than fourteen (14) days' notice being considered, subject to mutual agreement between the employee and the employee's manager.
- (iv) V.O. time will be taken at a time mutually agreeable to the employee and the employee's manager. Time off will not be granted if it would directly result in more overtime. In the case of unexpected situations, scheduled V.O. time off may be cancelled and rescheduled.
- (v) Subject to service requirements, requests for V.O. time off shall not be unreasonably withheld.
- (vi) An employee may request payment in full or in part for outstanding V.O. credits at any time. Credits will be banked on the principle that the first time into the bank will also be the first time used or paid out. Any outstanding V.O. credits will be paid out at the hourly rate at which the overtime was worked. Any time off will be paid at the rate in effect when the time is taken off.
- (vii) An employee having outstanding V.O. credits banked at the end of the calendar year shall have until the last Saturday in April of the following year to use such credits. At that time, any employee having outstanding V.O. credits banked from the previous calendar year shall receive payment in full for all such banked time, in accordance with the foregoing principles.

ARTICLE 21 – OVERTIME (Continued)

- (viii) The scheduling of annual vacations shall take precedence over V.O. time. V.O. time will not be granted for periods of less than one-half (½) day increments, unless approval to do so has been granted by the employee's manager.
- (ix) In the summer vacation period, May 1 to October 31, individual vacation entitlement must be used prior to any individual V.O. being granted. V.O. requests for a period of one (1) day or less may be granted when mutually agreed to.

5. <u>Interpretation of Voluntary Overtime</u>

- (i) Planned overtime to satisfy promotional demands, etc. shall be of a strictly voluntary nature.
- (ii) Any overtime for basic service demands to meet the communication needs of our subscribers will be handled on a voluntary basis, except that it is understood there are some unexpected situations that will at times occur, such as unexpected workload of an urgent nature, unexpected service interruption which would result in a breach of a contractual customer obligation or unexpected sickness that causes acute staff shortage, etc., on short notice. These types of occurrences can reasonably be considered emergencies that could justify compulsory overtime, provided every reasonable effort has been made by the Company to cover such incidents on a voluntary basis.
- (iii) On critical service demands (e.g. major cable break or equipment failures and other circumstances causing significant service outages, isolation of communities or affecting the safety of subscribers, etc.), it is recognized that the circumstances may be such that a canvass for volunteers is not practical before assigning compulsory overtime.
- 6. The parties agree the maximum hours of work per week as set by the *Canada Labour Code* (48 hours in any calendar week) shall be averaged over a twenty-six (26) week period for all classifications.
 - (i) The maximum hours for each twenty-six (26) week period shall be one thousand, two hundred and forty-eight (1,248).
 - (ii) The parties agree the twenty-six (26) week averaging periods shall commence July 7, 2013.

REVISED: 2016

ARTICLE 22 - PENSION

- All Permanent, Part-Time, Temporary Replacements and Special Project/Short-Term Overload employees will participate in the Pension Plan in which they are eligible as a condition of employment. They shall be covered by such Pension regulations as may be in force from time to time, excluding the option not to participate. Participation will be optional for Seasonal Employees and Co-op Students.
- 2. Without limiting the rights of the Company as set forth in the Saskatchewan Telecommunications Pension Plan, the Company agrees to amend the Plan to reflect any changes negotiated between the Company and the Union. The Company shall provide advance notification to the Union of any and all amendments or modifications to the Plan.
- 3. (i) In the event that SaskTel is sold, in whole or in part, the successor employer shall assume all rights, limitations and obligations of SaskTel as they pertain to the Saskatchewan Telecommunications Pension Plan.
 - (ii) The inclusion of this provision within the scope of the Collective Agreement shall not be interpreted so as to expand or limit any Arbitrator's jurisdiction in relation to issues arising out of the Saskatchewan Telecommunications Pension Plan.

REVISED: 2005

ARTICLE 23 - ACCIDENT COMPENSATION

- 1. When an employee is injured in the performance of duties during working hours, the Company shall pay to the employee an amount when combined with such Workers' Compensation Board payments to ensure to such employee the regular basic wage rate, less an amount equal to normal deduction for a period not exceeding one (1) year. Employees will be expected to accept light duty work when recommended by the Workers' Compensation Board and the Company will make every effort to provide suitable employment.
 - Where permanent disability occurs and the employee is unable to resume said employee's normal occupation, the Company and Union representatives shall mutually decide the proper action to be taken in each case.
- 2. Pending receipt of payments from the Workers' Compensation Board, an employee shall receive advances up to the amount of normal earnings, less deductions, provided however that the Company, in its discretion, may limit such advances to the amount of the employee's sick leave benefits as at the commencement of disability. Proof of disability, as for sick leave regulations, will be required before advances are made.

ARTICLE 24 - SICK LEAVE, PRESSING PERSONAL LEAVE & BEREAVEMENT LEAVE

The present regulations shall remain in effect during the life of this Agreement. The parties agree the Company will track casual sick leave, pressing personal leave, and bereavement leave hourly.

A. Casual Sick Leave (CSL)

- 1. All employees having thirty (30) days continuous service shall be allowed ten (10) Casual Sick Leave days, with pay, provided the number of days not worked do not exceed ten (10) working days in the calendar year. An employee having qualified for these benefits does not lose them due to layoff not in excess of twelve (12) months or leave of absence.
- 2. Casual Sick Leave days will only be available for personal: i) illness or injury, ii) organ or tissue donation, iii) medical appointments, and/or iv) quarantine.
- 3. The Company will require a medical certificate for the employees absent from duty for more than **five (5)** consecutive days, such certificate to be submitted promptly. The Company will pay the cost (if any) of the certificate.
- 4. Employees who may be absent from duty on account of sickness must notify their immediate manager at once, and employees shall not be entitled to receive pay during the periods of absence due to sickness, previous to such notification, unless the delay shall be shown to be unavoidable.
- 5. Unused Casual Sick Leave does not accumulate or carry over into any subsequent calendar year.
- **6.** Employees who may be absent from duty due to disability, and who are entitled to Extended Sick Leave benefits, will have the unused portion of their Casual Sick Leave allowance applied to the first four (4) days of an absence from duty as a result of disability where the Extended Sick Leave benefits have been approved, excepting as provided for under ESL, Clause **D**, **Paragraph 4**(ii).

B. Pressing Personal Leave (PPL)

- 1. Every employee with three (3) months continuous service is entitled to three (3) days paid and two (2) days unpaid for Pressing Personal Leave in every calendar year.
- 2. Pressing **Personal** Leave will be granted only at the discretion of the official in charge and cannot be unreasonably withheld.

- 3. Pressing **Personal** Leave will only include such special circumstances as:
 - (a) an accident or illness in the employee's immediate family;
 - (b) emergency household problems;
 - (c) carrying out responsibilities related to the health or care of any family member;
 - (d) carrying out responsibilities related to the education of any family member under 18 years of age;
 - (e) addressing any unforeseen urgent matters concerning themselves or family members;
 - (f) attending their citizenship ceremony; or
 - (g) leave allowed pursuant to Bereavement Leave, Paragraphs C (4) to (9).
- Absence from duty for Pressing **Personal** Leave shall not be charged against ESL but may be charged against Vacation Leave, according to the desire of the employee concerned.
- 5. Unused Pressing Personal Leave does not accumulate or carry over into any subsequent calendar year.
- C. Bereavement Leave (BL)
- 1. Every employee with three (3) months continuous service is entitled to Bereavement Leave.
- 2. In the event of a death in the employee's immediate family, Bereavement Leave not to exceed five (5) paid days and five (5) unpaid days shall be granted.
 - (i) "Immediate Family" means:
 - (a) the employee's spouse or common-law partner;
 - (b) the employee's father and mother and the spouse or common-law partner of the father or mother;
 - (c) the employee's children and the children of the employee's spouse or common-law partner;

ARTICLE 24 - SICK LEAVE, PRESSING PERSONAL LEAVE & BEREAVEMENT LEAVE (Continued)

- (d) the employee's grandchildren;
- (e) the employee's brothers and sisters;
- (f) the grandfather and grandmother of the employee;
- (g) the father and mother of the spouse or common-law partner of the employee and the spouse or common-law partner of the father or mother; and
- (h) any relative of the employee who resides permanently with the employee or with whom the employee permanently resides.

Common-law partner means a person who has been cohabiting with an individual in a conjugal relationship for at least one year, or who had been so cohabiting with the individual for at least one year immediately before the individual's death.

- 3. Bereavement Leave can be taken in 1 or 2 periods starting the day on which the death occurs and ending 6 weeks after the latest of the date of the funeral, burial or memorial service of the immediate family member.
- 4. In the event of the death of the employee's sister-in-law, brother-in-law, daughter-in-law or son-in-law, Bereavement Leave not to exceed two (2) days shall be granted. The employee may take the leave as Pressing Personal Leave, Vacation Leave or unpaid days.
- 5. Bereavement Leave not to exceed one (1) day shall be granted, if required, in order to attend the funeral of a close friend, working associate or relative not covered above. The employee may take the leave as Pressing Personal Leave, Vacation Leave or unpaid days.
- 6. The maximum periods of Bereavement Leave in accordance with Paragraph C (2) above may, upon request, be extended by two (2) working days if the employee is required to travel in excess of 400 kms one way from their headquartered location. The employee may take the leave as Pressing Personal Leave, Vacation Leave or unpaid days.
- 7. The maximum periods of Bereavement Leave in accordance with Paragraphs C (2), (4), and (5) above may, upon request, be extended by two (2) working days if the employee is required to travel outside the province. The employee may take the leave as Pressing Personal Leave, Vacation Leave, or unpaid days.

ARTICLE 24 - SICK LEAVE, PRESSING PERSONAL LEAVE & BEREAVEMENT LEAVE (Continued)

- 8. The maximum periods of Bereavement Leave in accordance with Paragraphs C (2), (4), and (5) above may, upon request, be extended by one (1) working day if the employee is charged with the responsibility of making funeral arrangements. The employee may take the leave as Pressing Personal Leave, Vacation Leave or unpaid days.
- 9. Should a death occur in an employee's family while the employee is on scheduled or pre-arranged vacation, the employee shall be eligible for Bereavement Leave in accordance with Paragraphs C (2), (4), and (5) above, and the corresponding number of vacation days shall be extended or rescheduled by mutual agreement of the manager and employee. Paragraphs C (6), (7) and (8) above shall not be applicable in this event.

D. Extended Sick Leave (ESL)

- Employees having three (3) months service shall be qualified to receive payment under the plan in accordance with the regulations as hereinafter stated. For the purposes of these regulations, service shall mean cumulative service as computed for seniority.
- 2. Extended Sick Leave benefits will begin on the fifth (5th) working day of absence on account of sickness, as follows:

Employees' Service (Years)	Weeks of Full Pay	Weeks of 3/4 Pay
Over 3 months but less than 2 years	2	15
Over 2 years but less than 3 years	3	14
Over 3 years but less than 4 years	4	13
Over 4 years but less than 5 years	5	12
Over 5 years but less than 6 years	5	12
Over 6 years but less than 7 years	6	12
Over 7 years but less than 8 years	9	17
Over 8 years but less than 9 years	10	22
Over 9 years but less than 10 years	11	28
Over 10 years but less than 12 years	13	39
Over 12 years but less than 14 years	15	37
Over 14 years but less than 16 years	17	35
Over 16 years but less than 18 years	19	33
Over 18 years but less than 20 years	22	30
20 years and over	26	26

NOTE REGARDING FAMILY LEAVE DAYS:

The entitlement of number of weeks of full pay will be reduced by one (1) week for all employees who are eligible to receive Family Leave Days. See Appendix XIII for application of Family Leave Days.

ARTICLE 24 - SICK LEAVE, PRESSING PERSONAL LEAVE & BEREAVEMENT LEAVE (Continued)

NOTE REGARDING LONG-TERM DISABILITY:

After seventeen (17) weeks of Extended Sick Leave, refer to Article 25, Clause 2.

- Employees with permanent restrictions who are being accommodated by working reduced hours are entitled to access remaining credits in their Extended Sick Leave accounts until their allowance has been exhausted.
- 4. (i) A doctor's certificate will be required before payment is made for Extended Sick Leave. The company will pay the cost (if any) of the certificate.
 - (ii) Provided, however, if the official in charge is satisfied that the illness was of such a nature and of such short duration as not to have required medical attendance, a written statement may be accepted from the employee, which statement the official in charge must initial and forward to Head Office in lieu of a doctor's certificate. This provision is only applicable for periods of illness not exceeding six (6) consecutive working days. If a doctor was in attendance, a certificate from the doctor must be submitted.
 - (iii) In cases of lengthy illness, the Company may call for doctor's reports at intervals throughout the illness, but such intervals must not exceed three (3) months. The company will pay the cost (if any) of the reports.
 - (iv) The Company reserves the right to call for an examination at any time by the Company's doctor, if such procedure is considered advisable.
 - (v) In cases where the attending doctor reports that full recovery is unlikely, the official in charge shall immediately advise the Director of the department concerned.
- 5. The first four (4) days of an illness will be charged as Casual Sick Leave provided, however, that:
 - (i) Any portion of the first four (4) days not covered by Casual Sick Leave may, if the employee concerned so desires, be charged to Annual Vacation Leave, if any unused, or if none remaining, such portion is treated as lost time and not to be paid for.
 - (ii) For service of twenty (20) or more years, it will be in order to charge to Extended Sick Leave allowance from the first day of illness, provided such illness extends beyond four (4) consecutive days.

- 6. The first four (4) days which are charged to Casual Sick Leave are not necessarily consecutive. Extended Sick Leave benefits may be paid from the first day of absence after an employee has been absent for four (4) days on Casual Sick Leave and then is absent again due to a recurrence of the same ailment within four (4) weeks after the first return to full-time duty. The four (4) day period of Casual Sick Leave may be cumulative, provided the time limit of four (4) weeks is met.
- 7. If an employee has received sickness disability benefits for a period and again is absent due to a recurrence of the same ailment within four (4) weeks after the first return to full-time duty, any benefits on account of such further sickness shall begin on the first (1st) day of absence instead of on the fifth (5th) day and the benefits are to be resumed from the point at which the first portion of the sickness ceased and shall be continued until the end of the continuing sickness or until the employee's complete allowance has been exhausted.
- 8. (i) In the event of the recurrence of disability after the expiration of the four (4) weeks which followed the first return to full-time duty, further benefits may be granted within a period of thirteen (13) weeks from the time the employee first returned to duty, but the first four (4) days of the recurring illness which may have taken place, beyond the first four (4) weeks referred to, will not be allowed as Extended Sick Leave benefits, but unused Casual Sick Leave may be used during these first four (4) days of recurring disability, the benefits to be resumed from the point at which the first portion of the sickness ceased as in Paragraph 6. The provisions of Paragraph 5 may be applied to the first four (4) days of the recurring illness.
 - (ii) Exception to the foregoing is to be made for employees if they become entitled to the provisions of Clauses 4(i) or 4(ii) of these regulations.
- 9. Payments under the Extended Sick Leave plan shall terminate when the illness ceases, and in no case shall extend beyond the periods as designated in Clauses 6 and 7.
- 10. For the purpose of this plan, sickness shall include injury other than accidental injury arising out of and in the course of employment by the Company, excepting as designated in Clauses 11 and 12, next following.
- 11. If an employee has met with an accident under circumstances entitling the employee to recover damages or to otherwise be reimbursed for lost time, the Company shall be repaid out of the amounts, if any, recovered by such employee for lost time owing to said accident. If the employee does not recover damages or is not otherwise reimbursed for lost time, normal sick leave provisions will apply.
- 12. The Company reserves the right to determine whether employees shall be allowed sick leave benefits, in whole or in part, in those cases where employee's disabilities are the result of causes which happened while employees were on leave of absence.

- 13. Every employee who may be absent from duty on account of sickness or injury must notify the immediate manager at once, and the employee shall not be entitled to benefits for the time previous to such notice, unless delays of such notification shall be shown to be unavoidable and satisfactory evidence of disability is furnished.
- 14. It shall be the duty of the disabled employees, when their condition and location do not prevent, to call on the Company's representative at such times as the Company may require.
- 15. After an employee has received the maximum sickness disability benefits herein provided for said employee's period of service, the employee shall not be eligible for further benefits until duties as an employee of the Company have been performed for a continuous period of at least four (4) weeks, in the case of a new disability, and thirteen (13) weeks in the event of a recurrence in the previous disability.
 - In the event of a chronic illness, the Company and the Union will have the ability to waive the continuous period required for reinstatement of sick leave benefits. Issues related to the reinstatement of sick leave benefits shall be referred to the joint DIP Committee. The Committee will review each case and decide on the basis of consensus as to the reinstatement of benefits. In the event that consensus cannot be reached, the matter shall be referred to the Bargaining Committee.
- 16. A new disability may be considered to have occurred, provided a period of four (4) weeks has elapsed since disability benefits were received previously, in case of a new disability, and thirteen (13) weeks in case of a recurrence of the previous disability, and not otherwise.
- 17. Misuse of these benefits may be considered sufficient cause for retardation of wage increases or dismissal.
- 18. (i) In the event of a difference of medical opinion with respect to the restrictions arising from an illness which cannot be resolved between the parties, such difference shall be resolved by means of an independent medical evaluation.
 - (ii) The independent medical evaluation shall be conducted by a doctor agreed to jointly by the Company and the Union. Should the parties fail to reach agreement they shall jointly apply to the Saskatchewan Medical Association (SMA) or the College of Physicians and Surgeons (CPS) for the appointment of a doctor to conduct the independent medical evaluation. The fees of the doctor shall be borne equally by both parties.
 - (iii) The results of the independent medical evaluation shall be final and binding upon all parties.

- E. Pro-Rated Sick Leave for Part-Time Clerical & Systems Employees
- Casual and Extended Sick Leave benefits, as described in this Article, will be available
 to part-time employees covered by Appendix I of the Agreement, subject to the
 following conditions:
- 2. Casual Sick leave benefits are available after having been employed for thirty (30) days from the employee's first day of service with the Company. Pressing Personal Leave, Bereavement Leave, and Extended Sick Leave are available after having been employed for three (3) months from the employee's first day of service with the Company.
- 3. Sick leave benefits will not be provided in situations where the employee is sick and unable to come to work on the same day as a call to work had occurred.
- 4. The number of Casual Sick Leave hours available to the employee will be based on the ratio of the number of hours worked during either the **previous thirty (30) days (for new employees)** or previous calendar year to the total working hours during the same period. Any time not worked due to a leave of absence will not be included in the total working hours. Union leave as per Section 1, Article 6, Clause 1(i)(a) will be considered as time worked only when it coincides with scheduled days.
- 5. The number of Extended Sick Leave, Pressing Personal Leave, and/or Bereavement Leave hours available to the employee will be based on the ratio of the number of hours worked during either the previous three (3) months or previous calendar year to the total working hours during the same period. Any time not worked due to leave of absence will not be included in the total working hours. Union leave as per Section 1, Article 6, Clause 1 (i)(a) will be considered as time worked only when it coincides with scheduled days.
- 6. Part-time Clerical & Systems employee calculations shall apply as follows:
 - (a) In the year a part-time employee has been hired, the employee's initial number of annual Casual Sick Leave hours will be based on the number of hours worked in the employee's first thirty (30) days:
 - 10 Days x 7 Hours x <u>Number of Hours Worked First 30 days</u> 152 Hours (total possible full-time hours)
 - (b) In the year a part-time employee has been hired, the employee's initial number of annual Bereavement Leave will be based on the number of hours worked in the employee's first three (3) months:
 - 5 Days x 7 Hours x <u>Number of Hours Worked First 3 months</u> 456 Hours (total possible full-time hours)

- (c) In the year a part-time employee has been hired, the employee's initial number of Pressing Personal Leave will be based on the number of hours worked in the employee's first three (3) months:
 - 3 Days x 7 Hours x <u>Number of Hours Worked First 3 months</u> 456 Hours (total possible full-time hours)
- (d) Annually, in the following years, where a part-time employee is eligible for Sick Leave, Pressing Personal Leave and/or Bereavement Leave, the number of entitlement hours will be based on the number of hours worked in the previous calendar year to the total hours in the calendar months employed.
- 7. Employees changing status will be dealt with as follows:
 - (a) A part-time employee changing to Temporary, with a minimum of thirty (30) days of service, will be paid sick leave benefits on the basis of ten (10) Casual Days minus those hours used as a part-time during the current calendar year, rounded to the nearest calendar day.
 - (b) A part-time employee changing to Temporary, with a minimum of three (3) months of service, will be paid Pressing Personal Leave and/or Bereavement Leave benefits on the basis of eligible days minus those hours used as a part-time during the current calendar year, rounded to the nearest calendar day.
 - (c) A part-time employee changing to Temporary and back to part-time will be paid Casual Sick Leave, Pressing Personal Leave, and/or Bereavement Leave hours on the basis of the available part-time hours calculated in Clauses 4, 5 and 6 above, minus the number of hours used during the current calendar year, rounded to the nearest hour. No employee will be required to pay back hours owing as a result of any change in status.
- 8. Consecutive days shall mean regularly scheduled consecutive days, not necessarily consecutive calendar working days. ESL benefits available as Full Pay and ¾ Pay will be based on the employee's seniority and will be applied on the basis of the average hours per week worked in the past three (3) months.
- 9. Finance will be responsible for calculating the available sick leave hours for each employee. The immediate manager will be responsible for tracking and administering the number of sick leave hours used.
- **10.** The manager will provide the part-time employee with the number of available sick leave, **Pressing Personal Leave**, **and Bereavement Leave hours**, upon request.

