STD Claims – Unifor 111 and 2200 – Update #2

February 10, 2021



In follow up to the communication from January 8, Human Resources and Canada Life have initiated an amendment to the process for Scenario 2 as follows:

Amendment to Scenario 2 from January 8 communication

In the previous communication, we outlined a scenario for employees who were currently off on an STD claim and had not yet returned to work at that time. Since then, the Transit Employees' Health and Benefit Trust has worked with Canada Life to provide a better solution.

If Canada Life accepts your claim, they will be advised of the pay advances issued to you by CMBC. Then, instead of having you endorse your overpayment back to CMBC, as previously communicated, Canada Life will pay CMBC directly for the amount of overpayment. Any additional sick leave benefits owed to you for the period of your absence will be issued to you either by cheque or direct deposit.

Please note that if you have direct deposit with Canada Life, it may take up to four business days from date of issue to see the deposit in your bank account. Cheques can take up to nine business days to receive in the mail.

If you have any questions, please contact employee.benefits@translink.ca.

Thank you,

Employee Benefits Team