- F. Pro-Rated Sick Leave for Part-Time Craft Employees
- Casual and Extended Sick Leave benefits, as described in this Article, will be available
 to part-time Craft employees covered by APPENDIX I of the Agreement, subject to
 the following conditions:
- Casual Sick Leave benefits are available after having been employed for thirty (30) days from the employee's first day of service with the Company. Pressing Personal Leave, Bereavement Leave, and Extended Sick Leave are available after having been employed for three (3) months from the employee's first day of service with the Company.
- 3. Sick leave benefits will not be provided in situations where the employee is sick and unable to come to work on the same day as a call to work had occurred.
- 4. The number of Casual Sick Leave hours available to the employee will be based on the ratio of the number of hours worked during either the previous **thirty (30) days (for new employees)** or previous calendar year to the total working hours during the same period. Any time not worked due a leave of absence will not be included in the total working hours. Union leave as per Section 1, Article 6, Clause 1 (i)(a) will be considered as time worked only when it coincides with scheduled days.
- 5. The number of Extended Sick Leave, Pressing Personal Leave, and/or Bereavement Leave hours available to the employee will be based on the ratio of the number of hours worked during either the previous three (3) months or previous calendar year to the total working hours during the same period. Any time not worked due a leave of absence will not be included in the total working hours. Union leave as per Section 1, Article 6, Clause 1(i)(a) will be considered as time worked only when it coincides with scheduled days.
- 6. Part-time Craft employee calculations shall apply as follows:
 - (a) In the year a part-time employee has been hired, the employee's initial number of annual Casual Sick Leave hours will be based on the number of hours worked in the employee's first thirty (30) days:
 - 10 Days x 7.5 Hours x <u>Number of Hours Worked First 30 days</u> 163 Hours (total possible full-time hours)
 - (b) In the year a part-time employee has been hired, the employee's initial number of annual Bereavement Leave will be based on the number of hours worked in the employee's first three (3) months:
 - 5 Days x 7.5 Hours x <u>Number of Hours Worked First 3 months</u> 489 Hours (total possible full-time hours)

ARTICLE 24 - SICK LEAVE, PRESSING PERSONAL LEAVE & BEREAVEMENT LEAVE (Continued)

- (c) In the year a part-time employee has been hired, the employee's initial number of Pressing Personal Leave will be based on the number of hours worked in the employee's first three (3) months:
 - 3 Days x 7.5 Hours x <u>Number of Hours Worked First 3 months</u> 489 Hours (total possible full-time hours)
- (d) Annually, in the following years, where a part-time employee is eligible for Sick Leave, Pressing Personal Leave and/or Bereavement Leave, the number of annual entitlement hours will be based on the number of hours worked in the previous calendar year to the total hours in the calendar months employed.
- 7. Employees changing status will be dealt with as follows:
 - (a) A part-time employee changing to Temporary, with a minimum of thirty (30) days of service, will be paid sick leave benefits on the basis of ten (10) Casual Days minus those hours used as a part-time during the current calendar year, rounded to the nearest calendar day.
 - (b) A part-time employee changing to Temporary, with a minimum of three (3) months of service, will be paid Pressing Personal Leave and/or Bereavement Leave benefits on the basis of eligible days minus those hours used as a part-time during the current calendar year, rounded to the nearest calendar day.
 - (c) A part-time employee changing to Temporary and back to part-time will be paid Casual Sick Leave, **Pressing Personal Leave**, and/or Bereavement Leave hours on the basis of the available part-time hours calculated in Clauses 4, 5 and 6 above, minus the number of hours used during the current calendar year, rounded to the nearest hour. No employee will be required to pay back hours owing as a result of any change in status.
- 8. Consecutive days shall mean regularly scheduled consecutive days, not necessarily consecutive calendar working days. ESL benefits available as Full Pay and ¾ Pay will be based on the employee's seniority and will be applied on the basis of the average hours per week worked in the past three (3) months.
- 9. Finance will be responsible for calculating the available sick leave hours for each employee. The immediate manager will be responsible for tracking and administering the number of sick leave hours used.
- 10. The manager will provide the part-time employee with the number of available sick leave hours upon request.

REVISED: 2024

ARTICLE 25 - LONG TERM DISABILITY INCOME PLAN

- 1. The parties to this Agreement shall continue in the Disability Income Plan sponsored by the Saskatchewan Government under the conditions set forth in the supplementary booklet covering the details of the Plan, issued to each eligible employee. The premiums for this Plan will be paid for by the Company.
- 2. Eligible employees (as defined by the above-noted supplementary booklet) must join the Disability Income Plan. Disability benefits begin and Extended Sick Leave ceases seventeen (17) consecutive weeks after an eligible employee becomes disabled. To qualify for benefits, an employee has to be totally or occupationally disabled and under a doctor's supervision. In the event the employee does not qualify for DIP benefits, the employee may re-apply for ESL benefits, provided ESL credits remain.
- 3. Employees who have received Disability Benefits under this Plan fall into three (3) categories:
 - (i) Those able to be rehabilitated back into their previous job classification and wage band.
 - the Company guarantees their return to their old job classification and wage band and endeavours to assist in this rehabilitation.
 - (ii) Those who remain disabled to the extent that they are unable to perform in a reasonable occupation.
 - these employees remain on DIP and continue to receive Plan coverage.
 - (iii) Those who, due to partial disability, are unable to return to their previous job classification and wage band, but are deemed able to perform some reasonable occupation:
 - Saskatchewan Telecommunications will attempt to return these employees to the corporation into a classification and wage band as close as possible to the classification and wage band from which they were disabled, providing that a job vacancy exists and the employee is evaluated as having a reasonable chance of successfully performing the work. The wage rate paid will be the rate for the actual work being performed.
 - If no reasonable vacancy can be found in the employee's original location, the employee will then be declared surplus under the provisions of Article 12. This does not include the wage maintenance provisions of Article 12.

ARTICLE 25 – LONG TERM DISABILITY INCOME PLAN (Continued)

- (iv) Any relocation expenses incurred due to the provisions of this clause will be covered by Corporate Procedure 144.01.
- (v) Where possible, the duties and qualifications of existing positions may be modified to accommodate particular disabilities.

REVISED: 2016

ARTICLE 26 – GROUP INSURANCE

The parties to this Agreement shall continue to participate in the Group Insurance Plan sponsored by the Saskatchewan Government under the conditions set forth in the supplementary booklet covering the details of this Plan, issued to each eligible employee. This Plan provides group life insurance coverage in amounts based on the employee's annual basic salary and category, with a minimum of \$25,000.00 and a maximum of \$500,000.00. A \$50,000.00 Accidental Death and Dismemberment Policy for every permanent employee covered by the basic group plan is provided. The Plan also provides for eligible dependent group life insurance coverage in the amount of \$10,000.00 for a spouse and \$5,000.00 for each dependent child. The Company shall pay the cost of the first \$8,000.00 coverage. An additional \$17,000.00 in coverage will be paid for each employee as a benefit from the Employment Insurance premium reduction plan. The employee shall pay the balance of the premium through payroll deduction. Participation in the Plan shall be compulsory and a condition of employment for all eligible employees.

Employees on leave without pay must continue to pay their portion of the premium in order to maintain coverage.

The Company shall, whenever possible, notify the Union of any and all proposed changes to the Saskatchewan Government Group Insurance Plan.

Temporary and part-time employees will be covered for \$40,000.00 life insurance.

REVISED: 2005

ARTICLE 27 – DENTAL PLAN

The parties to this Agreement agree to participate in the Public Employees Dental Plan under the conditions to be set forth in the supplementary booklet covering the details of the Plan, issued to each eligible employee. The premiums for this Plan will be 100% Company paid.

ARTICLE 28 – JURY DUTY

Employees shall suffer no loss in wages while serving as subpoenaed witnesses or for jury duty during regular working hours. Employees called to serve on a jury panel or subpoenaed to witness shall be scheduled a day shift.

REVISED: 2005

ARTICLE 29 - TEMPORARY EMPLOYEES

- 1. Temporary employees will be hired in one (1) of the following four (4) categories:
 - (i) Seasonal Employees
 - (a) Hired for a period not to exceed four (4) months; such four (4) month period not to commence before April 1st nor extend beyond September 30th.
 - (b) Seasonal employees will receive remuneration at a rate of seventy-five percent (75%) of the applicable step on the wage schedules. Seniority will be cumulative from one (1) period of employment to the next for the purpose of wage progression.
 - (c) Employees employed for more than 120 days in any one (1) calendar year as "Seasonal" will become permanent employees.

(ii) Co-op Students

- (a) Will be allowed to work up to a maximum of sixteen (16) months, provided that the educational discipline requires this length of term; otherwise, students will be allowed to work up to a maximum of eight (8) months in any calendar year.
- (b) For the term of this Agreement, there will be no limit to the number of Co-op Students on staff at any given time.

(iii) Temporary Replacements

- (a) May be hired to replace a specific individual who is on Leave of Absence for any one of the following reasons: DIP, ESL, Maternity Leave, Parental Leave, Workers' Compensation, Personal Leave, Union Leave or annual vacation of more than three (3) weeks during the period October 1st to April 30th.
- (b) Employees will be treated as permanent employees with the exceptions of the provisions of Article 12.

ARTICLE 29 – TEMPORARY EMPLOYEES (Continued)

- (c) Whenever practicable, employees will be hired into entrance jobs, and existing permanent employees within the work group will be given the opportunity to relieve in bid jobs. When temporary vacancies in bid jobs are posted, they will be posted locally within the work group.
- (d) When an employee being replaced by a temporary employee fails to return, their position will be filled as per Section 1, Article 10, Clause 2.

(iv) Special Project/Short-Term Overload

The number of employees and the duration and condition of such employment will be negotiated between SaskTel and the Union on a project-by-project basis where the duration of such employment is expected to exceed twelve (12) months on any one occasion or in any calendar year. All requests to be negotiated with the Union shall be submitted in writing.

Where the requirement for temporary employees for an overload situation or special project is not expected to exceed the foregoing time limits, the Company will notify the Union of temporary employees hired.

- 2. In converting an employee from category (i) "Seasonal Employees" to category (iv) "Special Project/Short-Term Overload" or vice versa, the Company will be allowed only one such change of category of that employee without first obtaining the consent of the Union.
- 3. For Temporary Replacement and Special Project/Short-Term Overload employees rehired into the same classification and wage band within ninety (90) days of their last employment period, seniority shall be cumulative for the purpose of wage progression.
- 4. Temporary Replacements, Seasonal Employees and Special Project/Short-Term Overload employees wanting permanent employment will have access to bid on Entrance and Non-Entrance positions by means of Article 10 Promotions, Vacancies and Transfers.
- 5. Seniority, for the purposes of bidding, will be cumulative, provided that the temporary employee is re-engaged within 12 months of termination date.
- 6. All temporary employees employed longer than the time limits or conditions outlined in this Article will be granted permanent status.
- 7. If a temporary employee is reclassified to permanent status with no break in service, any continuous service will be credited for seniority purposes.
- 8. Temporary employees will be given at least two (2) weeks' notice of termination of employment.

ARTICLE 29 – TEMPORARY EMPLOYEES (Continued)

- 9. There shall be no other temporary employees hired by the Company other than those specified in this Article.
- 10. Temporary service will be counted towards the probationary period when an employee becomes permanent and where there is no break in service.
- 11. The Company will notify the Union of all temporary employees hired. Wherever possible, the notification of temporary replacements will be given to the Union within seven (7) days of hiring. The Company shall provide: employee's name, classification, organization code, type of temporary employee and, if possible, the expected length of employment.
- 12. Any existing employee who takes a temporary position under this Article will have their former position protected to return to upon completion of the temporary position.

REVISED: 2013

ARTICLE 30 - MISCELLANEOUS

- 1. Any new classifications or new positions that may hereafter be established shall be referred to the SaskTel/Unifor Job Evaluation Program and are subject to agreement between the Company and the Union.
- A Company and/or Union representative may be present as an observer at all job rating committee meetings dealing with classifications that fall within the scope of this Collective Agreement. Either party may veto this arrangement, subject to further discussion.
- The Company reserves the right to call for a medical examination of any employee at any time at the expense of the Company. All job offers may be made subject to medical approval.
- 4. When matters are submitted by either party to the other with respect to the application or interpretation of this Agreement, such submissions shall be the subject of negotiations between the parties and a supplementary document executed by accredited representatives of the Company and the Union.
- 5. The Company agrees that access to its premises shall be allowed to any representative of the Union for the purpose of business connected with the Union, providing such privilege shall not interfere with the operations of the department concerned.
- 6. The Company will pay the cost of printing the Union Agreement, with a cover design that is mutually agreed by both parties.

ARTICLE 30 – MISCELLANEOUS (Continued)

- 7. Where an employee leaves work at 11:00 p.m. or later at night or is required to report to work at 6:00 a.m. or earlier in the morning, and where there is no suitable bus service available at such times, the Company will provide adequate transportation or will bear the cost of taxi service, if requested by the employee, between the employee's usual place of residence and the work location, provided the employee's residence is within city limits.
- 8. SaskTel **and** SaskTel Holding Corporation covered by this Collective Agreement will provide indemnification for all employees who become defendants in litigation as a result of their employment duties.
 - The coverage will be administered in accordance with the Memorandum of Agreement regarding Employee Indemnification signed between the parties.
- 9. An employee reporting for work shall be provided with a minimum of three (3) hours work or pay in lieu thereof, unless reporting on an overtime basis.
- 10. Joint SaskTel/Unifor committee meetings shall be conducted utilizing video and audio conference facilities, unless otherwise mutually agreed.

REVISED: 2024

ARTICLE 31 – STRIKES & LOCKOUTS

In view of the orderly procedure established herein for the disposition of the employees' complaints, disputes and grievances, the Company agrees that there shall be no lockout, and the Union agrees that there shall be no strike, slowdown or stoppage of work during the term of this agreement.

ARTICLE 32 – REPRESENTATIVE WORKFORCE

General Provisions

The Company and Unifor agree with the principle of achieving a representative workforce. The parties, therefore, agree to develop, implement, monitor and evaluate initiatives designed to facilitate participation by equity seeking groups (Aboriginal Peoples, people with disabilities, visible minorities and women in nontraditional jobs) in all occupations.

In order to achieve full representation, the Company and Unifor will implement initiatives to prepare the workplace, develop partnerships to promote and facilitate employment and prepare the provincial youth for future employment.

The parties will work in co-operation to incorporate provisions into the Collective Agreement that promote the objectives stated above.

ARTICLE 32 – REPRESENTATIVE WORKFORCE (Continued)

2. Workplace Preparation

The parties agree to implement educational opportunities for all employees to raise awareness of cultural and other differences, and to ensure a better understanding of respectful work practices.

Accommodation of Spiritual or Cultural Observances

Subject to business requirements, every reasonable effort will be made to accommodate an employee in order for them to attend or participate in spiritual or cultural observances required by faith or culture. It shall be incumbent upon the employee to provide the employer with reasonable notice of such observances.

ARTICLE 33 – DOMESTIC VIOLENCE

The parties recognize employees sometimes face situations of violence or abuse in their personal life that may affect their attendance or performance at work. The parties agree when there is adequate and timely verification from a recognized professional (i.e. doctor, lawyer, professional counselor, shelter, crisis services) an employee who is in an abusive or violent situation will not be subjected to discipline, if the absence can be linked to the abusive or violent situation, without giving full consideration to the facts in the case of each individual and the circumstances surrounding the incident. This statement of intent is subject to a standard of good faith on the part of the Company, the union, and affected employees, and will not be utilized by the union or employees to subvert the application of otherwise appropriate disciplinary measures.

- 1. Every employee who is a victim of family violence or who is the parent of a child who is a victim of family violence is entitled to and shall be granted a leave of absence from employment of up to ten (10) days in every calendar year, in order to enable the employee, in respect of such violence.
 - (a) to see medical attention for themselves or their child in respect to a physical or psychological injury or disability;
 - (b) to obtain services from an organization which provides services to victims of family violence;
 - (c) to obtain psychological or other professional counselling;
 - (d) to relocate temporarily or permanently;
 - (e) to seek legal or law enforcement assistance or to prepare for or participate in any civil or criminal legal proceeding; or
 - (f) to take any measures prescribed by regulation.

ARTICLE 33 – DOMESTIC VIOLENCE (Continued)

2. Leave with pay

If the employee has completed three consecutive months of continuous employment with the Company, the employee is entitled to the first five (5) days of the leave with pay at their regular rate of wages for their normal hours of work, and such pay shall for all purposes be considered to be wages.

3. Exception

An employee is not entitled to a leave of absence with respect to any act of family violence if the employee is charged with an offence related to that act or if it is probable, considering the circumstances, that the employee committed that act.

4. Division of leave

The leave of absence may be taken in one or more periods. The Company may require that each period of leave be of not less than one (1) day's duration.

5. Documentation

The Company may, in writing and no later than fifteen (15) days after an employee's return to work, request the employee to provide documentation to support the reasons for the leave. The employee shall provide that documentation only if it is reasonably practicable for them to obtain and provide it.

- 6. Where appropriate, flexible working arrangements may be granted for those experiencing domestic violence.
- 7. Requests for transfer to other worksites and/or changes in work schedules from employees experiencing domestic violence may be approved.
- 8. An employee who confides that they are experiencing domestic violence has the right to union representation in any and all discussions with the Company.
- 9. All responses to domestic violence will respect employees' confidentiality.

Revised: 2024

ARTICLE 34 - WOMEN'S ADVOCATE

The parties agree to recognize the role of women's advocate(s) in the workplace. Up to two (2) women's advocate(s) will be determined by the Union from amongst the female bargaining unit employees. The advocate(s) will meet with female employees as required, discuss problems with them and refer them to the appropriate agency when necessary.

Unifor has established the Unifor Women's Advocate program. SaskTel provides all employees with assistance through STEPPP. The Company will ensure the Unifor Women's Advocate(s) can interface with STEPPP to aid employees in seeking assistance.

The parties recognize female employees may sometimes need to discuss with another woman matters such as violence or abuse at home or workplace harassment. They may also need to find out about specialized resources in the community such as counselors or women's shelters to assist them in dealing with these and other issues.

The Company will provide two (2) women's advocate(s) with up to five (5) days initial training and three (3) days for annual refresher training. All costs associated with the training will be paid by the Union.

NEW: 2019

SECTION 2 - CRAFT

ARTICLE 1 - HOURS OF WORK

- (i) Thirty-seven and one-half (37½) hours shall constitute an average week's work. An employee shall be paid overtime when required to work outside of regularly scheduled hours.
 - (ii) A basic week's work shall consist of five (5) consecutive days of not more than eight and one-half (8½) hours Monday to Saturday inclusive, and shall not exceed seventy-five (75) hours over nine (9) days of work in two (2) calendar weeks. Normal working hours shall be between 8:00 a.m. to 5:30 p.m. However, employees may be scheduled to work shifts as required Sunday to Saturday inclusive in accordance with the guidelines outlined below.
 - (iii) A day absent will be considered a day for the purposes of time reporting for any shift between eight (8) hours and eight (8) hours thirty (30) minutes in duration (e.g. CSL, ESL, Vacation or Holiday).
 - (iv) Employees in Network Operations and Server Operations Centre (SOC) may be scheduled to twelve (12) hour shifts in accordance with the provisions of Appendix XV.

2. Shift Work

- (i) Where the requirements of the service demand shift work, the work period shall be a maximum of eight and one-half (8½) hours. In any case, the hours shall not exceed seventy-five (75) hours over nine (9) days of work in two (2) calendar weeks. No employee will be scheduled more than nine (9) days consecutively.
- (ii) For the purpose of Section 2 of the Agreement, wherever the term "shift employee" is used, it shall mean an employee who is posted on a shift schedule covering day, evening or night shifts defined as follows:
 - (a) Day Shift shall start and terminate at or between the hours of 7:00 a.m. and 6:00 p.m. Meal breaks shall be no greater than one (1) hour of unpaid time.
 - (b) Evening Shift shall start and terminate at or between the hours of 12:00 noon and midnight. Total breaks shall be no greater than one-half (½) hour of paid time.
 - (c) Night Shift shall start and terminate at or between the hours of 10:00 p.m. to 8:00 a.m. Total breaks shall be no greater than one-half (½) hour of paid time.
- (iii) Shift schedules shall cover at least a four (4) week period and shall be posted at least seven (7) days prior to the date on which they are to become effective. In the assignment of shifts, seniority shall be given prior consideration.

SECTION 2 - CRAFT

ARTICLE 1 – HOURS OF WORK (Continued)

- (iv) No shift employee shall be assigned a single day off, except on Sunday.
- (v) No employee shall be scheduled to work less than three (3) consecutive days of work. Schedules shall be arranged in order to equitably distribute shifts, holidays and annual vacations.
- (vi) Where it is necessary to change an employee's shift for any reason other than sickness or accident disability and the employee is not given at least seven (7) days' notice prior to the shift change, such employee shall receive payment at the overtime rate for all shifts changed with less than seven (7) days' notice.
- (vii) Where it is evident that absence due to sickness or accident disability is to exceed seven (7) days, a revised schedule shall be posted and shall take the place of the previously posted schedule.
- (viii) Where a shift employee, for urgent personal reasons, wishes temporarily to change a shift, such employee may do so only upon obtaining the approval of the steward and the consent of the immediate manager.
- (ix) Where an employee's shift is changed temporarily to cover an employee absence due to sickness or accident disability and notice of change of shift is not, or cannot be, given at least eight (8) hours prior to start of shift, such employee shall receive payment at the rate of time and one-half (½) for each hour worked in the first such shift.
- (x) With the immediate manager's approval, employees will be allowed to trade shifts on a voluntary basis, provided each is qualified to relieve the other.
- (xi) Split shifts shall not be allowed.
- (xii) A rest period of not less than eight (8) hours shall be provided between shifts.
- (xiii) Time off at the end of a shift will be scheduled by the Company in such a way as to be consecutive with and extend an employee's weekend, unless otherwise mutually agreed to. For the purposes of shift work, a weekend is not necessarily defined as Saturday and Sunday.

SECTION 2 – CRAFT

ARTICLE 1 – HOURS OF WORK (Continued)

3. Time Credits

(i) Employees on Sick Leave or Workers' Compensation within a block will not have their time off credits reduced on that account.

Employees who are on Casual Sick Leave or Workers' Compensation will have days normally scheduled to work charged to sick leave or compensation.

Employees who are on ESL will have weeks normally charged to work charged to Extended Sick Leave.

If an employee is on sick leave or compensation for an entire block no time off credits are allowed for that block.

- (ii) If an employee is on Leave of Absence for Union business for a period of nine (9) working days or less in a block, time off credits in that block will not be affected. Consecutive blocks of Leave of Absence for Union business will not accumulate time off credits.
- (iii) If an employee is on Leave of Absence without pay, other than for Union business, for a period of five (5) days or less in a block, time off credit for that block will not be affected. If on leave in excess of five (5) days in a block, the employee will not be entitled to time off credits in a block.
- (iv) No time off credit adjustments will be made in regard to new engagements or terminations which occur during a regular block. A new employee assumes the normal provisions during the first full block after engagement. When an employee resigns, whether or not such employee has taken time off in that block, no wage adjustment is made for that purpose.
- 4. An employee, and the employee's manager, may mutually agree that ten (10) hours be worked in a day, to a maximum of four (4) days in a week, however, if the total number of hours worked by the employee exceeds ten (10) hours in the day, forty (40) hours in the week, or seventy-five (75) hours in the two (2) week block, overtime will be paid in accordance with Article 21 for all time in excess of the stated limits.

SECTION 2 – CRAFT

ARTICLE 1 – HOURS OF WORK (Continued)

5. All "Outside" Employees

- (i) Where circumstances are such that it would be impractical for "outside" employees to proceed with their normal occupations, work for such employees shall be provided indoors, if available, except in cases of emergencies.
- (ii) In the event of work not being available, as referred to in the preceding paragraph, "outside" employees shall be allowed to "stand by" to deal with any emergency that may arise, and shall be paid therefore at one-half (½) their normal rates of pay for a period not exceeding three (3) consecutive days.
- (iii) For time in excess of three (3) consecutive days, the Company will provide board and lodging for employees who remain at the working location outside of their district headquarters.

REVISED: 2024

ARTICLE 2 - CRAFT MOVEMENT

Movement within a classification, wage band and location shall be dealt with in the following manner:

- 1. Craft movement within a classification, wage band and location shall take place prior to a job being posted province-wide, except as limited in this Article.
- 2. Employees will not be considered for province-wide job postings in their existing classification, wage band and location.
- 3. It is agreed that there are various **work groups** within classifications and wage bands.

Current **classifications** and **work groups** are listed on the Craft Reassignment Application form.

4. Movement:

- (i) Employees requesting movement within a classification, wage band and location shall fill out a Reassignment Application.
- (ii) Reassignment Applications will be valid for the calendar year in which they are filed.
- (iii) Refusal of a reassignment opportunity for a **work group** requested on the Reassignment Application will result in removal of the reassignment request for that particular **work group** for the remainder of the calendar year.

SECTION 2 – CRAFT

ARTICLE 2 – CRAFT MOVEMENT (Continued)

- (iv) Reassignment Applications, supplied by Human Resources Selection & Staffing, shall be filed with:
 - (a) Human Resources Industrial Relations
 - (b) The Union (applicable Local Union office)
 - (c) The employee's manager
 - (d) The employee
- (v) Surplus movement within the classification and wage band shall take place based on the most senior volunteer or the most junior non-volunteer from the work group, classification, wage band and location.
- (vi) Employees moved through reassignment requests or voluntary surplus function change shall remain within the new work group for a period of twenty-four (24) months, unless mutually agreed otherwise between the employee and the manager.
- (vii) Employees successful on job postings shall not have the right to request a reassignment for at least **twenty-four (24)** months.
- (viii) Selection:
 - (a) Employees applying for reassignment shall be selected based on seniority.
 - (b) This does not preclude management from exercising their right to refuse reassignment movement based on performance concerns. If management exercises the above-noted right, such employee shall be advised in writing of the reasons for the holdback and be given the opportunity to overcome the stated deficiencies or performance concerns.
 - (c) Reassignment may be postponed for up to three (3) months based on business priorities.
 - (d) These actions do not preclude the employees from exercising their rights to the grievance/arbitration process.
- (ix) Temporary Rotation: The Company maintains the right to rotate employees, as required, between job functions, for short-term assignments (short-term twelve (12) months maximum) with the right of return.

REVISED: 2024

SECTION 2 - CRAFT

ARTICLE 3 – DIFFERENTIALS

Employees who normally work an average of five (5) days per week and who, at the direction of the Company, works at least one (1) session on each of successive Sundays, shall be paid one-half (½) time extra for the hours worked on the second or subsequent Sunday, in addition to the regular Sunday premium, under Section 1, Article 20, Clause 2, except that this premium shall not be paid for any hours for which an employee is receiving overtime rates.

ARTICLE 1 – HOURS OF WORK

- 1. Thirty-five (35) hours shall constitute an average week's work, consisting of five (5) consecutive seven (7) hours, forty-seven (47) minute days, and administered in accordance with the provisions set forth in Appendix V to this Agreement. There shall be a maximum of one (1) hour unpaid lunch between sessions.
 - Subject to the provisions of Appendix V, a basic week's work for all classifications, except those covered below, shall consist of five (5) consecutive days, Monday to Friday inclusive. Normal hours shall be from 8:00 a.m. to 12:00 noon and from 1:00 p.m. to 4:47 p.m. However, employees may be required to work their regular number of hours between 8:00 a.m. and 6:00 p.m. to cover local requirements.
 - (i) Clerical Associate (CMR) may be scheduled Monday to Friday inclusive, from 7:00 a.m. to 6:00 p.m.
 - (ii) Technical Assistants within IS may be scheduled Monday to Friday inclusive, from 7:00 a.m. to 9:00 p.m., and Saturday from 7:00 a.m. to 6:00 p.m.
 - (iii) Service Representatives in the Customer Relationship Centre may be scheduled to work Monday to Friday inclusive, from 7:30 a.m. to 9:30 p.m., Saturday from 7:30 a.m. to 7:00 p.m.
 - (a) During peak sales periods, part-time Service Representatives in the Customer Relationship Centre may be scheduled to work Monday to Sunday inclusive, from 7:00 a.m. to 11:00 p.m.
 - (iv) Service Representatives and Clerical Support in Retail Stores may be scheduled to work Monday to Friday inclusive, from 7:30 a.m. to 9:30 p.m., Saturday from 7:30 a.m. to 7:00 p.m. and Sunday from 9:00 a.m. to 6:30 p.m.
 - (v) Senior Clerical Associate (Assignment Centre) and Senior Clerical Associate (Assignment, Programming & Support) may be scheduled to work Monday to Friday inclusive, from 7:00 a.m. to 9:00 p.m., Saturday from 7:00 a.m. to 6:00 p.m. and Sunday from 7:00 a.m. to 5:00 p.m.
 - (vi) Senior Clerical Associate (Frame) may be scheduled to work Monday to Friday inclusive, from 8:00 a.m. to 9:00 p.m., and Saturday from 8:00 a.m. to 6:00 p.m.

ARTICLE 1 – HOURS OF WORK (Continued)

- (vii) Service Representatives, Service Technicians and Customer Relationship Centre positions consisting of: Clerical Associate, Senior Clerical Associate (Staff Scheduling), Technical Assistant (Contact Centre), Administrative Assistant (Customer Services/Customer Care Support), Administrative Assistant (Customer Care Force Admin), Technical Assistant (Micro Computer Support) may be scheduled to work Monday to Friday inclusive, from 7:30 a.m. to 9:00 p.m., and Saturday from 7:30 a.m. to 6:00 p.m.
 - (a) During peak sales period, part-time employees in the following classifications; Service Representatives, Service Technicians and Customer Relationship Centre positions consisting of: Clerical Associate, Senior Clerical Associate (Staff Scheduling), Technical Assistant (Contact Centre), Administrative Assistant (Customer Services/Customer Care Support), Administrative Assistant (Customer Care Force Admin), Technical Assistant (Micro Computer Support) may be scheduled to work Monday to Sunday inclusive, from 7:00 a.m. to 11:00 p.m.
- (viii) Technical Assistant and Engineering Assistant may be scheduled to work Sunday to Saturday inclusive, in accordance with the guidelines outlined below.

2. Shift Work

(i) Off Normal Hours (Shift Schedules)

For the purpose of Section **3** of the Agreement, wherever the term "Off Normal Hours" is used, it shall mean the hours scheduled between 6:00 p.m. and 7:00 a.m. Monday to Friday and/or Saturday, Sunday. Those employees scheduled off normal hours may be shifted as follows:

- (a) Day Shift shall start and terminate at or between the hours of 7:00 a.m. and 6:00 p.m.
- (b) Evening Shift shall start and terminate at or between the hours of 12:00 noon and midnight. Total breaks shall be no greater than one-half ($\frac{1}{2}$) hour of paid time.
- (c) Night Shift shall start and terminate at or between the hours of midnight and 8:00 a.m. Total breaks shall be no greater than one-half (½) hour of paid time.

ARTICLE 1 – HOURS OF WORK (Continued)

- (ii) Employees in Section 3 classifications who work off normal hours, other than Technical Assistants within IS, Service Representatives and Service Technicians will not be required to work more than twenty-five (25) days on an off normal shift, with a maximum of ten (10) Saturdays in a calendar year. Employees scheduled to exceed the limitations listed herein shall be paid at the overtime rate. For day shift scheduled on Saturday and Sunday, unpaid lunch periods shall be limited to 30 minutes maximum.
- (iii) Employees in the classifications of Senior Clerical Associate (Assignment Centre) and Senior Clerical Associate (Assignment, Programming & Support), Service Representatives and Technical or Engineering Assistants will be rotated through their extended hours shifting as required by their respective job function. All voluntary requests to work extended hours will be given first consideration in scheduling.
- (iv) Shift schedules shall cover at least a four (4) week period and shall be posted at least fourteen (14) days prior to the date on which they are to become effective.
- (v) No shift employee shall be assigned a single day off, except on Sunday.
- (vi) Schedules shall be arranged in order to equitably distribute shifts, holidays or annual vacations.
- (vii) Where it is necessary to change an employee's shift for any reason other than sickness or accident disability and the employee is not given at least seven (7) days' notice prior to the shift change, such employee shall receive payment at the overtime rate for all shifts changed with less than seven (7) days' notice.
- (viii) Where it is evident that absence due to sickness or accident disability is to exceed seven (7) days, a revised schedule shall be posted and shall take the place of the previously posted schedule.
- (ix) Where a shift employee, for urgent personal reasons, wishes temporarily to change a shift, such employee may do so only upon obtaining the approval of the steward and the consent of the immediate manager.
- (x) Where an employee's shift is changed temporarily to cover an employee absence due to sickness or accident disability and notice of change of shift is not, or cannot be, given at least eight (8) hours prior to start of shift, such employee shall receive payment at the rate of time and one-half (½) for each hour worked in the first such shift.
- (xi) With the immediate manager's approval, employees will be allowed to trade shifts on a voluntary basis, provided each is qualified to relieve the other.
- (xii) Split shifts shall not be allowed.

ARTICLE 1 – HOURS OF WORK (Continued)

- (xiii) A rest period of not less than eight (8) hours shall be provided between shifts.
- 3. Employees who normally work an average of five (5) days per week and who, at the direction of the Company, work at least one (1) session on each of successive Sundays, shall be paid one-half (½) time extra for the hours worked on the second or subsequent Sunday, in addition to the regular Sunday premium, under Section 1, Article 20, Clause 2, except that this premium shall not be paid for any hours for which an employee is receiving overtime rates.
- 4. An employee, and the employee's manager, may mutually agree that ten (10) hours be worked in a day to a maximum of four (4) days in a week, however, if the total number of hours worked by the employee exceeds ten (10) hours in the day, forty (40) hours in the week or seventy (70) hours in the two (2) week block, overtime will be paid in accordance with Article 21 for all time in excess of the stated limits.

REVISED: 2024

ARTICLE 2 - DIFFERENTIALS

- 1. Service Representatives and Clerical Support in Retail Stores scheduled on a Sunday shall be paid a shift differential of five dollars (\$5.00) per hour for each hour worked.
- 2. Service Representatives and Clerical Support in Retail Stores who normally work an average of five (5) days per week and who, at the direction of the Company, work at least one (1) session on each of successive Sundays, shall be paid a premium at the rate of time and one-half (1.5) for the hours worked on the second or subsequent Sundays in lieu of the shift differential. This premium shall not be paid for any hours for which an employee is receiving overtime rates.

REVISED: 2013

SECTION 4 – SYSTEMS STAFF

ARTICLE 1 – HOURS OF WORK

Thirty-five (35) hours shall constitute an average week's work and shall be administered in accordance with the provisions set forth in Appendix V to this Agreement.

Subject to the provisions of Appendix V, a basic week's work for all classifications covered in this section shall consist of five (5) consecutive days, Monday to Saturday, inclusive. Normal working hours shall be 8:00 a.m. to 12:00 noon and from 1:00 p.m. to 4:47 p.m. However, Systems Staff may be scheduled, Monday to Friday, inclusive, from 7:00 a.m. to 9:00 p.m. and/or Saturday from 7:00 a.m. to 6:00 p.m., with a maximum of one (1) hour lunch period between sessions.

THE FOLLOWING SECTION CONTAINS THE WAGE SCHEDULES

ARTICLE 1

If you are an employee who has already been moved to the new wage schedules as a result of the Job Evaluation process, please refer to Article 1 of the Wage Schedules.

For the term of this Collective Agreement, Section 5 and Appendix XXII wage schedules have been revised to include the following negotiated adjustments:

- 1. Effective March 17, 2024 all hourly rates have been increased by 3%;
- 2. Effective March 16, 2025 all hourly rates have been increased by 3%;
- 3. Effective March 15, 2026 all hourly rates have been increased by 2%

ARTICLE 2

If you are an employee who has not yet moved to the new wage schedules and are currently on wage maintenance, please refer to the August 9, 2016 Memorandum of Agreement between Saskatchewan Telecommunication and Unifor regarding Job Evaluation (JE) Wage Maintenance Employees and the application of the terms negotiated for wage rates.

WAGE MAINTENANCE

Employees on wage maintenance as a result of Job Evaluation will receive wage increases as follows:

- 1. Retroactive to March 13, 2016, hourly rates of pay shall be increased by 1.75%.
- 2. Effective March 19, 2017, hourly rates of pay shall be increased by 1.65%.
- 3. Effective March 18, 2018, hourly rates of pay shall be increased by 1.20%.

To the extent that any wage increase would have the result of taking an employee off wage maintenance, that employee shall be entitled to the appropriate portion of the increase which allows them to progress on the band.

The above increase will be applied pursuant to a Memorandum of Agreement between the Company and the Union dated August 9, 2016. The memorandum specifies the affected employees and includes the specific wage rates for each employee that are to be applied over the term of the Collective Agreement. The terms of the memorandum and this article will apply to employees who begin wage maintenance as a result of Job Evaluation changes implemented over the term of the Collective Agreement.

REVISED 2024

JOB CLASSIFICATIONS

Band 1	Office Cleaner	OFFICE CLEANERS	EJV
Band 2	Clerical Support	CLERICAL & ADMIN	EJV
Band 3	Building Service Assistant Clerical Associate Clerical Support	CRAFT CLERICAL & ADMIN CLERICAL & ADMIN	EJV VAC EJV
Band 4	Clerical Associate Service Representative Shipper/Receiver/Storekeeper Shop Technician Stockkeeper	CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CRAFT CRAFT	VAC VAC EJV EJV VAC
Band 5	Administrative Assistant District Shipper/Receiver Draughting Technician Senior Clerical Associate Senior Shipper/Receiver Service Representative Trunking & Switching Technician	CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CRAFT	EJV VAC EJV VAC VAC VAC EJV
Band 6	Administrative Assistant Business Metrics Analyst Customer Services Technician Senior Clerical Associate Service Representative Service Technician Technical Assistant	CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CLERICAL & ADMIN	EJV EJV VAC VAC VAC EJV
Band 7	Administrative Assistant Business Metrics Analyst Community Relations Specialist Customer Services Technician Human Resources Assistant Senior Clerical Associate Technical Assistant Trunking & Switching Technician	CLERICAL & ADMIN CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CLERICAL & ADMIN CLERICAL & ADMIN CLERICAL & ADMIN CRAFT	EJV EJV EJV EJV VAC EJV

JOB CLASSIFICATIONS (Continued)

Band 8	Administrative Assistant Building Technician Business Metrics Analyst Customer Services Technician Engineering Assistant Environmental Specialist Facilities Technician Human Resources Assistant Information Systems Technician Marketing Analyst Marketing Associate Sales Associate Sales Co-ordinator Technical Assistant Trunking & Switching Technician Writer	CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CRAFT CLERICAL & ADMIN CRAFT CLERICAL & ADMIN	EJV VAC EJV EJV EJV VAC VAC VAC VAC EJV EJV EJV
Band 9	Account Representative Accountant Communications Consultant Customer Services Technician Customer Systems Analyst Engineering Assistant Safety Advisor Sales Associate Technical Assistant Writer	CLERICAL & ADMIN CLERICAL & ADMIN CLERICAL & ADMIN CRAFT CLERICAL & ADMIN	VAC EJV VAC EJV EJV VAC EJV EJV
Band 10	Customer Systems Analyst Engineering Assistant Technical Assistant	CLERICAL & ADMIN CLERICAL & ADMIN CLERICAL & ADMIN	VAC EJV EJV
Systems	Business Analyst Programmer Analyst Senior Programmer Analyst Senior Systems Analyst Systems Analyst Technical Analyst	SYSTEMS SYSTEMS SYSTEMS SYSTEMS SYSTEMS SYSTEMS	VAC EJV VAC VAC VAC

NOTE: This list may change as a result of job evaluation reviews.

REVISED: 2024

2024			HOURLY SAL	ARY TABLE EFF	ECTIVE Marc	ch 17, 2024						
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
												PA.SPA
Α	\$25.08	\$23.54	\$25.22	\$25.83	\$26.64	\$27.51	\$28.21	\$29.19	\$30.44	\$31.73	\$29.78	, -
В	Ψ20.00	\$24.40		\$26.99	\$27.69	\$28.73		\$30.49	\$31.82	\$33.23	\$30.83	
С		\$25.50		\$27.99	\$28.56	\$29.91	\$31.06	\$31.73	\$33.21	\$34.71	\$32.27	
D		\$26.46	\$27.51	\$29.08	\$29.62	\$31.12	\$32.47	\$33.00	\$34.61	\$36.24	\$33.50	
E		\$27.49	\$28.29	\$30.14	\$30.61	\$32.28	\$33.83	\$34.27	\$35.99	\$37.72	\$34.86	
F	all qualify		\$29.08	\$31.18	\$31.66	\$33.52			\$37.41	\$39.25		
G			\$29.90	\$32.28	\$32.69	\$34.68			\$38.78			
Н	all qualify				\$33.67	\$35.86	\$38.07	\$38.09	\$40.17	\$42.23	\$39.63	
I					\$34.69	\$37.11	\$39.52	\$39.60	\$41.56		\$41.92	
J								\$40.64	\$42.98		\$43.85	
K								\$41.92	\$44.33	\$46.71	\$45.24	
L				shop tech				bldg tech			\$47.14	SPA Top
М				qualify E				qualify C			\$48.88	TA, SA
N				qua⊪y ⊏				qualify C			\$48.88 \$51.38	
0											\$53.18	
P												BA, SSA
				WEEKLY RATE	AT 35 HOURS	 S PER WEEK	<u> </u>					
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
0.12.	DAILD I	DAILD E	BAITE 0	DAILD 4	DAIND 0	BAIND 0	DAILD I	DAIND 0	DAILD 3	BAND 10	OTOTEMO	
												PA,SPA
Α	N/A	\$823.90		\$904.05	\$932.40							
В		\$854.00		\$944.65	\$969.15	\$1,005.55					\$1,079.05	
С		\$892.50		\$979.65	\$999.60							
D _		\$926.10		\$1,017.80	\$1,036.70	\$1,089.20		\$1,155.00				
E		\$962.15		\$1,054.90	\$1,071.35	\$1,129.80						
F	all qualify		\$1,017.80	\$1,091.30								
G H	all avality		\$1,046.50	\$1,129.80	\$1,144.15 \$1,178.45	\$1,213.80 \$1,255.10		\$1,289.75 \$1,333.15	\$1,357.30 \$1,405.95		\$1,331.05 \$1,387.05	
П	all qualify				\$1,170.45	\$1,255.10	\$1,332.43	\$1,333.13	\$1,405.95	\$1,476.05	\$1,367.05	TA, BA,
												SA and
I					\$1,214.15	\$1,298.85	\$1,383.20	\$1,386.00	\$1,454.60	\$1,530.90	\$1,467.20	SSA Strt
J								\$1,422.40	\$1,504.30	\$1,583.40	\$1,534.75	PA Top
K								\$1,467.20	\$1,551.55	\$1,634.85		
L				shop tech				bldg tech			\$1,649.90	
M				audity F				avality C			¢1 710 90	TA, SA
M N				qualify E				qualify C			\$1,710.80 \$1,798.30	
0											\$1,790.30	
P												BA, SSA
				WEEKLY RATE	AT 37 5 HO!!	DS DED WE	EK					
STED	DAND 4	DAND 2	DAND 2	BAND 4		BAND 6		DAND 0	BAND 9	DAND 40	CVCTEMC	-
STEP	BAND 1	BAND 2	BAND 3	DANU 4	BAND 5	DAIND 0	BAND 7	BAND 8	DANU 9	BAND 10	SYSTEMS	
Α	N/A	N/A	\$945.75	\$968.63	\$999.00	\$1,031.63	\$1,057.88	\$1,094.63	\$1,141.50	\$1,189.88	N/A	<u> </u>
В			\$976.50	\$1,012.13		\$1,077.38	\$1,110.38					
С			\$1,003.88	\$1,049.63								
D			\$1,031.63	\$1,090.50			\$1,217.63					
E			\$1,060.88				\$1,268.63					
F	all qualify		\$1,090.50				\$1,322.25					
G			\$1,121.25	\$1,210.50			\$1,374.75					
H	all qualify				\$1,262.63							
<u> </u>					\$1,300.88	\$1,391.63	\$1,482.00					
J								\$1,524.00				<u> </u>
K				chan took				\$1,572.00	\$1,662.38	\$1,751.63		
M				shop tech				bldg tech				-
IAI	1	L	l	qualify E		<u> </u>	L	qualify C	l	<u> </u>	L	l

2025			HOURLY SAL	ARY TABLE EFI	FECTIVE Mar	ch 16, 2025						
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
												PA,SPA
A	\$25.83		\$25.98	\$26.60		\$28.34	\$29.06		\$31.35	\$32.68	\$30.67	
В		\$25.13	\$26.82	\$27.80	\$28.52	\$29.59	\$30.50	\$31.40	\$32.77	\$34.23	\$31.75	
C D		\$26.27 \$27.25	\$27.57 \$28.34	\$28.83 \$29.95	\$29.42 \$30.51	\$30.81 \$32.05	\$31.99 \$33.44	\$32.68 \$33.99	\$34.21 \$35.65	\$35.75 \$37.33	\$33.24 \$34.51	
E		\$28.31	\$29.14	\$31.04	\$31.53	\$33.25	\$34.84	\$35.30	\$37.07	\$38.85	\$35.91	
F	all qualify	Q20.01	\$29.95	\$32.12	\$32.61	\$34.53	\$36.32	\$36.61	\$38.53	\$40.43	\$37.32	
G			\$30.80	\$33.25	\$33.67	\$35.72	\$37.76		\$39.94	\$41.97	\$39.17	
Н	all qualify				\$34.68	\$36.94	\$39.21	\$39.23	\$41.38	\$43.50	\$40.82	
												TA, BA,
					\$35.73	\$38.22	\$40.71	\$40.79	\$42.81	\$45.05	\$43.18	SA,SSA
J					φυυ.1υ	Ψ30.22	\$40.71	\$41.86	\$44.27	\$46.60	\$45.10	
K								\$43.18	\$45.66	\$48.11	\$46.60	1 / Тор
L				shop tech				bldg te ch	\$ 40.00	Q-10.11		SPA Top
												TA, SA
M				qualify E				qualify C			\$50.35	-
N											\$52.92	
0											\$54.78	
Р											\$56.70	BA, SSA Ton
											ψ30.70	ТОР
				WEEKLY RATE	AT 35 HOUR	S PER WEEK	(
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
												PA,SPA
Α	N/A	\$848.75	\$909.30	\$931.00		\$991.90			\$1,097.25		\$1,073.45	
В		\$879.55	\$938.70	\$973.00	\$998.20	\$1,035.65	\$1,067.50	\$1,099.00	\$1,146.95		\$1,111.25	
С		\$919.45	\$964.95	\$1,009.05		\$1,078.35	\$1,119.65	\$1,143.80	\$1,197.35		\$1,163.40	
D		\$953.75	\$991.90	\$1,048.25		\$1,121.75		\$1,189.65	\$1,247.75		\$1,207.85	
E		\$990.85	\$1,019.90	\$1,086.40	\$1,103.55	\$1,163.75	\$1,219.40	\$1,235.50	\$1,297.45	\$1,359.75	\$1,256.85	
F	all qualify		\$1,048.25	\$1,124.20	\$1,141.35	\$1,208.55	\$1,271.20	\$1,281.35	\$1,348.55	\$1,415.05	\$1,306.20	
G H	all qualify		\$1,078.00	\$1,163.75	\$1,178.45 \$1,213.80	\$1,250.20 \$1,292.90	\$1,321.60 \$1,372.35	\$1,328.60 \$1,373.05	\$1,397.90 \$1,448.30	\$1,468.95 \$1,522.50	\$1,370.95 \$1,428.70	
"	all quality				\$1,213.00	\$1,232.30	\$1,372.33	\$1,373.05	\$1,440.30	\$1,522.50	\$1,420.70	TA, BA,
												SA and
I					\$1,250.55	\$1,337.70	\$1,424.85	\$1,427.65	\$1,498.35	\$1,576.75	\$1,511.30	SSA Strt
J								\$1,465.10	\$1,549.45	\$1,631.00	\$1,580.95	
K								\$1,511.30	\$1,598.10	\$1,683.85	\$1,631.00	
L				shop tech				bldg te ch			\$1,699.25	
м				qualify E				qualify C			\$1,762.25	TA, SA
N				quality E				quality C			\$1,852.20	
0											\$1,917.30	
	1							İ				BA, SSA
Р											\$1,984.50	Тор
				WEEKLYSTE	AT 27 5	De BEB						
CTES	DAND 1	DAND	DAND 3	WEEKLY RATE				DAND A	DANDO	DAND 40	CVCTCAAC	
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
Α	N/A	N/A	\$974.25	\$997.50	\$1,029.00	\$1,062.75	\$1,089.75	\$1 127 63	\$1,175.63	\$1,225.50	N/A	
В			\$1,005.75									
C			\$1,033.88						\$1,282.88			
D			\$1,062.75			\$1,201.88	\$1,254.00	\$1,274.63				
E			\$1,092.75		\$1,182.38		\$1,306.50	\$1,323.75	\$1,390.13	\$1,456.88		
F	all qualify		\$1,123.13			\$1,294.88						
G			\$1,155.00	\$1,246.88				\$1,423.50	\$1,497.75			
Н	all qualify				\$1,300.50							
<u> </u>					\$1,339.88	\$1,433.25	\$1,526.63					
J								\$1,569.75				
K								\$1,619.25	\$1,712.25	\$1,804.13		
L M				shop tech				bldg te ch				
M				qualify E				qualify C				

2026			HOURLY SAL	ARY TABLE EFI	FECTIVE Mare	ch 15, 2026						
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
												PA,SPA
Α	\$26.35		\$26.50	\$27.13		\$28.91	\$29.64	\$30.67	\$31.98			strt
В		\$25.63	\$27.36	\$28.36		\$30.18	\$31.11	\$32.03	\$33.43	\$34.91	\$32.39	
С		\$26.80	\$28.12	\$29.41	\$30.01	\$31.43	\$32.63	\$33.33	\$34.89		\$33.90	
D		\$27.80 \$28.88	\$28.91 \$29.72	\$30.55 \$31.66		\$32.69 \$33.92	\$34.11 \$35.54	\$34.67 \$36.01	\$36.36 \$37.81	\$38.08 \$39.63	\$35.20 \$36.63	
E F	all qualify	\$∠0.00	\$30.55	\$31.66		\$35.22	\$37.05	\$30.01	\$37.01	\$41.24	\$38.07	
G	all quality		\$31.42	\$33.92	\$34.34	\$36.43	\$38.52	\$38.72	\$40.74	\$42.81	\$39.95	
Н	all qualify		\$01.12	\$00.02	\$35.37	\$37.68	\$39.99	\$40.01	\$42.21	\$44.37	\$41.64	
I					\$36.44	\$38.98	\$41.52	\$41.61	\$43.67	\$45.95		
J								\$42.70	\$45.16		-	PA Top
K L				shop tech				\$44.04	\$46.57	\$49.07	\$47.53	SPA Top
_				and b recit				bldg te ch			Ψ43.52	TA, SA
М				qualify E				qualify C			\$51.36	
N											\$53.98	
0											\$55.88	
Р											\$57.83	BA, SSA Top
				WEEKLY RATE	AT 35 HOUR	S PER WEEK	<u> </u> [
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
_												PA,SPA
A	N/A	\$865.90	\$927.50			. ,						strt
В		\$897.05	\$957.60	\$992.60	. ,	. ,			_			
C D		\$938.00 \$973.00	\$984.20 \$1,011.85	\$1,029.35 \$1,069.25		\$1,100.05 \$1,144.15		\$1,166.55 \$1,213.45				
E		\$1,010.80	\$1,011.05	\$1,069.25		\$1,144.15						
F	all qualify	\$1,010.00	\$1,040.20	\$1,146.60		\$1,107.20	_	\$1,306.90				
G	all quality		\$1,099.70	\$1,187.20	_	\$1,275.05		\$1,355.20			. ,	
Н	all qualify		\$1,000.10	\$1,107.20	\$1,237.95	\$1,318.80					\$1,457.40	
										. ,		TA, BA, SA and
I					\$1,275.40	\$1,364.30	\$1,453.20					
J								\$1,494.50			_	PA Top
K L				-h4h				\$1,541.40	\$1,629.95	\$1,717.45	\$1,663.55 \$1,733.20	CDA T
L				shop tech				bldg te ch				TA, SA
M				qualify E				qualify C			\$1,797.60	
N											\$1,889.30	
0											\$1,955.80	
Р											\$2,024.05	BA, SSA Top
				WEEKLY RATE	AT 27 5 HOLL	DC DED WE						
STEP	BAND 1	BAND 2	BAND 3	BAND 4	BAND 5	BAND 6	BAND 7	BAND 8	BAND 9	BAND 10	SYSTEMS	
Α	N/A	N/A	\$993.75	\$1,017.38	\$1,049.63	\$1 NQ / 12	\$1,111.50	\$1,150.13	\$1,199.25	\$1,249.88	N/Δ	
В	IN/A	14//	\$1,026.00				\$1,111.50		\$1,199.25			
C			\$1,054.50				\$1,223.63		\$1,308.38			
D			\$1,084.13			\$1,225.88	\$1,279.13					
E	İ		\$1,114.50				\$1,332.75					
F	all qualify		\$1,145.63	\$1,228.50	\$1,247.25	\$1,320.75	\$1,389.38	\$1,400.25	\$1,473.75	\$1,546.50		
G			\$1,178.25		\$1,287.75	\$1,366.13	\$1,444.50	\$1,452.00	\$1,527.75	\$1,605.38		
Н	all qualify				\$1,326.38		\$1,499.63					
I					\$1,366.50	\$1,461.75	\$1,557.00		\$1,637.63			
J									\$1,693.50			
K								\$1,651.50	\$1,746.38	\$1,840.13		
L				shop tech				bldg te ch			-	
М	L			qualify E				qualify C			L	

WAGE SCHEDULE NOTES

FOR ALL WAGE BANDS:

Note 1: The interval for all steps is 26 weeks.

FOR WAGE BAND 6:

Note 2: Each 26 weeks after reaching Step F, an employee will be given an opportunity to qualify for Step G.

Note 3: If an employee will not qualify for Step G, they will be advised in writing six (6) months prior to the applicable advancement date that they will be held back at that point. Such notification will state the reason for the holdback. The employee will also be given the opportunity to overcome the stated deficiencies.

FOR WAGE BANDS 7, 8, 9, AND 10:

Note 2: Each 26 weeks after reaching Step F, an employee will be given an opportunity to qualify for Step G.

Note 4: Each 26 weeks after reaching Step H, an employee will be given an opportunity to qualify for Step I.

Note 5: If an employee will not qualify for Step G or I, they will be advised in writing six (6) months prior to the applicable advancement date that they will be held back at that point. Such notification will state the reason for the holdback. The employee will also be given the opportunity to overcome the stated deficiencies.

FOR THE CLASSIFICATION OF BUILDING TECHNICIAN:

Note 1: Each 26 weeks after reaching Step C an employee will be given an opportunity to qualify for Step D. Wage progression at this step will be based on average performance and the employee holding the following certification:

a) Pesticide Applicator License (Industrial & Structural)

Note 2: Each 26 weeks after reaching Step H an employee will be given an opportunity to qualify for Step I. Wage progression at this step will be based on average performance and the employee holding the following certification:

a) BOMI - S.M.A. (or equivalent, as outlined in the Letter of Understanding dated **March 8, 2018**)

WAGE SCHEDULE NOTES (Continued)

FOR THE CLASSIFICATION OF SHOP TECHNICIAN

Note 1: Each 26 weeks after reaching Step D, an employee will be given an opportunity

to qualify for Step E. In order to qualify, the employee must successfully

complete company supplied training on AC/DC Electricity, Electronics.

REVISED: 2024

GENERAL

The following conditions shall apply to part-time employees:

- 1. For part-time employees who work a 35-hour work week, one hundred and fifty-two (152) hours shall be considered a month's work. When they have accumulated one hundred and fifty-two (152) hours of work, they shall become members of the Union and shall have Union dues deducted for each accumulation of one hundred and fifty-two (152) hours, and such monies shall be paid to the Secretary-Treasurer of Unifor accompanied by a list of the part-time employees for and on behalf of whom such deductions have been made.
- 2. For part-time employees who work a thirty-seven and one-half (37½) hour work week, one hundred and sixty-three (163) hours shall be considered a month's work. When they have accumulated one hundred and sixty-three (163) hours of work, they shall become members of the Union and shall have Union dues deducted for each accumulation of one hundred and sixty-three (163) hours, and such monies shall be paid to the Secretary-Treasurer of Unifor, accompanied by a list of part-time employees for and on behalf of whom such deductions have been made.
- 3. Part-time employees shall be paid on an hourly basis, based on the applicable wage band and shall be eligible for differential payments, when applicable. They shall be paid for the time worked in a pay period, on the regular pay date, without an interim payment. Part-time employees who are re-employed into their previous classification and wage band within one (1) year of leaving the Company, shall receive an hourly rate based on the wage rate for their length of service when they left the Company.
- 4. Part-time employees will receive vacation pay in the proportion that the hours worked bears to the total working hours in a year, namely, one thousand eight hundred and twenty-seven (1,827) for Clerical and one thousand nine hundred and fifty-seven and one-half (1,957.5) for Craft. Part-time employees will have their vacation pay paid out each pay period.
- 5. The hours worked shall be cumulative for progression on the wage bands on the basis that, for Clerical, one hundred and fifty-two (152) hours is considered a month's work and, for Craft, one hundred and sixty-three (163) hours is considered a month's work.
- 6. Part-time employees who are scheduled for regular shifts shall be eligible for pro-rated sick leave benefits in accordance with the Sick Leave Regulations as outlined in Article 24.

GENERAL (Continued)

- 7. Part-time employees who become full-time employees shall have their part-time service credited for transfer to permanent staff, for vacation rights and seniority, on a cumulative basis.
- 8. Except as provided in the availability agreements outlined in Appendix II, part-time employees shall be granted vacation time, without pay, as per the allotments for years of service, as outlined in Article 18.
- 9. A part-time employee appointed to a permanent full-time position shall be entitled to take earned vacation time off, without pay, in the first year of full-time employment.
- 10. Part-time employees who are eligible for pro-rated sick leave benefits will also be eligible for pro-rated wages while on jury duty.
- 11. Part-time employees who move to a higher-rated part-time position shall have their wage adjusted to equal at least the minimum rate in such higher wage band. Where the adjustment would provide an increase of less than five percent (5%) of the employee's wage rate, the employee shall advance to the applicable step in the higher wage band which provides such increase.
- 12. Part-time employees who are upgraded to temporary full-time positions shall return to their part-time position when their upgrade term is complete.
- 13. Permanent part-time employees shall be scheduled a minimum of twenty-one (21) hours per week. Permanent part-time positions shall be posted as per Article 10.
- 14. To the extent that part-time employees require initial training, any such hours spent on such training will be excluded from the formula calculations outlined below, where applicable.

INFORMATION SYSTEMS AND FINANCE (CLERICAL)

- 1. It is agreed that part-time employees may be employed up to a maximum of fifteen percent (15%) of the staff.
- 2. It is agreed that part-time Accountants may be employed up to a maximum of ten percent (10%) of the number of permanent Accountants.

<u>SERVICE REPRESENTATIVES, CLERICAL SUPPORT, CLERICAL ASSOCIATES AND SENIOR CLERICAL ASSOCIATES</u>

- 1. It is agreed that part-time Service Representatives (except those covered by the Customer Relationship Centre Complex and Business Sales & Solutions), Clerical Support, Clerical Associates and Senior Clerical Associates may be employed for a number of hours equal to a maximum of twenty-five percent (25%) x thirty-five (35) hours x full-time employees in each classification and wage band per office.
- 2. It is agreed that part-time Service Representatives within Business Sales & Solutions (except those covered by the Customer Relationship Centre Complex) may be employed for a number of hours equal to a maximum of thirty percent (30%) x thirty five (35) hours x full-time employees in each classification and wage band per office.
- 3. (a) Part-time Clerical Associates (Districts) in each staffed district office throughout the province, other than Regina, Saskatoon, Moose Jaw, North Battleford, Prince Albert, Swift Current, Yorkton and Weyburn may be employed on a part-time basis for a minimum of fifteen (15) hours per week per location to a maximum of thirty (30) hours per week per location, in accordance with the provisions for part-time employees.
 - (b) The typical duties of this position shall include the responsibilities associated with a Clerical Support, plus handling of customer inquiries, handling of some customer sales and completion of the appropriate forms related to sales, returns and repairs.
 - (c) There shall be no more than one (1) regular part-time employee per location working the prescribed hours as listed above. The parties further agree that each location may have an additional temporary part-time employee for the sole purpose of covering for the above-noted regular part-time employees on such leaves as vacation, short-term sickness and training.

SYSTEMS STAFF

 It is agreed that staff may be employed on a part-time basis up to a maximum of ten percent (10%) of Systems Band. The conditions outlined in the General Part-Time Section shall apply.

CUSTOMER RELATIONSHIP CENTRE COMPLEX

In addition to the terms and conditions of the Collective Agreement, the following terms are agreed to:

- Customer Relationship Centre Complex includes the following areas: Provincial Consumer Inbound, Provincial Small Business Inbound, Credit Services, Internet Activations, Regina and Saskatoon Retail Stores, District Retail Stores, Relationship Centre Support, Wireless Sales, Wireless Credit Services, Wireless Support, Direct Sales and Service Representatives in district locations serving the Advantage Business/Signature Service markets.
- 2. Part-time hours allowed in the Customer Relationship Centre Complex shall be calculated as the total number of full-time employees x twenty-three percent (23%) x ninety one (91) hours per week.
- 3. Any additional business units added to the Customer Relationship Centre Complex will not be part of this formula but will maintain their existing formula.
- 4. Twenty percent (20%) of part-time hours worked in the Customer Relationship Centre Complex will go to permanent part-time.
- 5. No location will be solely staffed with permanent part-time or casual part-time staff.
- 6. Provided there are permanent, full-time employees in the Complex locations (North Battleford, Yorkton, Moose Jaw, Prince Albert, Swift Current, Weyburn and Estevan), there shall be a minimum of one (1) permanent part-time position.
- 7. If, over a six (6) month period (January to June and July to December), the average hours worked per week exceeds the allowable hours by more than thirty-five (35) hours per week, the Company agrees to post a permanent full-time Service
 - Representative position for each thirty-five (35) hour overage. Such positions shall be posted within sixty (60) days of the end of the reporting period. These positions will be posted in locations as mutually agreed between the Company and the Union.
- 8. The Company will provide Unifor with semi-annual fiscal year reports for employees in the Customer Relationship Centre (CRC), identifying the number of permanent employees by location, names of permanent part-time and casual part-time employees by location, hours worked by location, cost centre number and number of vacant positions (with intent to fill).

CUSTOMER RELATIONSHIP CENTRE COMPLEX (Continued)

9. The Company will not reduce existing part-time hours in order to focus and increase hours in another area. (This does not override the letter dated December 17, 1996 from Don Ching regarding the Provincial Customer Care Centre.)

CUSTOMER SUPPORT CENTRE (CSC)

Service Technician (Internet Support):

- 1. It is agreed that part-time Service Technicians (Internet Support) for the SaskTel Customer Support Centre (CSC) may be employed for a number of hours equal to a maximum of thirteen and one-half percent (13.5%) of the hours open per week, multiplied by the number of permanent full-time Service Technicians (Internet Support) and Technical Assistants (Customer Support Centre) in the complex.
- 2. If, over a six (6) month period (January to June and July to December), the average hours worked per week exceeds the allowable hours by more than thirty-five (35) per week, the Company agrees to post a permanent full-time Service Technician (Internet Support) position for each thirty-five (35) hour overage. Such positions shall be posted within sixty (60) days of the end of the reporting period. These positions will be posted in locations as mutually agreed between the Company and the Union.
- 3. It is further agreed that fifty percent (50%) of the hours available to the part-time Service Technicians be guaranteed to permanent part-time Service Technicians (Internet Support).
- 4. Part-time Service Technician (Internet Support) will be shifted Sunday to Saturday, inclusive. No employee will be scheduled to work for more than ten (10) days in a two-week period without overtime.
- The Company will provide Unifor with semi-annual reports for employees in the Customer Support Centre (CSC), identifying the number of permanent employees by location, names of permanent part-time and casual part-time employees by location, hours worked by location, cost centre number and number of vacant positions (with intent to fill).

CUSTOMER SUPPORT CENTRE (CSC) (Continued)

6. The ratio of permanent full-time to part-time positions shall be relatively the same at all locations in the Complex. Further, the parties recognize that employee turnover and churn present logistical challenges and agree that the ratio shall be considered relatively the same, provided it stays within a ten percent (10%) variance between locations and that the ratio shall be measured as an average over a six (6) month period.

Furthermore, the parties agree that, should the Company fail to maintain the ratio under the conditions specified above, the parties will meet to discuss the reasons and arrive at a mutually satisfactory solution.

The parties recognize that it will take a period of time to bring the ratios in line and agree that the Company will have until December 31, 2007 to comply.

CUSTOMER SERVICE TECHNICIANS (RESIDENTIAL AND SMALL BUSINESS I & R)

- 1. It is agreed that Customer Service Technicians (Residential and Small Business I & R) may be employed on a part-time basis up to a maximum of twenty percent (20%) of the total number of permanent full-time Customer Service Technicians (Residential and Small Business I & R), permanent full-time Field Service Technicians, and permanent full-time Customer Service Technicians (I &M Specialist) in the province.
- 2. The Company will provide Unifor with quarterly reports that identify the total number of permanent **Field Services Technicians** and part-time Customer Service Technicians, by location, as outlined in Clause 1 above.
- 3. It is agreed that there will be no more than one (1) part-time Customer Service Technician (Residential and Small Business I & R) for every two (2) permanent full-time Customer Service Technicians (Residential and Small Business I & R) and/or Field Services Technicians per location.
- 4. Fifty percent (50%) of part-time Customer Service Technicians (Residential and Small Business I & R) will be permanent part-time per location, provided there is an even number of positions. If there is only one (1) or an odd number of part-time Customer Service Technician(s) (Residential and Small Business I & R) in the location, that employee may be a casual part-time employee.
- 5. Typical duties of part-time employees in this position will be that of the Customer Service Technician (Residential and Small Business I & R). Work outside of the Customer Service Technician (Residential and Small Business I & R) classification may be assigned in extenuating circumstances.

SHIPPER/RECEIVER

- 1. It is agreed that Shipper/Receivers may be employed on a part-time basis up to a maximum of twenty-five percent (25%) of permanent full-time Shipper/Receivers, by location.
- 2. Fifty percent (50%) of part-time hours worked in the classification of Shipper/Receiver will go to permanent part-time.
- 3. Part-time employees will primarily be expected to work evenings and weekends and cover for employee absences.

REVISED: 2024

APPENDIX II - PART-TIME AVAILABILITY

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR regarding Part-time Availability in the Customer Relationship Centre (CRC), Retail Stores, the Customer Support Centre (CSC), Customer Service Technicians (CST's)s, **Business Sales and Solutions (BS&S).**

The Company and the Union agree that one of the prime purposes for employing part-time staff is to cover for permanent staff when they are absent from work. Part-time are also used to cover workload based on customer demand. To ensure that part-time staff are available when needed in order to meet business requirements and that adequate staffing is available when permanent employees are absent, the Company and the Union agree to utilize Availability Agreements in designated workgroups. Availability Agreements are not intended to limit the ability to provide schedules that meet the needs of individual employees, subject to mutual agreement.

Unless otherwise noted, the following general conditions apply to the call-in process for parttime employees in workgroups utilizing Availability Agreements:

- 1. Part-time employees shall be required to work one hundred percent (100%) of scheduled shifts. No more than five (5) days shall be scheduled within a calendar week.
- 2. Refusals of call-in shifts offered with less than **twenty-four (24) hours** notice from the start of the shift, shall have no impact on availability.
- 3. Refusals of call-in shifts that do not provide an opportunity for eight (8) hours of rest within the previous twenty-four (24) hour period shall have no impact upon availability.
- 4. An employee will only be marked one (1) refusal per day.

- 5. Once an employee has worked five (5) days, or in excess of thirty-two (32) hours, in a work week, all refusals for that week will be removed. The thirty-two (32) hours shall include paid Statutory Holiday hours.
- Each area will continue to use their existing call-in/rotation scheme if one already exists. If a call-in/rotation scheme does not exist, the respective Joint Committees will develop one.
- 7. The Joint Committees may also bring forward to the Bargaining Committees, any recommended changes to this Memorandum of Agreement.

Customer Relationship Centre (CRC)

- 1. Scheduling Rules
 - (a) For the purpose of availability, shifts assigned following the schedule release shall be treated as call-in shifts.
 - (b) For Casual part-time employees, no more than three (3) days shall be scheduled within a calendar week.
 - (c) For Permanent part-time employees, no more than four (4) days shall be scheduled within a calendar week. The total of the scheduled shifts shall not exceed 21 hours per week.
 - (d) Permanent part-time employees who choose to opt out of additional shifts will not be included in the call-out list.
 - (e) If an employee has traded a scheduled shift to receive a day off, the employee shall not be subject to a refusal on that day.

2. 80% Availability

- (a) Employees shall be required to ensure their availability for eighty percent (80%) of shifts per month. This includes scheduled and call-in shifts.
- (b) Part-time availability will be measured monthly and evaluated on a 3-month rolling average, provided no single month falls below sixty percent (60%) availability.
- (c) If an employee fails to meet availability requirements, they will be notified, and a Performance Improvement Plan may be implemented.
- (d) A three (3) month consecutive 80% availability will take the employee off the Performance Improvement Plan.
- (e) Employees 80% availability will not be negatively impacted by absences as a result of sick leave, family leave hours and time off scheduled on the Entitlement Wheel.

Customer Relationship Centre (CRC) (Continued)

- (f) Availability will not be impacted when an employee refuses a call-in shift on the same calendar day where the employee has already worked, accepted or been scheduled a shift commencing in that calendar day.
- (g) Casual part-time in Direct Sales will continue to be scheduled hours and must be available for 80% of scheduled hours.
- 3. Entitlement Days Vacation Days with No-Pay
 - (a) Five (5) Entitlement Days shall be granted to employees with less than one (1) year of service.
 - (b) Fifteen (15) Entitlement Days shall be granted after one (1) year of service and for each subsequent year of service.
 - (c) Twenty (20) Entitlement Days shall be granted after eight (8) years of service and each year thereafter.
 - (d) Twenty-five (25) Entitlement days shall be granted after fifteen (15) years of service and each year thereafter.
 - (e) Thirty (30) Entitlement days shall be granted after twenty-five (25) years of service and each year thereafter.
 - (f) Entitlement Days must be used by December 31st of the calendar year in which they were granted and shall not be carried over.

Retail Stores

- 1. Scheduling Rules
 - (a) For the purpose of availability, shifts assigned following the schedule release shall be treated as call in shifts.
 - (b) For Casual part-time employees, no more than three (3) days shall be scheduled within a calendar week.
 - (c) For Permanent part-time employees, no more than four (4) days shall be scheduled within a calendar week. The total of the scheduled shifts shall not exceed 21 hours per week.
 - (d) Permanent part-time employees who choose to opt out of additional shifts will not be included in the call-out list.
 - (e) If an employee has traded a scheduled shift to receive a day off, the employee shall not be subject to a refusal on that day.

Retail Stores (Continued)

- 2. 80% Availability
 - (a) Employees shall be required to ensure their availability for eighty percent (80%) of shifts per month.
 - (b) Part-time availability will be measured monthly and evaluated on a 3-month rolling average, provided no single month falls below sixty percent (60%) availability.
 - (c) If an employee fails to meet availability requirements, they will be notified, and a Performance Improvement Plan may be implemented.
 - (d) A three (3) month consecutive 80% availability will take the employee off the Performance Improvement Plan.
 - (e) Employees 80% availability will not be negatively impacted by absences as a result of sick leave, family leave hours and time off scheduled on the Entitlement Wheel.
 - (f) Availability will not be impacted when an employee refuses a call-in shift on the same calendar day where the employee has already worked, accepted or been scheduled a shift commencing in that calendar day.
- 3. Entitlement Days Vacation Days with No-Pay
 - (a) Five (5) Entitlement Days shall be granted to employees with less than one (1) year of service.
 - (b) Fifteen (15) Entitlement Days shall be granted after one (1) year of service and for each subsequent year of service.
 - (c) Twenty (20) Entitlement Days shall be granted after eight (8) years of service and each year thereafter
 - (d) Twenty-five (25) Entitlement days shall be granted after fifteen (15) years of service and each year thereafter.
 - (e) Thirty (30) Entitlement days shall be granted after twenty-five (25) years of service and each year thereafter.
 - (f) Entitlement Days must be used by December 31st of the calendar year in which they were granted and shall not be carried over.

Customer Service Technician

- 1. 80% Availability
 - (a) Part-time employees will be granted at least one (1) day off per week.
 - (b) Employees shall be required to ensure their availability for eighty percent (80%) of shifts per month. This includes scheduled and call-in shifts.
 - (c) Part-time availability will be measured monthly and evaluated on a 3-month rolling average, provided no single month falls below sixty percent (60%) availability.
 - (d) If an employee fails to meet availability requirements, they will be notified, and a Performance Improvement Plan may be implemented.
 - (e) A three (3) month consecutive 80% availability will take the employee off the Performance Improvement Plan.
 - (f) Availability will not be impacted when an employee refuses a call-in shift on the same calendar day where the employee has already worked, accepted or been scheduled a shift commencing in that calendar day.
 - (g) Employees 80% availability will not be negatively impacted by absences as a result of sick leave, family leave hours and time off scheduled on the Entitlement Wheel.
- 2. Entitlement Days Vacation Days with No-Pay
 - (a) Five (5) Entitlement Days shall be granted to employees with less than one (1) year of service.
 - (b) Fifteen (15) Entitlement Days shall be granted after one (1) year of service and for each subsequent year of service.
 - (c) Twenty (20) Entitlement Days shall be granted after eight (8) years of service and each year thereafter.
 - (d) Twenty-five (25) Entitlement days shall be granted after fifteen (15) years of service and each year thereafter.
 - (e) Thirty (30) Entitlement days shall be granted after twenty-five (25) years of service and each year thereafter.
 - (f) Selection of time on the wheel will be based on seniority for the initial implementation of the wheel.
 - (g) Entitlement Days must be used by December 31st of the calendar year in which they were granted and shall not be carried over.

Customer Support Centre (CSC)

- 1. 80% Availability
 - (a) Employees shall be required to ensure their availability for eighty percent (80%) of shifts per month. This includes scheduled and call-in shifts.
 - (b) Part-time availability will be measured monthly and evaluated on a 3-month rolling average, provided no single month falls below sixty percent (60%) availability.
 - (c) If an employee fails to meet availability requirements, they will be notified, and a Performance Improvement Plan may be implemented.
 - (d) A three (3) month consecutive 80% availability will take the employee off the Performance Improvement Plan.
 - (e) Employees 80% availability will not be negatively impacted by absences as a result of sick leave, family leave hours and time off scheduled on the Entitlement Wheel.
 - (f) Availability will not be impacted when an employee refuses a call-in shift on the same calendar day where the employee has already worked, accepted or been scheduled a shift commencing in that calendar day.
- 2. Entitlement Days Vacation Days with No-Pay
 - (a) Five (5) Entitlement Days shall be granted to employees with less than one (1) year of service.
 - (b) Fifteen (15) Entitlement Days shall be granted after one (1) year of service and for each subsequent year of service.
 - (c) Twenty (20) Entitlement Days shall be granted after eight (8) years of service and each year thereafter.
 - (d) Twenty-five (25) Entitlement days shall be granted after fifteen (15) years of service and each year thereafter.
 - (e) Thirty (30) Entitlement days shall be granted after twenty-five (25) years of service and each year thereafter.
 - (f) Entitlement Days must be used by December 31st of the calendar year in which they were granted and shall not be carried over.

Business Sales and Solutions (BS&S)

1. Scheduling Rules

- (a) For the purpose of availability, shifts assigned following the schedule release shall be treated as call-in shifts.
- (b) For Casual part-time employees, no more than three (3) days shall be scheduled within a calendar week.
- (c) For Permanent part-time employees, no more than four (4) days shall be scheduled within a calendar week. The total of the scheduled shifts shall not exceed 21 hours per week.
- (d) Permanent part-time employees who choose to opt out of additional shifts will not be included in the call-out list.
- (e) If an employee has traded a scheduled shift to receive a day off, the employee shall not be subject to a refusal on that day.

2. 80% Availability

- (a) Employees shall be required to ensure their availability for eighty percent (80%) of shifts per month. This includes scheduled and call-in shifts.
- (b) Part-time availability will be measured monthly and evaluated on a 3-month rolling average, provided no single month falls below sixty percent (60%) availability.
- (c) If an employee fails to meet availability requirements, they will be notified, and a Performance Improvement Plan may be implemented.
- (d) A three (3) month consecutive 80% availability will take the employee off the Performance Improvement Plan.
- (e) The 80% availability will not be negatively impacted by absences as a result of sick leave, family leave hours and time off scheduled on the Entitlement Wheel.
- (f) Availability will not be impacted when an employee refuses a call-in shift on the same calendar day where the employee has already worked, accepted or been scheduled a shift commencing in that calendar day.

Business Sales and Solutions (BS&S) (Continued)

- 3. Entitlement Days Vacation Days with No-Pay
 - (a) Five (5) Entitlement Days shall be granted to employees with less than one (1) year of service.
 - (b) Fifteen (15) Entitlement Days shall be granted after one (1) year of service and for each subsequent year of service.
 - (c) Twenty (20) Entitlement Days shall be granted after eight (8) years of service and each year thereafter.
 - (d) Twenty-five (25) Entitlement days shall be granted after fifteen (15) years of service and each year thereafter.
 - (e) Thirty (30) Entitlement days shall be granted after twenty-five (25) years of service and each year thereafter.
 - (f) Entitlement Days must be used by December 31st of the calendar year in which they were granted and shall not be carried over.

REVISED: 2024

APPENDIX III - STEPPP

MEMORANDUM OF AGREEMENT regarding SaskTel Employees Personal Problem Program – STEPPP.

STEPPP is a joint endeavour of SaskTel and Unifor. STEPPP recognizes that a wide range of personal problems can affect the well-being of SaskTel employees, their immediate families, superannuates and their immediate families. STEPPP will endeavour to co-ordinate the provision of assistance to solve personal problems on a strictly voluntary and confidential basis.

The following conditions apply to STEPPP:

 STEPPP will be a voluntary program. USE OF THIS PROGRAM FOR DISCIPLINARY PURPOSES WILL NOT BE PERMITTED. An employee using this program will have neither job security nor promotional opportunities jeopardized by discussing a personal problem and accepting or declining a referral. The decision to accept assistance, counselling, treatment or rehabilitation, etc. is the responsibility of the individual employee, superannuate or family member.

APPENDIX III - STEPPP

- 2. STEPPP will be a confidential program. The identity of any individual using the program and any reference notes, referral information or follow-up contacts will be kept in the STRICTEST CONFIDENCE. The co-ordinator's office shall be located off premise to Saskatchewan Telecommunications. A toll-free number shall be provided. When the co-ordinator is not available, an independent answering service will relay messages.
- 3. STEPPP will be basically a referral program. Initial discussion, in many cases, will lead to referral to professional and/or community resources for assistance.
- 4. An ongoing Joint STEPPP Committee of three (3) members representing Management and three members representing the Union will monitor and recommend revisions to improve STEPPP. The Committee will recommend a STEPPP co-ordinator. The co-ordinator's performance will be reviewed annually and action toward replacement will be initiated only when needed. The co-ordinator will report to the Vice-President Human Resources & Industrial Relations, or a delegate thereof, and is responsible to the Committee for interpretation and implementation of the program. The co-ordinator may not serve on the Committee.
- 5. In cases when a client of the program requests or requires medical leave, this shall be co-ordinated by the Health Services Department under existing sick leave regulations. There may be cases where time off during normal working hours for appointments for a non-medical problem are unavoidable. To guard the confidential nature of the program, the Vice-President Human Resources & Industrial Relations, or a delegate thereof, is authorized to recommend to the client's manager, the granting of pressing personal leave without identifying a specific reason.
- 6. Management and Union will be responsible for making all employees aware of the objectives of STEPPP, and to actively support these objectives.
- 7. A local Union representative will be in attendance at in-Company STEPPP seminars at Company expense.

The above STEPPP policy will remain in effect, unless cancelled by either party. In the unlikely event that mutual agreement on any point cannot be reached in a reasonable period of time, the Company reserves the right to continue the program unilaterally, and the Union reserves the right to withdraw its support.

REVISED: 2024

APPENDIX IV – VOLUNTARY LAYOFF RIGHTS

MEMORANDUM OF AGREEMENT regarding Voluntary Layoff Rights (i.e. layoff due to lack of available position when employees relocate for personal reasons).

The Company and the Union agree that permanent employees who, for personal reasons, wish to relocate from one staffed town or city to another and are prevented from doing so due to the lack of reasonable vacancies in entrance and non-entrance positions, shall be granted voluntary layoff for a period not to exceed twelve (12) months. To be eligible for such layoff, an employee must have completed twelve (12) consecutive months of continuous service at the time the layoff is to commence.

During such layoff, the employee may continue to make application for posted entrance and non-entrance positions, and such applications will be given consideration by the Company. If the employee has not been successful in obtaining a position by the end of the twelve (12) month layoff, the employee's services shall be terminated.

It is further agreed that the employee's seniority shall not accumulate beyond the first ninety (90) days of layoff.

Employees on layoff, in accordance with this provision, shall have the option of submitting their names for available part-time and/or temporary positions and will be given consideration for such positions.

An employee on layoff, in accordance with this provision, shall continue to receive coverage under the Group Life Insurance Policy and the Disability Income Plan by deduction of the appropriate premium; such deduction to be made at the commencement of the layoff and adjusted when the employee returns to work or resigns. Such employee shall also continue to participate in the Public Employees Pension Plan or the Saskatchewan Telecommunications Pension Plan, whichever the employee was enrolled in immediately prior to commencement of voluntary layoff. Said participation shall be in accordance with the applicable Legislative Acts and Regulations.

<u>APPENDIX V – HOURS OF WORK</u>

MEMORANDUM OF AGREEMENT regarding Hours of Work.

The hours of work for certain employees shall be as follows:

- SECTION 3 CLERICAL AND ADMINISTRATIVE STAFF SECTION 4 – SYSTEMS STAFF
 - (i) Subject to the provisions of Section 3, Article 1, and Section 4, Article 1 of the Agreement, the basis of the hours of work shall be thirty-five (35) hours per week.
 - (ii) Effective October 4, 1981, the daily work period shall be seven hours and forty seven minutes (7:47) per day and each employee shall be entitled to one (1) additional scheduled day off in each two (2) week block of time.
- 2. The foregoing provisions of Clauses 1 and 2 shall be administered according to the principles set forth below:
 - (i) The additional days off will be scheduled by the Company in such a way as to be consecutive with and extend the employee's weekend, unless otherwise mutually agreed to. In some departments or locations, the entire office may be closed, if practicable, rather than employees having individual days off.
 - (ii) Employees on sick leave or Workers' Compensation within a block will not have their day off credits reduced on that account. However, if an employee is sick on their scheduled additional day off, it will be regarded as the same as if they were sick on any normal day off; they would not be entitled to another day off in lieu of the day on which they were sick.

Employees who are on Casual Sick Leave or Workers' Compensation will have days normally scheduled to work charged to sick leave or compensation.

Employees who are on ESL will have weeks normally scheduled to work charged to extended sick leave.

If an employee is on sick leave or compensation for an entire block, the additional day off is included in this time and no further credits are allowed for that block.

(iii) If an employee is on Leave of Absence for Union business for a period of nine (9) days or less in a block, day off credits in that block will not be affected. Consecutive blocks of Leave of Absence for Union business will not accumulate time off credits.

<u>APPENDIX V – HOURS OF WORK</u>

- (iv) If an employee is on Leave of Absence without pay, other than for Union business, for a period of five (5) days or less in a block, day off credits for that block will not be affected. If on leave in excess of five (5) days in a block, the employee will not be entitled to the additional day off in a block.
- (v) No time off credit adjustments will be made in regard to new engagements or terminations which occur during a regular block. A new employee assumes the normal provisions during the first full block after engagement. When an employee resigns, whether or not such employee has taken a day off in that block, no wage adjustment is made for that purpose.

REVISED: 2024

APPENDIX VI - EMPLOYMENT EQUITY STATEMENT OF PRINCIPLE

MEMORANDUM OF AGREEMENT regarding Employment Equity Statement of Principle.

SaskTel and Unifor are committed to the concept of Employment Equity and to the principle that equal opportunity in employment for women, Aboriginal peoples, persons with disabilities and persons who are, because of their race or colour, in a visible minority in Canada, means more than treating persons in the same way, but also requires negotiating special measures and the accommodation of differences.

The Company and the Union agree to jointly participate in the Affirmative Action Plan as approved by the Saskatchewan Human Rights Commission, October 29, 1982.

The joint Employment Equity Committee will develop strategies to deal with the identification, elimination and prevention of discriminatory policies, practices and barriers.

The Company and the Union agree that this Article shall be applied in a manner consistent with their respective obligations, as set forth in this Collective Agreement.

<u>APPENDIX VII – SAFETY FOOTWEAR</u>

MEMORANDUM OF AGREEMENT regarding Safety Footwear.

The Company agrees to pay the cost of approved safety footwear to a maximum of \$200.00 per year or a maximum of \$400.00 over a two (2) year period.

Reimbursement will be administered as follows:

- (a) \$200.00 maximum in the current year; OR
- (b) \$400.00 maximum in the previous and current year.
- (c) No carryover is allowed beyond the previous year, nor will allowance amounts be applied from future calendar years.
- (d) Monies spent will be deducted from carryover year's amount first, then from current year's allowance.

The number of pairs, including rubbers and galoshes, will not be limited as long as a maximum of \$200.00 per year is not exceeded.

REVISED: 2024

<u>APPENDIX VIII – LINEMAN'S GLOVE AND COVERALLS</u>

MEMORANDUM OF AGREEMENT regarding Lineman's Gloves and Coveralls.

Craft employees required to work in dirty conditions which may cause their regular clothing to become soiled, upon request, will be supplied coveralls for their clothing protection. All coveralls must meet the standards outlined in Corporate Procedure 108.35.

The Company shall supply Craft employees one (1) pair of summer coveralls, to be replaced as required. Replacements will be granted as deemed necessary by the employees' immediate manager. Employees are required to turn in their old coveralls to receive a replacement pair, wherever feasible. The Company will not be responsible for any cleaning costs.

The Company shall supply Craft employees one (1) pair of winter coveralls, to be replaced as required. Replacements will be granted as deemed necessary by the employees' immediate manager. Employees are required to turn in their old coveralls to receive a replacement pair, wherever feasible. The Company will cover the cost of one (1) cleaning per calendar year.

If Craft employees request Lineman's gloves for the protection of their hands, they will be supplied one (1) pair at their request. Replacements will be granted as deemed necessary by the employees' immediate managers.

<u>APPENDIX VIII – LINEMAN'S GLOVE AND COVERALLS</u>

The issuing of coveralls and lineman's gloves to classifications of employees not specified in this Memorandum may be authorized on a local basis with consideration being given to appropriateness and safety of individual applications.

REVISED: 2005

APPENDIX IX – PERMANENT PART-TIME OFFICE CLEANERS

MEMORANDUM OF AGREEMENT regarding Permanent Part-Time Office Cleaners.

It is agreed that the following conditions shall apply to the employment of Office Cleaners:

- (a) For Office Cleaners, one hundred and sixty-three (163) hours shall be considered a month's work. When they have accumulated one hundred and sixty-three (163) hours of work, they shall become members of the Union and shall have Union dues deducted for each accumulation of one hundred and sixty-three (163) hours, and such monies shall be paid to the Secretary-Treasurer Unifor, accompanied by a list of employees for and on behalf of whom such deductions have been made.
- (b) Notwithstanding the provisions of Clause 1 above, those employees who were in the employ of the Company as of March 9, 1974 shall have the option of joining or not joining the Union but shall nonetheless be accorded the provisions of the Memorandum of Agreement. Henceforth any new employees hired on or after March 10, 1974 shall be required to become members of the Union, as per Clause 1 above.
- (c) Office Cleaners shall be paid on an hourly basis and shall be eligible for differential payments, where applicable. They shall be paid for the accumulated time worked in a two-week period, on the regular pay date, without an interim payment.
- (d) Office Cleaners shall be entitled to an annual vacation, with pay, as provided in Article 18 of the current Union Agreement. During such vacation, they shall be paid their regular wage rate, based upon the actual number of hours which they would normally have worked in the duration of their vacation leave.
- (e) Office Cleaners shall be allowed sick leave benefits in accordance with the Sick Leave Regulations. Daily or weekly rates of pay, for sick leave purposes, shall be based upon the number of hours normally worked by the absent employee.

APPENDIX IX - PERMANENT PART-TIME OFFICE CLEANERS

(f) Office Cleaners shall be allowed to participate in the Disability Income Plan sponsored by the Saskatchewan Government if they meet the conditions set

forth in the supplementary booklet covering the details of the Plan.

(g) Employees requesting a change of work location, from one building to another in the same headquarters, will submit such request in writing. When a

vacancy occurs in the building requested, the most senior applicant will be

given first consideration.

REVISED: 1999

<u>APPENDIX X – HEALTH AND SAFETY COMMITTEE</u>

MEMORANDUM OF AGREEMENT regarding the Health and Safety Committee.

It is agreed that the following terms and conditions apply:

The Committee will consist of four (4) members from the Union

1. The Committee will meet quarterly at the call of the Co-chairpersons.

2. The Terms of Reference of the Committee will be as follows:

(i) Will deal with issues of general concern.

Will follow a pre-determined agenda.

(iii) Will have no authority to interfere in the operation of workplace Health and Safety

Committees.

(iv) Will assist in coordinating the flow of information related to health and safety

concerns.

3. Travel expense and time off to attend meetings will be paid for by the Company.

REVISED: 2024

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APPENDIX XI - DISABILITY INCOME PLAN

MEMORANDUM OF AGREEMENT regarding the Disability Income Plan Rehabilitation Committee.

It is agreed that the following terms and conditions apply:

- 1. The Committee will consist of four (4) Union appointees.
- 2. The Committee will meet every two months or at the call of the Co-chairpersons.
- 3. Time off and travel expenses will be paid by the Company.
- 4. The Terms of Reference of the Committee will be as follows:
 - (i) Will review cases where it is likely that an employee will have to be placed in a position other than the position held prior to the disability occurring. These cases will include Disability Income Plan, Extended Sick Leave and Workers' Compensation.
 - (ii) Will recommend placement, rehabilitation conditions or light duty situations.
 - (iii) Any transfers and/or reclassifications that may be in conflict with the existing contract provisions will be negotiated between the Company and the Union.
 - (iv) Will have access to personnel files and any information available concerning vacancies or future vacancies.
 - Medical information will be available in a general way through the Company's Medical Director and the Disability Income Plan's Rehabilitation Counsellor.

APPENDIX XII – NORTHERN PLACEMENT POLICY

MEMORANDUM OF AGREEMENT regarding Northern Placement Policy.

- General
 - (i) Policy to apply to, reasonable locations in or around, the following headquartered locations:
 - Buffalo Narrows
 - LaRonge
 - Creighton
 - (ii) If new **headquartered** locations are established north of the 55th parallel, this policy will be updated, and various factors computed.

APPENDIX XII - NORTHERN PLACEMENT POLICY

2. Placement into **Headquartered** Locations

- (a) The assignment term for any location north of the 55th parallel will be three (3) years, and this will be indicated on the posting for the position.
- (b) Where an employee wishes to remain at the **headquartered** location after the completion of the employee's initial term, upon mutual agreement with the employee's manager, such employee's subsequent term(s) shall be renewed on an annual basis.
- (c) Employees relocated into the **headquartered** location and eligible in accordance with Article 11, Clause 3, will have all moving expenses paid per the Corporation In-Province Relocation Expenses Procedure (144.01). Where the employee is moving into company-provided accommodations, the settling-in allowance will not be paid.
- (d) An employee purchasing a house at the **headquartered** location is eligible to receive an interest-free loan to aid in the house purchase. The employee has the option of taking either a ten (10) year or ninety (90) day loan. Details and applications for the loans are handled through the **Finance** Department.
- (e) Those employees renting accommodation in the **headquartered** location will receive a cash benefit comparable to the free interest benefit on the ten (10) year loan.
- (f) Upon completion of an employee's initial term, three (3) weeks (15 days) additional vacation will be provided. Upon completion of an employee's renewal term, one (1) week (5 days) extra vacation will be provided. The employee has the option of banking the additional vacation to a maximum of six (6) weeks. All banked additional vacation must be used within one (1) year of the completion of the employee's Northern Assignment.

Allowance Rates

- (i) Allowance rates are developed for each northern work location on the basis of the following factors:
 - Population
 - Access
 - Heating costs
 - Food and sundry allowance
 - Household size

APPENDIX XII – NORTHERN PLACEMENT POLICY

(ii) Employees who are based in the home locations in and around Buffalo Narrows, Creighton and La Ronge shall be eligible for fixed rate weekly northern allowance payments as follows.

Northern Allowar	ice			
Allowances		Buffalo Narrows	LaRonge	Creighton
Single person				
SaskTel Provided		\$48.62		
Single Dwelling	Natural Gas	\$50.10	\$16.93	\$26.13
	Electricity	\$141.78	\$108.38	\$118.04
	Fuel Oil	NA	\$68.85	NA
	Propane	\$143.48	\$86.91	\$117.81
Multiple Dwelling	Natural Gas	\$49.19	\$16.02	\$25.22
	Electricity	\$85.89	\$52.60	\$61.92
	Fuel Oil	NA	\$36.81	NA
	Propane	\$86.57	\$44.08	\$61.80
Family				
SaskTel Provided		\$74.32		
Single Dwelling	Natural Gas	\$75.80	\$33.28	\$33.72
	Electricity	\$167.48	\$124.73	\$125.63
	Fuel Oil	NA	\$85.19	NA
	Propane	\$169.18	\$103.26	\$125.40
Multiple Dwelling	Natural Gas	\$74.89	\$32.37	\$32.81
	Electricity	\$111.58	\$68.95	\$69.50
	Fuel Oil	NA	\$53.16	NA
	Propane	\$112.27	\$60.43	\$69.39

4. Hours of Work

Will be in accordance with the provisions of the Collective Agreement.

APPENDIX XII – NORTHERN PLACEMENT POLICY

- 5. Relocation Out of Work Location.
 - (i) Six (6) months prior to the completion of an employee's term, the employee will be interviewed by the Company concerning relocation at the conclusion of the term. The Company will notify the Union of the results of the interview. Based on these results, if a vacancy occurs in the same wage schedule and in an entrance position for which the employee meets the requirements of the job, the Company will hold this position for the employee by filling this vacancy on a temporary basis until the conclusion of the term. It is agreed that the vacancy does not have to be posted or filled in accordance with Article 10 of this Agreement.
 - (ii) Employees relocating out of the northern **headquartered** location will have all moving expenses paid per the Corporate In-Province Relocation Expenses Procedure (144.01).
 - (iii) Employees, upon retirement from the Company, will be afforded the opportunity of relocating out of their northern work locations, as specified in this Appendix. If they elect to relocate, they will have all moving expenses paid by the Company in accordance with Corporate Procedure 144.01. The Company shall notify the employee of this provision; the decision to relocate must then be communicated to the Company prior to the actual date of retirement, otherwise this provision shall be null and void.

REVISED: 2024

<u>APPENDIX XIII – TEMPORARY RELIEF AND ACTING OUT-OF-SCOPE</u>

MEMORANDUM OF AGREEMENT regarding Temporary Relief and Acting Out-of-Scope Positions.

- (i) An employee appointed temporarily to relieve an out-of-scope position will reassume the position held prior to the period of relief. All such time spent in relief will be considered for seniority purposes.
 - (ii) The term "temporary" used in this letter shall mean up to twelve (12) months or any extension thereof, as may be mutually agreed to between the Company and the Union.
 - (iii) An employee appointed temporarily to relieve an out-of-scope position will not deal with issues concerning discipline or formal evaluation of in-scope employees.
 - (iv) Pay treatment will be in accordance with Section 1, Article 20, Clause 6 of the Collective Agreement.

APPENDIX XIII - TEMPORARY RELIEF AND ACTING OUT-OF-SCOPE

2. An employee appointed to an out-of-scope position on an acting basis will be considered out of the scope of the Collective Agreement, and the provisions of Section 1, Article 9, Clause 3 will apply.

DATED: December 12, 1988

<u>APPENDIX XIV – SASKTEL INTERNATIONAL</u>

MEMORANDUM OF AGREEMENT regarding SaskTel International.

SaskTel may bid on certain projects outside of Canada and, if suitable arrangements can be made with your Union, would like to give bargaining unit employees the opportunity, on a voluntary basis, to participate.

The contractual provisions which would have to be suspended or revised to enable SaskTel to employ bargaining unit personnel (hereinafter called the "employee") on projects successfully bid are as follows:

1. Section 1, Article 7 – Grievances

It is our intent to provide treatment similar to that outlined in the Collective Agreement for most items. In some instances, such as hotel accommodations and overtime, items may be beyond our control while the employee is on assignment. SaskTel will not terminate, suspend or demote any employee while on assignment. If an employee's performance is not satisfactory while on assignment, the employee will be returned to their previous classification and location, without any action of demotion or suspension. The employee's return, as a result of unsatisfactory performance or disciplinary action, will not appear on the employee's record.

Discipline administered while the employee is on assignment will not become part of SaskTel records, therefore, representation during discipline meetings will be suspended while on assignment. Employees will not have access to the grievance procedure with respect to any concerns arising while on assignment. Rather, the employee's sole remedy will be to request to be returned to their previous classification and location.

Articles of the Collective Agreement which are not addressed in this Memorandum of Agreement may be grieved by the employee upon the employee's return from assignment.

APPENDIX XIV - SASKTEL INTERNATIONAL

2. Section 1, Article 10 – Promotions, Vacancies and Transfers

It is not practical to provide postings on a required basis for employees on assignment. Due to the constraints on the mail system to and from points outside Canada and the requirements for staff, the administration of the posting procedure would become cumbersome and more complicated. Employees on assignment will not receive copies of the vacancy posting, however, employees will be entitled to bid in the event they become aware of posted vacancies. In the event employees on assignment are aware of an impending vacancy posting, they may submit an application for consideration by the Company upon the vacancy posting being made.

3. Section 1, Article 18 – Annual Vacation

Due to the nature of the work and the deadlines established, it will be necessary to complete work assignments when the conditions allow; therefore, employees on assignment may not be guaranteed vacation periods during the time frame May 1st to October 31st.

4. Section 1, Article 21 – Overtime

The right to refuse overtime and to take time off in lieu of overtime will be suspended while an employee is on assignment.

As the Company is required to work under a contract and specified deadlines, it will not be practical to allow overtime to be voluntary.

Overtime worked on assignment will be paid out; provided that in SaskTel's discretion, if the employee would prefer to take time off in lieu of the payment of overtime, arrangements will be made directly with the employee to take the time off upon completion of the assignment.

5. Appendix V – Hours of Work

As SaskTel employees will not be the only people involved in these projects, the additional day off every two weeks, as applicable, will be suspended until the employee returns from assignment. Overtime will be paid for all hours worked over and above the normal workweek (e.g. – craft forces – 37.5 hours per week and clerical/administrative staff – 35 hours per week).

6. Section 2, Article 2 – Shift Work

Constraints regarding shift schedules will be suspended until the employee returns from assignment.

APPENDIX XIV - SASKTEL INTERNATIONAL

7. Article 10 – Promotions, Vacancies and Transfers

The selection of employees is of paramount importance in ensuring that these projects are completed in the most professional and efficient manner. Therefore, Article 10 shall not apply to the appointment of employees for these projects, seniority will not be a consideration in deciding which employees participate, and employees not selected or appointed shall not have the right to grieve in respect thereof. Only employees who volunteer will be assigned to a project.

As time constraints will permit, the Company will discuss with representatives of the Union, the individuals being considered for the projects. In the event of disagreement over who will be assigned to the projects, the Company will have the final decision without recourse by the Union or its members to the grievance procedure.

The following provisions are also agreed to:

- (i) Except as agreed to herein, in all other respects, the Collective Agreement between Unifor and Saskatchewan Telecommunications would apply to Unionized employees who participate in the project.
- (ii) SaskTel will, at SaskTel's cost, provide the employees with medical insurance coverage while they are outside of Canada on these projects.
- (iii) This Memorandum of Agreement only applies to projects outside of the Dominion of Canada.
- (iv) Upon completion of the employee's involvement in the project (for whatever reason), the employee will return to the classification and location which the employee held prior to participating in the project. The temporary filling of the SaskTel position which the employee has left to participate in the project will be negotiated with Unifor in accordance with the provisions of Article 29, Clause 1(iv).
- (v) An employee will continue to accumulate seniority while participating in the projects.
- (vi) Wherever practical, employees assigned to the projects will provide the Company with two (2) weeks' notice of their desire to return to their previous classification and location. In the event of an emergency, employees will be returned immediately at the expense of the Company.
- (vii) This Memorandum of Agreement will continue indefinitely, terminable by either party upon sixty (60) days' notice to the other party. In the event of termination by the Union, projects already in progress will continue to completion. For projects in progress, employees may request to be returned upon two (2) weeks' notice, however, the Company will be entitled to fill their positions on these projects in accordance with this Memorandum of Agreement until the project in progress is completed.

APPENDIX XIV - SASKTEL INTERNATIONAL

- (viii) In the event of a layoff of personnel, in accordance with the Collective Agreement, the layoff provisions of the Collective Agreement will apply to employees on these projects.
- (ix) The Company will provide necessary information on taxes, EI, CPP, etc. Employees will execute an agreement apprising them of the terms and conditions under which they are participating in the projects.

REVISED: 1996

<u>APPENDIX XV – TWELVE HOUR SHIFTS IN NETWORK OPERATIONS AND SERVER OPERATIONS CENTRE (SOC)</u>

MEMORANDUM OF AGREEMENT regarding Twelve Hour Shifts in Network Operations and Server Operations Centre (SOC).

In addition to the terms and conditions of the Collective Agreement, it is agreed between the parties that Trunking & Switching Technicians and Information Systems Technicians currently providing twenty-four (24) hours/seven (7) days a week service in **Network Operations and SOC** will be on a twelve and one-half (12½) hour shift arrangement:

- 1. The hours of work shall consist of six (6) days of twelve and one-half (12½) hour shifts or four (4) days of twelve and one-half (12½) hour shifts and three (3) days eight and one-third (8 1/3) hour shifts in a two-week period, or a combination of these that would provide for a total of one hundred and fifty (150) hours in a four (4) week period (2 pay periods). However, there must be a minimum of fifteen (15) hours in a seven (7) day period (a calendar week) to meet the requirements of EI and WCB. Start and end times of shifts will vary by individual **work groups** and will be discussed with employees prior to implementation.
- 2. Any hours worked in a day beyond those originally scheduled will be paid at the overtime rate.
- 3. A day absent when scheduled to work a twelve and one-half (12½) hour shift will be considered one and one-half (1½) days. This includes:
 - casual sick leave, pressing **personal leave**, bereavement leave
 - extended sick leave
 - vacation
- 4. Employees scheduled to work on a holiday will be paid at double the regular rate in addition to their regular rate of pay for all hours worked on the holiday.

<u>APPENDIX XV – TWELVE HOUR SHIFTS IN NETWORK OPERATIONS AND SERVER OPERATIONS CENTRE (SOC)</u>

- 5. Employees on a day of rest on a holiday date designated by SaskTel will be given an eight and one-third (8 1/3) hour or a twelve and one-half (12½) hour holiday period. The time off in lieu of the holiday will be determined by the predominant shift that was worked in the week the holiday occurred. This time off must be mutually agreed to and taken within the two (2) week block the holiday occurs.
- 6. Shift differentials will be reported by marking timesheets with the total number of hours of each type of differential worked in a calendar day. This will apply to shift differentials for evenings, nights and Sundays.
- 7. Employees who work, at the direction of the Company, at least one (1) session on each of successive Sundays, shall be paid one-half (½) time extra for the hours worked on the second or subsequent Sunday, in addition to the regular Sunday premium under Section 1, Article 20, Clause 2, except that this premium shall not be paid for any hours for which an employee is receiving overtime rates.
- 8. Any employee scheduled to work a twelve and one-half (12½) hour period shall be allowed total paid break time of forty-five (45) minutes. Breaks can be taken at any reasonable time during the twelve and one-half (12½) hour period.

REVISED: 2024

APPENDIX XVI - NUMBERING SYSTEM FOR POSTINGS

MEMORANDUM OF AGREEMENT regarding Numbering System for Postings.

The Company and the Union agree to a new consecutive numbering system to be effective January 1, 1997.

The numbering system will be based around separating in-scope from out-of-scope postings and include consecutive numbers for in-scope and out-of-scope postings, based on the calendar year.

APPENDIX XVII – ENHANCED MEDICAL PROGRAM

MEMORANDUM OF AGREEMENT regarding the Enhanced Medical Program.

The Enhanced Medical Program will be effective March 23, 1997 and will be in effect from year to year at a cost not to exceed 1.60% of the previous year's total in-scope compensation package, as outlined in the total compensation cost document dated March 23, 2005. As the Medical Plan also applies to management employees, 1.60% will also be funded from total management compensation. Any costs in excess of 1.60% will be paid by the employees.

APPENDIX XVII – ENHANCED MEDICAL PROGRAM

In the event that notification is received from the insurance carrier that costs of the Medical Plan are going to increase above the 1.60% funding provided by SaskTel, the Company and Unifor will meet to discuss other options prior to any deductions being applied to employee's cheques for the increased costs, provided sufficient advance notice is received from the carrier. These options may include changes to the plan, selection of a new insurance carrier, increased funding or cancellation of the Plan.

In the event any deductions are to be applied to employee's cheques for the increased cost, SaskTel and Unifor agree that the employees shall have the right to vote to discontinue the Plan, but the right to discontinue the Medical Plan can only be exercised once annually. If the Plan is discontinued, the equivalent dollar amount shall be added to all wage bands.

REVISED: 2011

<u>APPENDIX XVIII – FAMILY LEAVE DAYS</u>

MEMORANDUM OF AGREEMENT regarding Family Leave Days.

In an effort to enhance employees' work life and help balance non-emergency family responsibilities, permanent employees shall be granted five (5) Family Leave Days per year. These days shall be granted upon advanced request to the employee's immediate manager, chargeable to available extended sick leave credits, as per Extended Sick Leave regulations Section 1, Article 24, Clause 2 of this agreement. Part-time employees shall be granted, on a pro-rated basis, a portion of five (5) Family Leave Days, calculated in accordance with Clause 4 of Pro-Rated Sick Leave for Clerical and Systems Employees. Employees will not be eligible for Family Leave Days during the calendar year in which they are hired.

Family Leave Days will be granted within the two (2) week period in which earned days off, concession days or compressed shift schedule days off have been purchased by the Company. The Family Leave Day will be scheduled on the same day the day off would have occurred unless mutually agreed otherwise. Normally, Family Leave should be scheduled for responsibilities such as education registration, parent/teacher interviews, weddings, graduation ceremonies and other planned non-emergency family-related situations.

Employees must schedule all Family Leave Days prior to September 30th of the calendar year, and they must be taken by year end.

REVISED: 2019

MEMORANDUM OF AGREEMENT regarding the Job Share Program.

In addition to the terms and conditions of the Collective Agreement, the parties agree the following shall apply:

1. Job Share Administration

A Joint Job Share Committee, consisting of three (3) representatives from the Union and three (3) representatives from the Company, will review Job Share Arrangements annually and report to the Bargaining Committees with recommendations, as necessary. The SaskTel and Unifor Bargaining Committees will deal with any problems that may occur as a result of interpretation or application of this Job Share Memorandum.

2. Definition

Job Sharing is defined as the voluntary sharing of a permanent full-time position between two (2) employees (one of which is the permanent incumbent), such that their combined performance provides full-time coverage of all duties and responsibilities of the position as detailed in the position's description. The employee sharing a position with the incumbent shall be referred to in this document as the partner.

3. Eligibility

All permanent employees in full-time positions are eligible to seek approval and initiate a Job Share arrangement of their position or be a partner in a Job Share arrangement. Part-time employees may participate as partners in the Job Share arrangement but may not initiate a Job Share arrangement of their position.

4. Authorization

Approvals of Job Share arrangements are at the sole discretion of the manager under which the Job Share arrangement would report. The manager's decision will be final. Copies of all approved and non-approved Job Share arrangements must be forwarded to Industrial Relations and Unifor.

5. Explanation

- (a) A Job Share Agreement refers to a specific written agreement, setting out the names of the participants, the position to be shared and how the duties will be divided.
- (b) No Job Share arrangement shall be considered which conflicts with the terms of the Collective Agreement.
- (c) Participation of employees under these provisions will be voluntary.

- (d) A shared position shall be treated as though it is a single position with regard to scheduling and Job Description.
- (e) Employees in a shared position shall be treated as individuals with regard to wages and differentials provided for within the Collective Agreement.

6. Initiation and Approval:

If the Job Share arrangement proposal is approved in accordance with Clause 4, the employee will have two (2) options:

- (a) A full-time employee may find a Job Share partner; or
- (b) Post a "Non-Management Job Share". Any relocation costs are the responsibility of the Job Share partner.

For either of the above options, the Job Share partner (full or part-time) must meet the minimum qualifications of the job and be willing to assume the proposed arrangements of the Job Share. Compatibility with the initiator of the Job Share proposal will be deemed one of the minimum requirements of the arrangement. The Human Resources Department will arrange individual interviews for posted positions with the Job Share initiator's immediate manager and the Job Share initiator to determine compatibility.

Once a suitable partner has been identified, the Job Share partners are required to create an "Agreement to Job Share", detailing the Job Share arrangement for their manager's approval (see the attached example).

In a case where all qualified applicants are deemed unacceptable because of incompatibility by the immediate manager, in consultation with the Job Sharer, the initiator must withdraw their proposal for Job Share for a term of six (6) months, unless otherwise agreed to by the manager, before re-proposing a Job Share arrangement.

Partnerships shall be mutually agreed to and no partner will be appointed against the wishes of the initiating employee (i.e. the incumbent).

7. Duration, Renewal, Termination

An agreement may be terminated by either participating employee or the manager on thirty (30) day's notice. This notice to terminate will be concurrently provided to the other employee participating in the Job Share arrangement. By mutual agreement of the manager and the Job Share participants, the thirty (30) day notice period may be shortened.

(a) If the partner leaves the Job Share arrangement, the incumbent full-time employee may cancel the Job Share arrangement or find a new Job Share partner. They must cover the position on a full-time basis until a new partner is found.

- (b) If the incumbent leaves the Job Share arrangement and the partner was a part-time employee, the Job Share arrangement will be cancelled, and the partner must return to their part-time position. If there is a vacant full-time position, it will be filled in accordance with the Collective Agreement.
- (c) If the Job Share arrangement is terminated for reasons other than surplus conditions, the incumbent must cover the position on a full-time basis. If the partner was part-time, they return to their casual part-time position. If the partner was a full-time permanent employee, they will have the following options:
 - return to their old position if the position is posted but an applicant has not been appointed;
 - apply for a part-time position in accordance with the parttime provisions of the Collective Agreement;
 - apply to Human Resources for availability of a temporary assignment; or
 - in the event the Job Share partner is unable to find an alternate position, they shall be placed on Voluntary Location Layoff under Appendix IV of the Collective Agreement.
- (d) If there is a need to terminate the Job Share arrangement for disciplinary or significant performance issues, Unifor and SaskTel Industrial Relations will discuss available options.

8. Surplus

If a surplus situation occurs in an area where there is a Job Share arrangement, Unifor and SaskTel will meet to discuss options.

9. Staffing and Shared Position

The intent of Job Sharing is a 50-50 split of hours, however, for the term of this Collective Agreement, the parties agree to consider proposals for a 60-40 split of hours.

Job Share employees will not work full-time unless relieving one another. This means that Job Share employees will not work at the same time during regular working hours. The only exceptions are for training, staff meetings or overtime.

Where an employee in a Job Share arrangement is absent from work for any reason, the Company shall first offer the work to part-time employees, where available. If no part-time employees are available, the remaining Job Share employee will be offered the extra hours. If the remaining employee accepts the extra hours or portion thereof, they will be paid at straight time rates up to the equivalent of the full-time position. If the remaining Job Share employee declines to accept the additional hours, the Company may proceed to cover the position under the terms and conditions of the Collective Agreement.

10. Hours of Work/Overtime

A Job Share arrangement is not intended as a means to increase or decrease workload. In establishing a Job Share arrangement, it is expected that the regular workload for the position be maintained.

The Job Share employees shall determine their hours of work, subject to the approval of management and subject to Article 9, Paragraph 2 above.

For the purposes of applying the overtime provisions of this agreement, the Job Share position will be treated as a full-time position. Accordingly, the combined hours worked by the two (2) employees will fall within the normal daily and weekly hours of work for the full-time position. Any time worked through the combined efforts of the two (2) employees which exceeds or falls outside of the normal full-time day or weekly hours of work for the position shall be paid at overtime rates (to the employee performing the work).

Part-time employees who are partners in Job Share arrangements will not have access to other part-time hours within the department.

11. Benefit Conditions on In-Scope Job Share

All benefits shall continue to accrue on a pro rata basis for employees involved in the arrangement. Some benefits terminate altogether, based on the Benefits Plan policy. It is the responsibility of the employee to understand their benefits prior to and during the Job Share arrangement. See Attachment "A".

12. Limitation of Job Share Arrangements

The Vice-President – Human Resources and Industrial Relations reserves the right to advise management and Unifor when, in the opinion of SaskTel, the number of Job Share arrangements are excessive and further arrangements are to be denied.

<u>ATTACHMENT "A"</u>

Job Share employees will be placed on the part-time payroll system with a permanency code "JS".

Employment Insurance (EI)

Based on a percentage of income. Note that there are a minimum number of hours that must be worked, which is variable by location of residence, in any given year to qualify for employment benefits. Employees are responsible to be aware of how the Job Share arrangement would affect their employment benefits, should they require them.

Canada Pension Plan (CPP)

Based on a percentage of income.

Statutory Holidays

Pro rata, based on 1/20th of the employee's wages earned over the previous thirty (30) days.

Vacation Leave

Will be earned on a pro rata basis (calculated in hours) in relation to the standard full-time allotment (e.g. employees entitled to three (3) week's vacation working fifty percent (50%) of work hours for twelve (12) months would receive seven and one-half (7.5) days paid vacation leave; employees working a 60/40 split in hours would receive 9/6 days vacation, respectively).

NOTE 1: Previously accumulated earned and not used vacation days will not be affected and will be carried over.

NOTE 2: Vacation pay adjustments (VPA) must be made on time worked over and above the Job Share arrangement. The VPA will be paid out at the end of each year.

NOTE 3: It is recommended that employees use enough of their accumulated vacation leave prior to entering into a Job Share arrangement to not put an extra burden on the receiving department, i.e. two (2) people moving from full-time to Job Share would each have full year vacation to take, making it harder to manage the workload for the first year. This could have an impact on the manager's decision to grant the Job Share. Vacation Overtime should be paid out prior to moving to the Job Share arrangement.

ATTACHMENT "A" (Continued)

Earned Days Off (EDO) Before beginning a Job Share arrangement, all

> outstanding DO entitlement will be taken. Timesheets should be marked with actual hours

worked.

Time Reporting Timesheets would have to be recorded as seven (7)

> hours or portion thereof, depending on the Job arrangement. Employees' combined schedule must cover thirty-five (35) hours per week or seventy (70) hours per two (2) week block, i.e. if one Job Share partner works fifty percent (50%) time, they would mark five (5) days at seven (7) hrs/day, and the other Job Share partner would

mark five (5) days at seven (7) hrs/day.

Family Leave Days Employees will be entitled to FLD's on a pro rated

basis.

and Bereavement Leave

Sick Leave, Pressing Personal Leave, Will be earned on a pro rata basis in proportion to the standard full-time allotment pursuant to

Article 24.

Extended Sick Leave (ESL) Entitlement based on pro-rated hours according to

the Collective Agreement.

Long-Term Disability Would be paid seventy-five percent (75%) of pro-

rata salary.

Seniority Will be earned on a pro rata basis and added to

previous service.

Group Insurance Basic coverage is a flat \$40,000.00 of which

> SaskTel would pay premiums on the first \$25,000 (\$2.54 bi-weekly) and the employee would be required to pay the remaining premiums (\$1.52 biweekly presently calculated at \$0.22 per \$1,000).

ATTACHMENT "A" (Continued)

Group Insurance

This basic coverage includes:

- \$10,000 for spousal death benefit;
- \$5,000 for dependent death benefit; and
- \$50,000 accidental death and dismemberment.

Upon request, the ability to purchase additional insurance for employee and/or spouse (in units of \$10,000) is available with proof of medical evidence of insurability. Unit prices are based on gender, age and smoking status.

<u>Salary</u>

Earned on a pro rata basis. Will maintain current salary step in the classification with any time credited towards their next increment. Once in the Job Share arrangement, employees will earn time towards their next increment on a pro rata basis.

<u>Increments</u>

Earned on a pro rata basis and according to the Collective Agreement.

Dental

Dental coverage will be provided in accordance with the terms and conditions of the Dental Plan. Reimbursement levels will be based on time worked by December 31st of the previous year.

Note: employees working less than 37.5% time are not eligible to receive dental coverage. Employees working 75% and over are eligible to receive 100% coverage.

Pension (PEPP) (Plan B)

Continue to make monthly payments of four **point four five** percent (4.45%) of salary into the plan with a seven **point four five** percent (7.45%) contribution from SaskTel. The reduction from current full-time salary to the Job Share salary will result in a slower buildup of funds, resulting in a lower equity at retirement. Pensionable service and age requirements to receive the benefits remain unchanged (age 50). Pensionable service will be accumulated on a pro-rated basis.

ATTACHMENT "A" (Continued)

Pension (Plan A)

Will continue to make contributions at same percentage rate, based on Job Share salary earned.

Pensionable service will be earned on a pro-rated basis and added to previous pensionable service. Pension is still based on the best three (3) years of pensionable service. There are significant pension implications for employees transferring from permanent status to Job Share status. The employee should ensure that they understand the impact to their pension.

Overtime Pay

Overtime will be paid for hours worked on assigned days of rest and designated holidays (or on time worked above regular hours, as per Collective Agreement). If employee covers a partner who is absent or attends a training course or staff meeting, time worked will be charged as straight time. The employee has the option to decline the hours. Job Share employees do not have access to other part-time hours on a volunteer basis.

Training

Will have the same access to training required to perform their regular duties as other regular employees under the Collective Agreement.

Health Plan

Will be pro rata in accordance with the Terms and Conditions of the Health Plan. Reimbursement levels will be based on time worked by December 31st of the previous year.

Note: Employees who work less than 37.5% are not eligible. Employees working 75% and over are eligible to receive 100% coverage.

REVISED: 2024

APPENDIX XX - CUSTOMER SUPPORT CENTRE (CSC)

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR regarding the SaskTel Customer Support Centre (CSC).

In addition to the terms and conditions of the Collective Agreement, the following items are agreed to:

1) Hours of Work

Subject to the provisions of Appendix V of the Collective Agreement, employees may be scheduled to work in accordance with the guidelines outlined below:

(i) Full-time Service Technician (Customer Support Centre) and Technical Assistant (Customer Support Centre) may be shifted an average of thirty-five (35) hours per week, Sunday to Saturday inclusive. An employee shall not work more than seven (7) hours forty-seven (47) minutes in any one day, except on an overtime basis. The hours shall not exceed seventy (70) over nine (9) days of work in two (2) calendar weeks. No employee will be scheduled more than nine (9) days consecutively.

(ii) Shift Work

- (a) For those employees who may be scheduled to day, evening and night shifts, the shifts are defined as follows:
 - Day Shift shall start and terminate at or between the hours of 7:00 a.m. and 6:00 p.m. Meal breaks shall be no greater than one (1) hour of unpaid time.
 - Evening Shift shall start and terminate at or between the hours of 12:00 noon and 1:00 a.m. Total breaks shall be no greater than one-half (½) hour of paid time.
 - Night Shift shall start and terminate at or between the hours of 10:00 p.m. and 8:00 a.m. Total breaks shall be no greater than one-half (½) hour of paid time.
- (b) Shift schedules shall cover at least a four (4) week period and shall be posted at least fourteen (14) days prior to the date on which they are to become effective.
- (c) No employee shall be assigned a single day off, except on Sunday.
- (d) No employee shall be scheduled to work less than three (3) consecutive days of work. Schedules shall be arranged in order to equitably distribute shifts, holidays or annual vacations.

APPENDIX XX – CUSTOMER SUPPORT CENTRE (CSC)

(e) Where it is necessary to change an employee's shift for any reason other than sickness or accident disability, and the employee is not given at least seven

(7) day's notice prior to the shift change, such employee shall receive payment at the overtime rate for all shifts changed with less than seven (7) day's notice.

(f) Where it is evident that absence due to sickness or accident disability is to exceed seven (7) days, a revised schedule shall be posted and shall take the

place of the previously posted schedule.

(g) Where a shift employee, for urgent personal, reasons wishes temporarily to change a shift, such employee may do so only upon obtaining the approval of

the steward and the consent of the immediate manager.

(h) Where an employee's shift is changed temporarily to cover an employee

absent due to sickness or accident disability and notice of change of shift is not given at least eight (8) hours prior to start of shift, such employee shall receive payment at the rate of time and one-half (1/2) for each hour worked in

the first such shift.

(i) With the immediate manager's approval, employees will be allowed to trade

shifts on a voluntary basis, provided each is qualified to relieve the other.

(i) Split shifts shall not be allowed.

(k) A rest period of not less than eight (8) hours shall be provided between shifts.

(I) Employees who, at the direction of the Company, work at least one (1) session on each of successive Sundays, shall be paid one-half (1/2) time extra for the

hours worked on the second or subsequent Sunday, in addition to the regular.

(m) Sunday premium, under Section 1, Article 20, Clause 2, except that this

premium shall not be paid for any hours for which an employee is receiving

overtime rates.

REVISED: 2011

APPENDIX XXI – CENTENNIAL REGISTERED RETIREMENT SAVINGS PLAN (RRSP)

REMOVED: 2024

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BUSINESS SALES COMPENSATION PLAN (BSCP)

The Company and the Union agree to the following understandings regarding a Business Sales Compensation Plan (BSCP) for direct sales positions within Business Sales.

1. Eligible Employee

- (i) Employees in the classification of Account Representative, as well as Service Representatives and Sales Associates who are prime on a designated account base, hereinafter referred to as Incented Sales Representatives (ISR), within Business Sales and Solutions are eligible to participate in the BSCP. Eligible employees shall be paid a combination of base wage and incentives.
- (ii) New appointees to an ISR position are eligible to participate in the BSCP. The incentive shall be prorated based on time and results achieved in the applicable incentive period.
- (iii) If an employee is in-relief of an ISR position the employee shall receive a wage adjustment pursuant to Article 10 and be eligible to participate in the incented portion of the BSCP. Such payment shall be pro-rated based on time and results achieved in the applicable period.
- (iv) If an employee retires, they are eligible to receive pro-rated incentive based on time and results achieved in the applicable period.
- (v) If an employee resigns from SaskTel, participation in the plan shall cease, and the employee shall receive incentive payment for any completed defined period in accordance with the results achieved for that period. Any incentive pertaining to a partial period shall be forfeited.
- (vi) Employees on leave shall be eligible to participate in the BSCP upon return from leave. In cases where the ISR position is backfilled, the incentive payment shall be pro-rated based on time and results achieved in the applicable period.

BUSINESS SALES COMPENSATION PLAN (BSCP) (Continued)

2. Compensation

- (i) Base Wage for ISR's shall consist of the applicable step of their Wage Band as outlined in the applicable wage table.
- (ii) In circumstances where Account Representatives work overtime to meet job requirements, no additional compensation shall be provided, however, overtime is voluntary.
- (iii) Vacation pay, pension deductions, union dues, Retirement Gratuity, and Centennial RRSP contribution shall be based on the base wage and incentives received in the preceding twelve (12) months. The five (5) days' pay (EDO purchase), casual and extended sick leave and the Flexible Spending Account shall be calculated using the base wage.

3. Setting of Objectives

- (i) The Company will set incented criteria, targets, associated payouts, and will be solely responsible for the design and structure of the plan.
- (ii) Setting of objectives shall be done on a fair and equitable basis. It is recognized equitable does not mean equal.
- (iii) Objectives shall be set annually. Compensation rates and targets shall be made available to employees for each incentive period. Each ISR shall receive personalized BSCP measurement criteria including revenue and or non-revenue components that shall be used for the incentive period, and the performance goals that must be achieved in order to receive incentive payout for each of the BSCP performance criteria.
- (iv) Management has the right to establish objectives for employees participating in the BSCP and to make adjustments to objectives or results, as may be required to accommodate extraordinary events.
- (v) Incentives will be paid out quarterly based on cumulative results and shall be paid within sixty (60) days of the end of the quarter. ISR's will be provided with a complete and written statement of cumulative results. Payouts will be adjusted each quarter to avoid the possibility of an overpayment, with a final payout adjustment at the end of the year.

BUSINESS SALES COMPENSATION PLAN (BSCP) (Continued)

- (vi) Where an employee is not satisfied that the objectives have been set or applied in a fair and reasonable manner, the employee shall have the right to appeal to the Joint BSCP Committee. Should the Committee not be able to resolve the issue, a grievance may be submitted to the third step of the grievance procedure. Appeals must be filed within thirty (30) days of receiving the personalized BSCP criteria at the beginning of the incentive period or within thirty (30) days of receiving the final results report for the incentive period.
- (vii) Adjustments to BSCP objectives must be signed off by the Director.
- (viii) The Company will supply the Union, annually, with a report of the incented Sales Compensation received by each ISR participating in the BSCP.

4. Position Reassignment

- (i) ISRs may be reassigned to a non-incented position as negotiated between the Company and the Union, under the following circumstances: failing to achieve a minimum of 90% percent of targets in two (2) consecutive years where results were not impacted by extraordinary events outside of the ISR's control, or a score of less than satisfactory in two (2) consecutive customer satisfaction surveys within twelve (12) months.
- (ii) Should an ISR wish to be reassigned from their position, they shall be afforded the opportunity to approach either the company or the union, who shall attempt to negotiate a mutually agreeable placement for the individual. However, their first option would be to bid out of the position, per the Collective Agreement.

Terms of Reference for the BSCP Joint Committee

SaskTel and Unifor agree on the following Mandate:

To ensure fair and reasonable application of the BSCP specifically related to the tracking of sales, order cancelations or changes, ethical selling practices or administrative errors, the Company will be solely responsible for the design and structure of the plans.

BUSINESS SALES COMPENSATION PLAN (BSCP) (Continued)

- 1. Joint Committee and Administration
 - (i) The BSCP Joint Committee will develop recommendations to assist in the resolution of issues related to the tracking of sales, order cancelations or changes, ethical selling practices or administrative errors. If required, the Committee will refer items back to the Bargaining Committees for consideration. Where appropriate the Committee shall be free to make recommendations to improve the effectiveness of the plan, however it is agreed the Company shall retain full responsibility for design and structure of the plan.
 - (ii) The Committee will consist of four (4) Union appointed and four (4) management appointed representatives. The Committee will be co-chaired by a representative designated by Unifor and a representative designated by management, who will co-ordinate and facilitate the Committee's activities. The Committee shall make decisions on the basis of consensus.
 - (iii) The BSCP Joint Committee shall meet as necessary at a mutually agreed to time and place. For the purposes of conducting business a minimum of three (3) representatives from both Unifor and management must be present. The rules regarding joint committees shall apply.
- 2. Settlement of Disagreements
 - (i) If there is a disagreement in the normal business of the BSCP Joint Committee it will be mediated by the Bargaining Committees.

CONSUMER SALES COMPENSATION PLAN (CSCP)

The Company and the Union agree to the following understandings regarding a Consumer Sales Compensation Plan (CSCP) for direct sales positions within Consumer Sales.

- 1. Eligible Employees
 - (i) Employees in the classifications of Service Representative in Consumer Inbound Sales, Direct Sales, Small Business and Retail Stores, hereinafter referred to as Incented Sales Representatives (ISR), within Consumer Sales are eligible to participate in the CSCP. Eligible employees shall be paid a combination of base wage and incentives.

CONSUMER SALES COMPENSATION PLAN (CSCP) (CONTINUED)

- (ii) New appointees will be eligible to participate in the CSCP. The incentive shall be prorated based on time and results achieved in the applicable incented period.
- (iii) If an employee is in-relief of an ISR position the employee shall receive a wage adjustment pursuant to Article 10 and be eligible to participate in the incented portion of the CSCP. Such payment shall be pro-rated based on time and results achieved in the applicable period.
- (iv) If an employee retires, they are eligible to receive pro-rated incentive based on time and results achieved in the applicable period.
- (v) If an employee resigns from SaskTel, participation in the plan shall cease, and the employee shall receive incentive payment for any completed defined period in accordance with the results achieved for that period. Any incentive pertaining to a partial period shall be forfeited.
- (vi) Employees on leave shall be eligible to participate in the CSCP upon return from leave. In cases where the ISR position is backfilled, the incentive payment shall be pro-rated based on time and results achieved in the applicable period.

2. Compensation

- (i) Base wage for ISR's shall consist of the applicable step of their Wage Band as outlined in the applicable wage table.
- (ii) Vacation pay, pension deductions, union dues, Retirement Gratuity, and Centennial RRSP contribution shall be based on base wage and incentives received in the receding twelve (12) months. The five (5) days' pay (EDO purchase), casual and extended sick leave and the Flexible Spending Account shall be calculated using the base wage.

3. Setting of Objectives

- (i) The Company will set incented criteria, targets, associated payouts, and will be solely responsible for the design and structure of the plan.
- (ii) Setting of objectives shall be done on a fair and equitable basis. It is recognized equitable does not mean equal.

CONSUMER SALES COMPENSATION PLAN (CSCP) (CONTINUED)

- (iii) Compensation rates and targets shall be made available to employees for each incentive period. Each ISR shall receive CSCP measurement criteria including revenue and or non-revenue components that shall be used for the incentive period, and the performance goals that must be achieved in order to receive incentive payout for each of the CSCP performance criteria.
- (iv) Where an employee is not satisfied the process used to establish the objectives has been applied in a fair and reasonable manner, the employee shall have the right to appeal to the Joint CSCP Committee. Should the committee not be able to resolve the issue, a grievance may be submitted to the third step of the grievance procedure. Appeals must be filed within thirty (30) days of receiving the CSCP criteria at the beginning of the incentive period.
- (v) Recognizing that each employee will have a different opportunity to sell, the unit targets shall be based on the time scheduled to sell.
- (vi) Product mix, target objectives, and compensation rates may vary for each group (Consumer Inbound Sales, Small Business, Direct Sales or Retail Stores) included in the plan.
- (vii) Management has the right to establish objectives for employees participating in the CSCP and to make adjustments to objectives or results, as may be required to accommodate extraordinary events.
- (viii) Incentives will be paid out quarterly based on cumulative results and shall be paid within sixty (60) days of the end of the quarter. ISR's will be provided with a complete and written statement of cumulative results.
- (ix) Employees shall have the right to report discrepancies in results for up to thirty (30) days after a sale or a cancellation/termination. The Manager accountable for the administration of the incentive plan shall verify and make appropriate adjustments. In the absence of any discrepancies reported within thirty (30) days, the records are deemed final.
- (x) Where an employee is not satisfied discrepancies have been resolved in a fair and reasonable manner, the employee shall have the right to appeal to the Joint CSCP Committee. Should the Committee not be able to resolve the issue, a grievance may be submitted to the third step of the grievance procedure.

CONSUMER SALES COMPENSATION PLAN (CSCP) (CONTINUED)

(xi) Adjustments to CSCP objectives must be signed off by the CSCP Administrator.

4. Cancellations

(i) Sales transactions that are cancelled or terminated by the customer within sixty (60) days of the close of the transaction shall be charged back to the sales person of record and any associated incentives will be reversed.

5. Order Acceptance

(i) All sales transactions are subject to review and approval by the Company. SaskTel, at its discretion, may cancel or permit a customer to cancel, a sales transaction in whole or in part at any point up to acceptance of the sales transaction by either party, or within sixty (60) days of that date.

6. Position Reassignment

- (i) Service Representatives in incented positions may be reassigned to a non-incented position as negotiated between the Company and the Union in the event the employee achieves less than 80% of the Sales Incentive target for three (3) consecutive quarters.
- (ii) Should an ISR wish to be reassigned from their position, they shall be afforded the opportunity to approach either the company or the union, who shall attempt to negotiate a mutually agreeable placement for the individual. However, their first option would be to bid out of the position, per the Collective Agreement.

CSCP Joint Committee

The parties have agreed to implement a Consumer Sales Compensation Plan (CSCP). A CSCP Joint Committee will be established to work through issues arising from plan administration only, for the purpose of providing recommendations for action.

Consumer Sales Compensation Plan (CSCP) (Continued)

Terms of Reference for the CSCP Joint Committee

SaskTel and Unifor agree on the following Mandate:

To ensure fair and reasonable application of the CSCP specifically limited to issues related to product availability, tracking of sales, order cancelations or changes, ethical selling practices or administrative errors. The Company will be solely responsible for the design and structure of the plans.

1. Joint Committee and Administration

- (i) The CSCP Joint Committee will develop recommendations to assist in the resolution of issues. If required, the Committee will refer items back to the Bargaining Committees for consideration. Where appropriate the Committee shall be free to make recommendations to improve the effectiveness of the plan, however it is agreed the Company shall retain full responsibility for design and structure of the plan.
- (ii) The Committee will consist of four (4) Union appointed and four (4) management appointed representatives. The Committee will be co-chaired by a representative designated by Unifor and a representative designated by management, who will co-ordinate and facilitate the Committee's activities. The Committee shall make decisions on the basis of consensus.
- (iii) The Committee shall meet as necessary at a mutually agreed to time and place. For the purposes of conducting business three (3) representatives from both Unifor and management must be present. The rules regarding joint committees shall apply.

1. Settlement of Disagreements

(i) If there is a disagreement in the normal business of the CSCP Joint Committee it will be mediated by the Bargaining Committees.

ISR Wage Tables

HOURLY SALARY TABLE EFFECTIVE March 17, 2024					
STEP	BAND 4	BAND 5 BAND 6 B		BAND 9 (S/A)	BAND 9 (A/R)
Α	24.99	25.75	26.62	29.43	33.85
В	26.10	26.76	27.77	30.78	35.21
С	27.08	27.65	28.93	32.12	36.53
D	28.12	28.63	30.09	33.48	37.90
E	29.12	29.60	31.21	34.80	39.23
F	30.16	30.60	32.38	36.17	40.59
G	31.21	31.61	33.55	37.50	41.93
Н		32.56	34.69	38.86	43.27
I		33.56	35.86	40.19	44.61
J				41.56	45.98
K				42.87	47.29

ISR Wage Tables

HOURLY SALARY TABLE EFFECTIVE March 16, 2025					
STEP	BAND 4	BAND 5	BAND 6	BAND 9 (S/A)	BAND 9 (A/R)
Α	25.74	26.52	27.42	30.31	34.87
В	26.88	27.56	28.60	31.70	36.27
С	27.89	28.48	29.80	33.08	37.63
D	28.96	29.49	30.99	34.48	39.04
E	29.99	30.49	32.15	35.84	40.41
F	31.06	31.52	33.35	37.26	41.81
G	32.15	32.56	34.56	38.63	43.19
Н		33.54	35.73	40.03	44.57
I		34.57	36.94	41.40	45.95
J				42.81	47.36
K				44.16	48.71

ISR Wage Tables

HOURLY SALARY TABLE EFFECTIVE March 15, 2026					
STEP	BAND 4	BAND 5	BAND 6	BAND 9 (S/A)	BAND 9 (A/R)
Α	26.25	27.05	27.97	30.92	35.57
В	27.42	28.11	29.17	32.33	37.00
С	28.45	29.05	30.40	33.74	38.38
D	29.54	30.08	31.61	35.17	39.82
E	30.59	31.10	32.79	36.56	41.22
F	31.68	32.15	34.02	38.01	42.65
G	32.79	33.21	35.25	39.40	44.05
Н		34.21	36.44	40.83	45.46
I		35.26	37.68	42.23	46.87
J				43.67	48.31
K				45.04	49.68

Maximum Incentives

ISR -	ISR -	ISR -	ISR (S/A) -	ISR (A/R) -	ISR (A/R ICT) -
Band 4	Band 5	Band 6	Band 9	Band 9	Band 9
\$6,042	\$6,492	\$6,944	\$8,294	\$15,046	\$26,002

REVISED: 2024

APPENDIX XXIII - GUIDELINES FOR OUTSIDE CRAFT VACATION WHEELS

MEMORANDUM OF AGREEMENT BETWEEN SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR regarding Guidelines for Outside Craft Vacation Wheels, including wheels covering combined locations.

This memorandum applies to employees in the classifications of Customer Services Technician and Facilities Technician where the mutually agreed vacation scheme is the wheel rotation.

The Company and the Union agree that the prime purpose for a vacation scheme is to ensure the fair and equitable granting and allotting of vacation time frames.

The Company and the Union further agree that in addition to the provisions of the Collective Agreement, the following provisions will apply for the term of the Collective Agreement and will not be extended unless mutually agreed otherwise.

There will be a maximum of five (5) employees per vacation wheel. All requests for vacation during the May 1st to October 31st time period shall be accommodated in accordance with the provisions of Section 1, Article 18, Clause 5 of the Collective Agreement.

- Where there is a need to balance the number of employees between wheels, employees will be given a comparable vacation selection. This will be accomplished based on agreement of the affected employees. Failing agreement, seniority shall be the determining factor. Every effort shall be made to rebalance wheels at the beginning of the year.
- 2. When an employee moves off of a wheel due to a successful bid or retirement the replacement for that position will take over the position on the wheel for the following year.
- 3. If an employee has made a vacation choice and moves off of the wheel during the selection process the choice made by such employee will become available to the remaining employees on that wheel.
- 4. Vacation wheels will be posted by January 15 of each year.
- 5. The selection process for first and second vacation choices shall begin no earlier than February 1 and be completed no later than April 30.
- 6. Individual departments or locations will determine how additional vacation choices beyond second choice shall be made.
- 7. When an employee moves to a new position in Outside Craft, their vacation selection for that year will be mutually agreed to between the employee and the manager. In the absence of mutual agreement, the vacation selection that was made prior to the move to the new department shall be honoured.

APPENDIX XXIII – GUIDELINES FOR OUTSIDE CRAFT VACATION WHEELS

In order to ensure customer service objectives are being met during vacation periods, personnel from different physical work locations may be combined on a common vacation wheel. For the most part, wheels will be combined where employees provide backup coverage and assist in covering periods of work overload. In such cases, the following additional rules shall apply:

- For the purpose of vacation coverage, employees required to work outside their headquartered location, in a location on their combined vacation wheel, may return to their home base each evening. Employees will be allowed to travel to and from that location on Company time. Normal overtime rules apply to employees working or travelling outside of regular working hours.
- 2. Due to the distances involved, employees in Meadow Lake, LaRonge, Buffalo Narrows and Creighton may not be able to return to their home base each evening.
- 3. Vacation wheels will only be combined between locations within the same district, or between locations within a radius of 100 kilometres of each other if across district boundaries. The cities of Regina, Saskatoon, Prince Albert, North Battleford, Yorkton, Moose Jaw or Swift Current will not be combined with each other on the same wheel, however this does not limit the Company's ability to dispatch employees to any location for vacation coverage in accordance with the relevant provisions of the Collective Agreement.

For the purposes of this agreement, the eight (8) traditional district boundaries shall apply wherever reasonably possible, as listed below:

Regina
Saskatoon
Prince Albert
North Battleford
Yorkton
Moose Jaw
Swift Current
Weyburn/Estevan

4. This agreement does not limit the Company's ability to change district boundaries. Should individual headquartered locations be moved to a different district, they will become part of the new district for the purpose of vacation scheduling.

APPENDIX XXIV - FLEXIBLE SPENDING ACCOUNT

As of December 15, 2007, and by December 15th each year thereafter, SaskTel shall contribute an amount of money equal to 1% of an employee's base annual salary for their permanent classification as of November 1st to a Flexible Spending Account. Part-time employees shall receive a pro-rated contribution calculated in accordance with Section 1, Article 24, Pro-Rated Sick Leave. New hires during the calendar year will receive 1% of estimated earnings for the period of time on staff during the year.

In addition, as of December 15, 2025, and by December 15th each year thereafter, SaskTel shall contribute an amount of money equal to 2.31% of an employee's base annual salary for their permanent classification as of November 1st to a Flexible Spending Account. Part-time employees shall receive a pro-rated contribution calculated in accordance with Section 1, Article 24, Pro-Rated Sick Leave. New hires during the calendar year will receive 2.31% of estimated earnings for the period of time on staff during the year

A joint Union/Management committee will continue to identify eligible options and recommend necessary changes if and when required.

REVISED: 2024

APPENDIX XXV - EXPRESSIONS OF INTEREST

MEMORANDUM OF AGREEMENT regarding Expressions of Interest.

The Company and Unifor agree that, to the extent business requirements and time permit, the Company will use the following Expression of Interest (EOI) guidelines/principles to select existing employees for opportunities lasting in excess of four (4) weeks. Opportunities are defined as temporary vacancies, work overload, and temporary opportunities outside of an employee's job description. This Memorandum of Agreement does not apply to selection of employees for assignments at SaskTel International.

Guidelines / Principles:

- 1. Expression of Interest (EOI) opportunities will be canvassed/published to all full-time and part-time employees within a location, within the Director group requiring the temporary term.
- 2. Canvassing/publishing outside the Director Group or location may be conducted simultaneously with the Director group. In the event the selected candidate's permanent position is in a different headquartered location, the Company will determine whether or not it is feasible for the employee to complete the EOI. It is understood the Company will not be required to reimburse for meal or travel expenses or provide travel time.

APPENDIX XXV - EXPRESSIONS OF INTEREST

- 3. In the selection of employees first consideration will be given to seniority, however, seniority may not be the sole factor determining who is selected. As examples only, the Company may consider factors including, but not limited to, a candidate's skills, training requirements, current workload, and assignments. These factors shall not be unreasonably applied.
- 4. Qualifications and experience requirements will be specified through the canvass/publishing process. Existing Job Description requirements will be used where possible; however, specific qualification requirements will be at the discretion of management and must be reasonable. Candidates may not meet the minimum qualifications for the classification but must meet the qualification requirements outlined in the EOI. Fulfilling an EOI role does not necessarily mean employees are fully qualified for permanent postings.
- 5. Length of temporary terms shall not exceed 24 months unless negotiated with the Union.
- 6. An EOI term may be shortened/discontinued and employees recalled:
 - (a) by management at any time; and
 - (b) by the employee in the event of compelling circumstances and upon mutual agreement.
- 7. The Company shall continue to supply the Union with the monthly report listing employees on temporary appointments as per the Letter of Understanding dated December 6, 2007. The Company shall supply the Union with a quarterly report identifying employees fulfilling EOI roles.

REVISED: 2024

APPENDIX XXVI - SOCIAL JUSTICE FUND

The Company shall in each pay period, deduct \$0.01 per hour for all regular hours worked from the wages of employees covered by this Collective Agreement who elect to donate.

The monies so deducted shall be remitted to the registered charity known as Unifor Social Justice Fund no later than the 15th day of the month following the month in which the hours were worked. The Company shall also include with the remittance the number of employees for whom the contributions have been made. The first deduction for the Fund shall be made as soon as is reasonably possible following the ratification of this agreement. All such employee contributions to the Fund shall be recorded on the employee's annual T4 form.

APPENDIX XXVI - SOCIAL JUSTICE FUND

It is understood that the participation in the program of deductions set out above is voluntary.

REVISED: 2013

APPENDIX XXVII - CISCO MARKET ADJUSTMENT

- 1. In addition to the terms and conditions specified in the Memorandum of Agreement regarding Temporary Market Adjustments, dated February 15, 2000, the parties agree to the implementation of the following temporary market adjustment:
 - a) Employees in the classification of Customer Systems Analyst, Customer Service Technician (I & M Specialist) or Technical Analyst (Customer Design) and who hold one of the following Technical Certification designations will receive a temporary market adjustment of 10 percent (10%) of their existing wage rate as set out in Section 6 of the Collective Agreement:
 - i) CCNP (Cisco Certified Network Professional)
 - ii) CCDP (Cisco Certified Design Professional)

OR

- b) Employees in the classification of Customer Systems Analyst, Customer Service Technician (I & M Specialist) or Technical Analyst (Customer Design) and who hold one of the following Technical Certification designations will receive a temporary market adjustment of 15 percent (15%) of their existing wage rate as set out in Section 6 of the Collective Agreement:
 - i) CCIE (Cisco Certified Internetworking Engineer)
- Customer Systems Analysts, Customer Service Technicians (I & M Specialists) or Technical Analysts (Customer Design) who successfully achieve a Technical Certification outlined above, will be required to provide the Company with proof of receipt of designation. The appropriate market adjustment will be applied, effective the Sunday following the provision of such proof.
- Technical Analysts (Customer Design) who qualify for market adjustments under this
 memorandum will be ineligible to receive the market adjustment for IS Classifications
 provided under the Memorandum of Agreement dated September 7, 2012.
- 4. General economic increases negotiated between the Company and the Union will apply in addition to the temporary market adjustment.

APPENDIX XXVII - CISCO MARKET ADJUSTMENT

5. The Company may discontinue payment of temporary market adjustments upon thirty (30) calendar days written notice to the Union. The Union shall be entitled to respond with proposals within five (5) days of this notice, and Unifor and SaskTel will meet to discuss alternatives.

REVISED: 2013

APPENDIX XXVIII – TELEWORK

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR, regarding Telework.

- 1. Employee participation in the Telework program is voluntary.
- 2. This program is available to those employees who have a successful PFE rating or receive their Director's approval to participate.
- 3. An application to initiate Telework shall be submitted by the employee to their Manager for approval. The Director shall have final approval of the application. This approval shall not be unreasonably denied.
- 4. If the employee moves to a new position, the arrangement may terminate on the last day employed in the previous position.
- 5. Telework must be for a minimum of one (1) year, and it is understood the Telework position remains in the location for the duration of the term. Telework will automatically renew on an annual basis.
- 6. The eligible options within the Telework Program for in-scope employees are as follows:
 - (a) A full-time or part-time employee who works at the in-home location 100%, without the option of working in office unless requested ("100% Teleworker");
 - (b) The parties agree to trial hybrid telework wherein a full-time employee who works at the in-home location two (2) days per week with the remaining days in-office ("Hybrid Teleworker"). This trial will expire March 20th, 2027, unless the parties expressly agree otherwise.
 - i. All queued employees in Business Sales and Solutions and Consumer Sales and Solutions [Customer Relationship Centre (CRC) and Customer Support Centre (CSC)] in Regina and Saskatoon must refer to the Memorandum of Agreement for a Hybrid Telework Trial.

APPENDIX XXVIII – TELEWORK

- 7. The employee or manager may terminate the agreement at any time without cause upon one hundred and twenty (120) days written notice. If the termination is due to performance problems or a breach of the terms within Appendix XXVIII, the agreement may be terminated immediately with written notice. Should the arrangement be terminated the employee will return to their headquartered work location. Unifor shall be notified of all terminations.
- 8. Management has the right to limit the number of employees participating at any one time.
- 9. Employees participating in the Telework program may periodically be scheduled for shifts in a SaskTel assigned work location to attend meetings, training, or as required by the Manager.
- **10.** Upon employee request and subject to management approval, employees may work at **an agreed upon** SaskTel work location.
- 11. Employees authorized to Telework are responsible for the security of all SaskTel assets and information.
- 12. The remote workspace must be in a designated area, appropriate for the nature of the work to be conducted.
- 13. All SaskTel policies and the terms and conditions of the Collective Agreement between SaskTel and Unifor will apply in the home environment, including relevant OH&S guidelines.
- 14. Applicants are expected to have successfully completed the privacy, security and ergonomics courses available through SaskTel's online learning system and are responsible for ensuring the remote workspace is compliant with all relevant regulations and guidelines. SaskTel will advise the Telework employee of any and all changes to the relevant regulations and guidelines.
- **15.** Management shall be allowed to visit and assess the workspace, **either physically or virtually**, before the program starts, and as required during the program to ensure compliance with rules and guidelines. The employee will be provided with advance notice of all such visits.
- **16.** Employees will fill out a Home Office Safety Checklist and submit it to their immediate manager on **an annual** basis.
- 17. SaskTel recommends the employee obtain and/or review their own personal home insurance and update their insurance provider to inform them they are working from home; the cost of this coverage is the responsibility of the employee.
- 18. The employee is solely responsible for all costs incurred to establish and maintain the remote workspace, in accordance with this Memorandum of Agreement (MOA) and applicable regulations.

APPENDIX XXVIII – TELEWORK

19. The Company will provide standard computer related hardware required to perform the work function. Liability for cost, maintenance or replacement of this equipment will be the Company's responsibility. The employee must ensure the workspace is equipped with sufficient bandwidth and reliability to meet job demands. A minimum 20 Mbps download speed and 2Mbps upload speed is recommended; however, the appropriate Internet plan is dependent on what is required for the job (e.g. number and type of applications used). If the employee has other devices/users sharing the Internet connection while working remotely, bandwidth requirements may be higher. The first choice for service provider will be SaskTel where the service provides the necessary bandwidth and reliability to do the job.

If SaskTel service is not available, an alternate SaskTel approved service provider, as defined in the Telework Policy, with sufficient speed and reliability to perform the job may be used. If SaskTel internet service with necessary bandwidth and reliability to do the job becomes available in the future, the employee will notify the manager and, switch service providers as soon as reasonably possible.

- 20. Should a Telecommunications and/or internet service interruption preclude the employee from performing their job functions, the employee shall contact their manager to make alternate work arrangements. If no such arrangement can be made, timesheets shall reflect "regular pay" for that scheduled shift. If the outage continues on subsequent days arrangements may be made for the employee to work at a SaskTel location. In the event of a service outage from an alternate SaskTel approved service provider, proof of outage may be requested by the manager.
- 21. The Company will provide the Union, on a quarterly basis, with a list of all employees participating in the Telework program.
- 22. The May 2, 1994 Letter of Understanding regarding Electronic Monitoring shall not apply to Telework.

REVISED: 2024

APPENDIX XXIX - PHASED RETIREMENT

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR, regarding Phased Retirement.

The parties agree SaskTel may implement a Phased Retirement program for permanent full-time employees, who are active members of the Public Employee Pension Plan (PEPP), or the Capital Pension Plan (CPP) and who meet the eligibility requirements for retirement, as defined by the pension plan.

The parties agree employee participation in the program shall be voluntary and shall be subject to the terms and conditions of the Phased Retirement Policy as it exists at the date of ratification. In the event the policy is amended, the Parties agree to negotiate whether or not SaskTel employees will continue in the program.

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APPENDIX XXX - ENHANCED MEDICAL PROGRAM SURPLUS

Notwithstanding Appendix XVII, the parties agree that the Enhanced Medical Program has accumulated a surplus over and above what is required to maintain the health of the program.

The parties agree that:

- (a) Effective March 13, 2016, the Enhanced Medical Program funding shall be temporarily reduced to 1.35% of previous year's total compensation,
- (b) The accumulated surplus (accumulated excess funding before reserves held by SaskTel) shall not be reduced below five (5) million dollars (\$5,000,000),
- (c) To ensure that the Enhanced Medical Program maintains a minimum of five (5) million dollars (\$5,000,000) available to meet funding requirements, the Company agrees to return to a funding level of 1.60% at such time as the accumulated surplus decreases to five (5) million dollars (\$5,000,000),
- (d) The pension/wage increases associated with this temporary reduction shall be applied as an ongoing benefit to employees,
- (e) Funding for the FSA lump sum(s) shall be drawn from the Health Plan surplus for both in-scope and management employees,
- (f) Notwithstanding the reduction in funding that the joint committee will continue to manage the plan in the best interests of employees and that there is no intention to impede their ability to maintain existing benefits or enhance benefits as deemed appropriate by the committee.

APPENDIX XXXI - ENHANCED TIME-OFF OPTION

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR, regarding an Enhanced Time-off Option.

- 1. Employee participation in the Enhanced Time-off Option is voluntary and shall be at the sole discretion of the employee.
- On a voluntary basis, an employee may opt to defer up to five (5) of their days off (i.e.
 time off at the end of a shift or additional days off) during peak periods as set out by
 each department. Vacation, Statutory Holidays and weekend time off shall not be
 deferred.
- 3. Only employees of those business units that identify peak periods will have access to the Enhanced Time-off Option.
- 4. Peak periods will be defined by the business units as soon as possible but must be prior to January 1st. For the 2016 only, the peak periods will be defined as soon as possible, following ratification. The listing of peak periods shall be provided to the Union on an annual basis.
- 5. Deferred time off may be taken either prior to or following peak periods, both individually and/or consecutively, upon mutual agreement between the employee and employees manager. Requests will be handled on a first come first serve basis.
- 6. Deferred time off must be scheduled prior to September 30th of the calendar year and must be taken by the end of the year in which they are deferred.
- 7. The deferred time off will be scheduled in such a way as to be consecutive with and extend the employee's weekend or other time off, unless otherwise mutually agreed.

APPENDIX XXXII - TRAVELLING CRAFT

MEMORANDUM OF AGREEMENT between SASKATCHEWAN TELECOMMUNICATIONS and UNIFOR regarding Travelling Craft Positions.

The Company and the Union agree to the following understandings regarding Travelling Craft Positions.

The parties intend the following positions may result in a reduction in the number of contractors used to perform outside technician work and will consider utilizing Travelling Craft prior to the use of contractors.

1. The parties acknowledge that the purpose of this memorandum is to increase efficiencies within the company. It is not the intention to replace and/or downsize the existing district workforce with work done by the Travelling Crew.

<u>APPENDIX XXXII - TRAVELLING CRAFT</u>

- 2. Travelling Field Services Technician, Trunking and Switching Technician and Customer Service Technician (Residential and Small Business I&R) positions will be located in headquartered locations within Saskatchewan. In the event of planned projects or unexpected workload situations, these positions shall act as a supplemental workforce and be dispatched throughout the province to assist local personnel.
- 3. The parties acknowledge travel for these positions is non-voluntary, however Article 11, Clause 1, Paragraphs (ii), (iv), (vi), (vi), (vii), and (viii) of the Collective Agreement shall apply.
- 4. The Company shall fill, in the Customer Service Technician (Residential and Small Business I&R), up to six (6) positions in Regina and Saskatoon and up to fourteen (14) total in any of the other seven (7) major centers; Prince Albert, North Battleford, Yorkton, Moose Jaw, Swift Current, Weyburn, and Estevan. These positions will be posted as per Article 10.
- 5. The Company shall fill, in the Field Services Technician and/or Trunking and Switching Technician, up to twelve (12) positions in Regina and Saskatoon and up to twenty-eight (28) total in any of the other seven (7) major centers; Prince Albert, North Battleford, Yorkton, Moose Jaw, Swift Current, Weyburn, and Estevan. These positions will be posted as per Article 10.
- 6. The assignment term for these positions will be a minimum of two (2) years, and this will be indicated on the posting for the position. An employee who has been appointed to a Travelling Craft Position shall not be entitled to apply for another lateral or lower rated position within a period of twenty-four (24) months from the appointment date. The Company and the Union agree that due to compassionate grounds, this provision may be waived following negotiation between the parties.
- 7. The Company will provide Unifor with semi-annual reports for all travelling employees classified as Field Services Technician, Trunking and Switching Technician and Customer Service Technician (Residential and Small Business I&R) by location.
- 8. All other terms and conditions of the Collective Agreement between SaskTel and Unifor will apply.

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